

National Audit of Dementia
Care in General Hospitals Round 5
Regional Report August 2023



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Partner Organisations

Alzheimer's Society
British Geriatrics Society (BGS)
John's Campaign
Royal College of Nursing

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Introduction

Background

The National Audit of Dementia care in general hospitals (NAD) examines aspects of care received by people with dementia in general hospitals in England and Wales. The audit is commissioned by the Healthcare Quality Improvement Partnership on behalf of NHS England/NHS Improvement and the Welsh Government, as part of the National Clinical Audit Programme.

Data collection

Round 5 of NAD collected data between September 2022-January 2023. The audit was open to all general acute hospitals in England and Wales providing acute services on more than one ward which admits adults over the age of 65. In England and Wales, 187 hospitals (92% of eligible hospitals) took part in this round. Round 5 used a new sampling methodology and reduced casenote dataset, and revised organisational dataset (see [National Report](#) p11).

Participating hospitals were asked to complete:

- Prospective identification of people with dementia or suspected dementia admitted to the hospital from 19 September – 14 October 2022
- A casenote audit of the first 40-80 of these patients (some hospitals extended their identification period to achieve their sample)
- A survey of carer experience of the quality of care
- Data submission of hospital level information relating to training, resources and planning care, collated with key metrics from the casenote audit and carer questionnaire into the Annual Dementia Statement (ADS) for each hospital.

Hospital were also asked to use a newly developed tool to collect data from patients with dementia admitted to the hospital (3-5 patients per month, once fit for discharge). This data is reported back separately every 6 months. Data validation and evaluation will take place after the first twelve months of collection.

Results in this report

This report contains summary data returned for the prospective casenote audit and carer questionnaire. The ADS data for each hospital is available in poster form.

This report contains results for your region/country only for data submitted during data cleaning and analysis of the national report. Please note that due to rounding, percentages may not add up to 100%.

Your Data

Comparison of key metrics across all hospitals is available in National Report [Appendix XI](#).

The full National Report dataset and the hospital-level post outlier analysis dataset are available at [here](#).

Please note that National R5 data throughout the report is referred to as 'TNS', for the National sample.

Data verification, analysis and outlier analysis

Participating sites were asked to check their data at the end of the data collection period, and also received specific data cleaning queries relating to anomalous entries. The confirmed datasets were aggregated and analysed for national reporting. These results appear in the national report and in this local report.

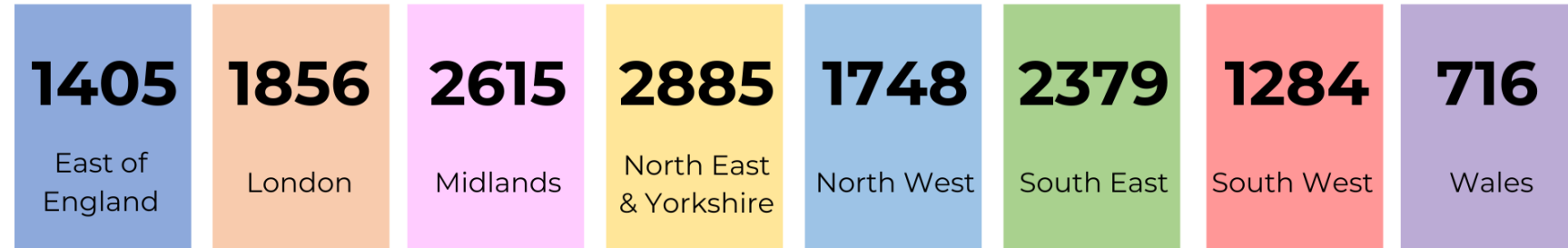
Following outlier analysis of this dataset, hospital sites notified of negative outlier status were given a further opportunity to check their data and submit amendments. Key metrics results post outlier amendments are shown in [appendix IV](#) and in the final dataset accessible [here](#).

Recommendations

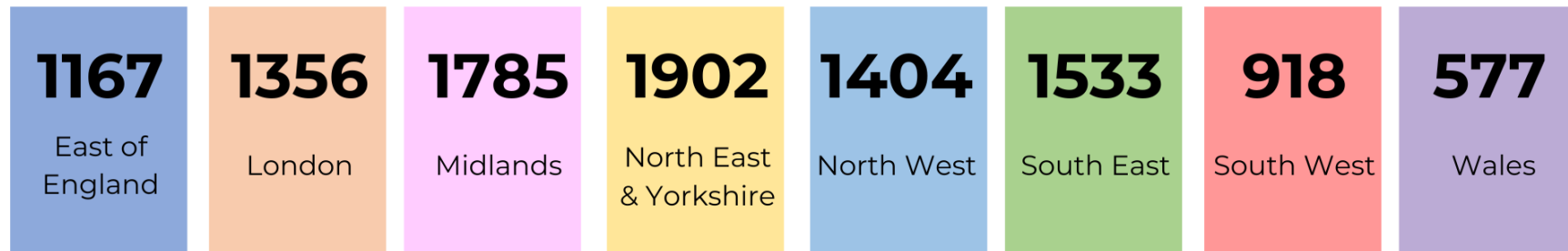
[*Please see National Report page 5 for Round 5 recommendations.*](#)

Summary

Total Patients Identified



Total Selected Sample



Total Carer Questionnaire Returns

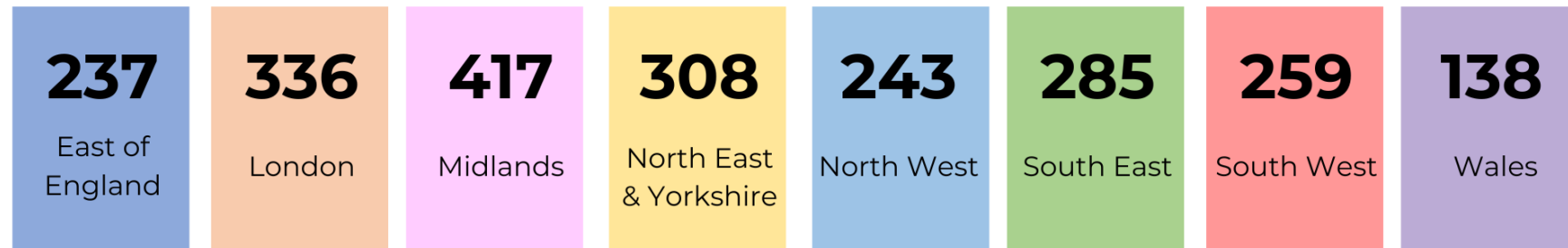
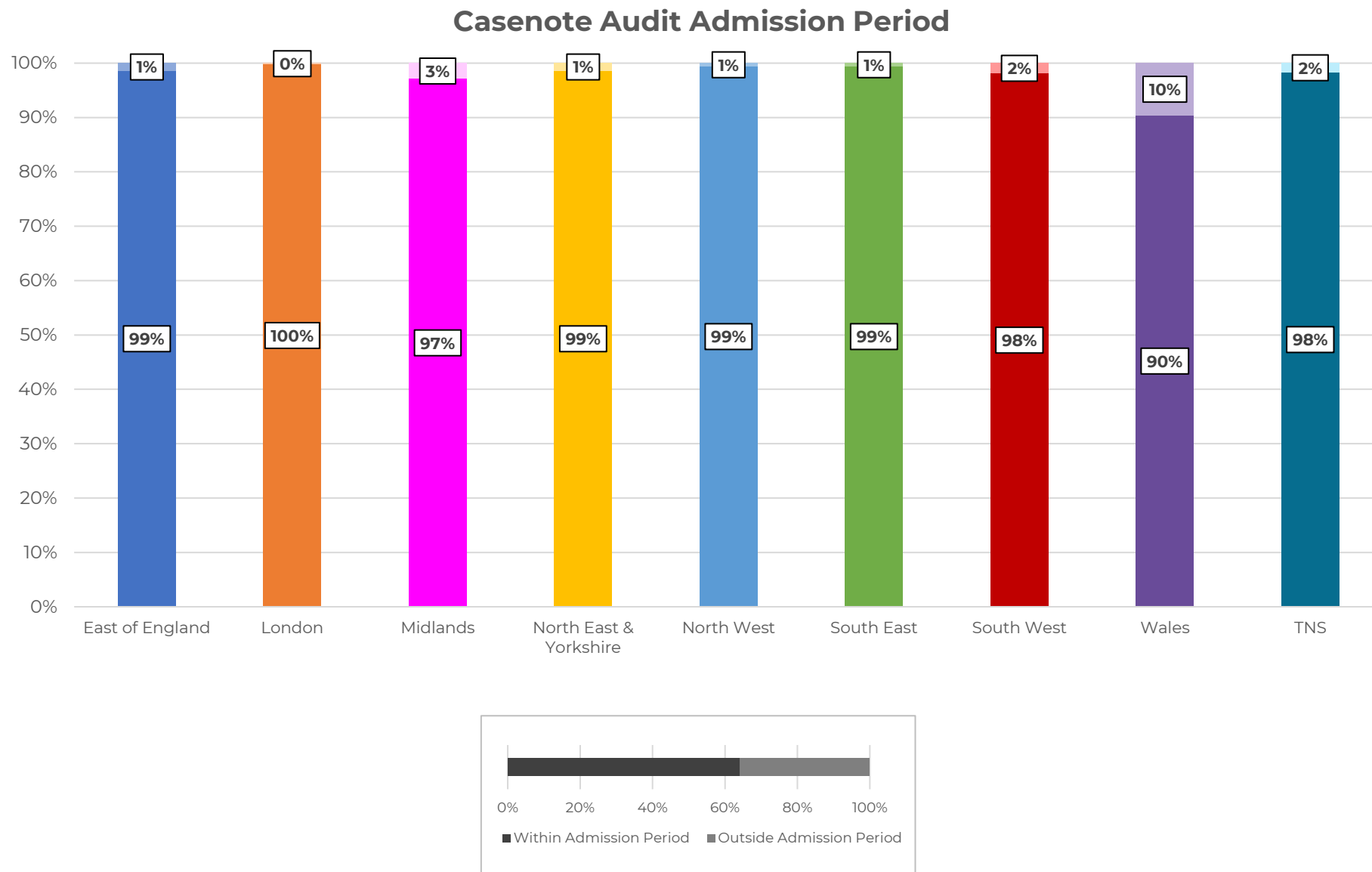


Figure 1: Proportion of patients in each region/country that were identified within the 4-week admission identification period in the casenote audit.

Participating hospitals were asked to complete prospective identification of people with dementia or suspected dementia admitted to the hospital from 19 September – 14 October 2022. Some hospitals extended their identification period to achieve their sample.



Demographic Information for Patients included in Casenote Audit

Figure 2: Gender

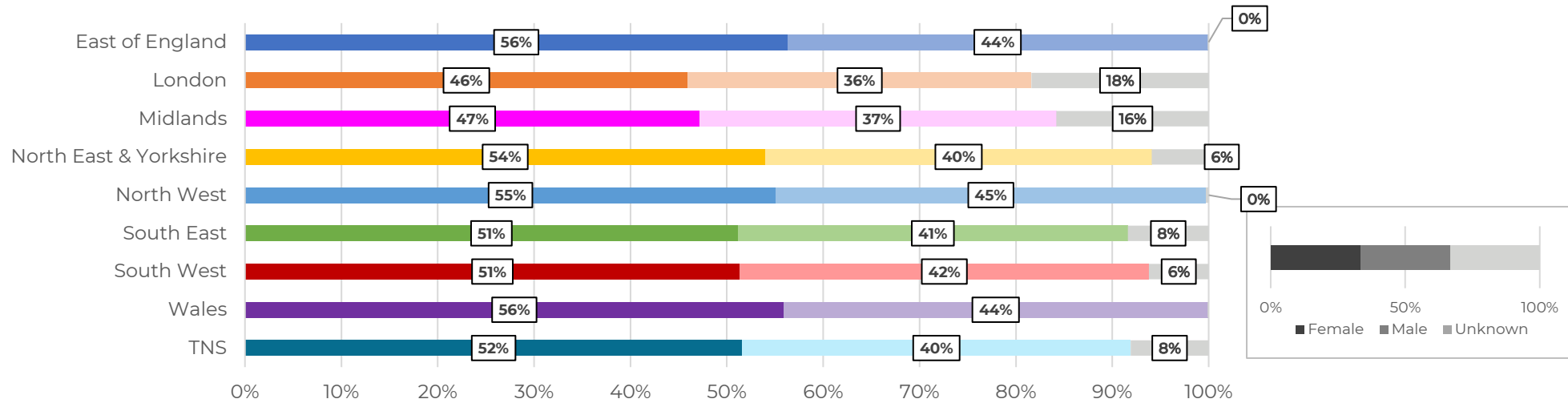


Figure 3: Age

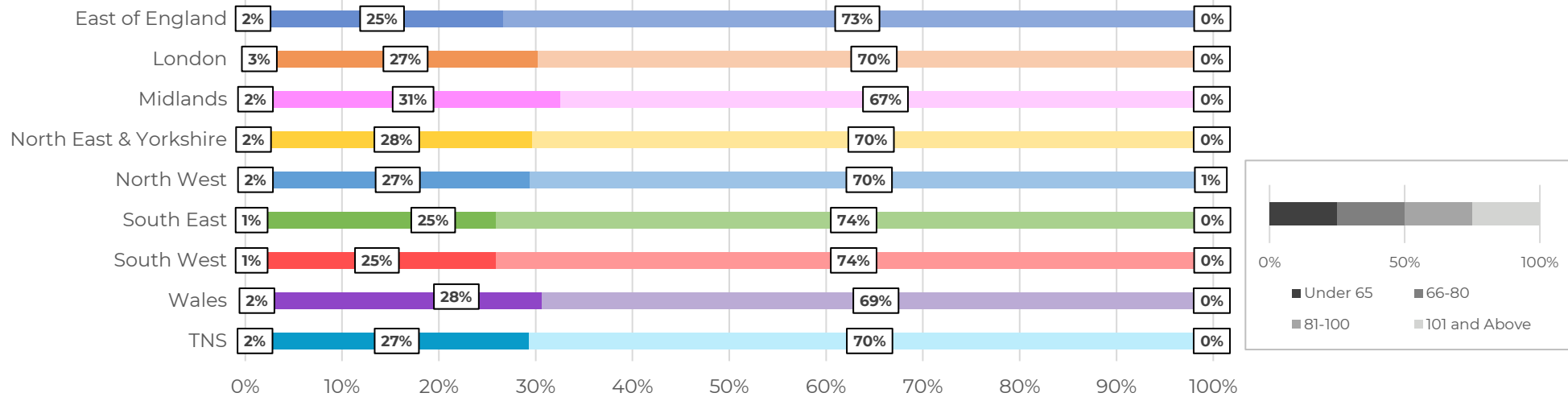


Figure 4: Ethnicity

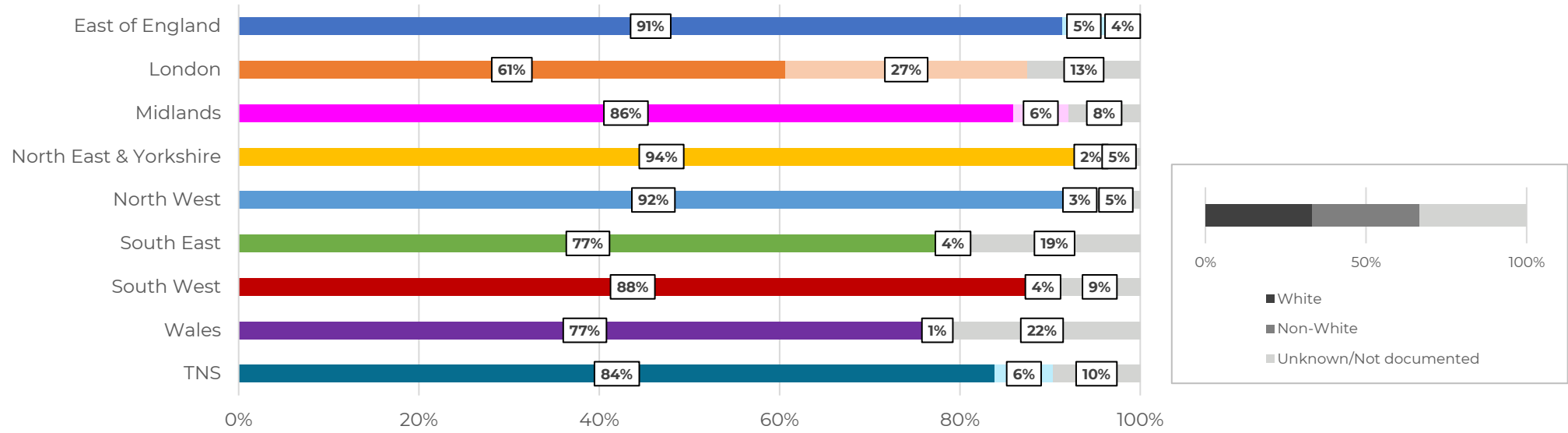
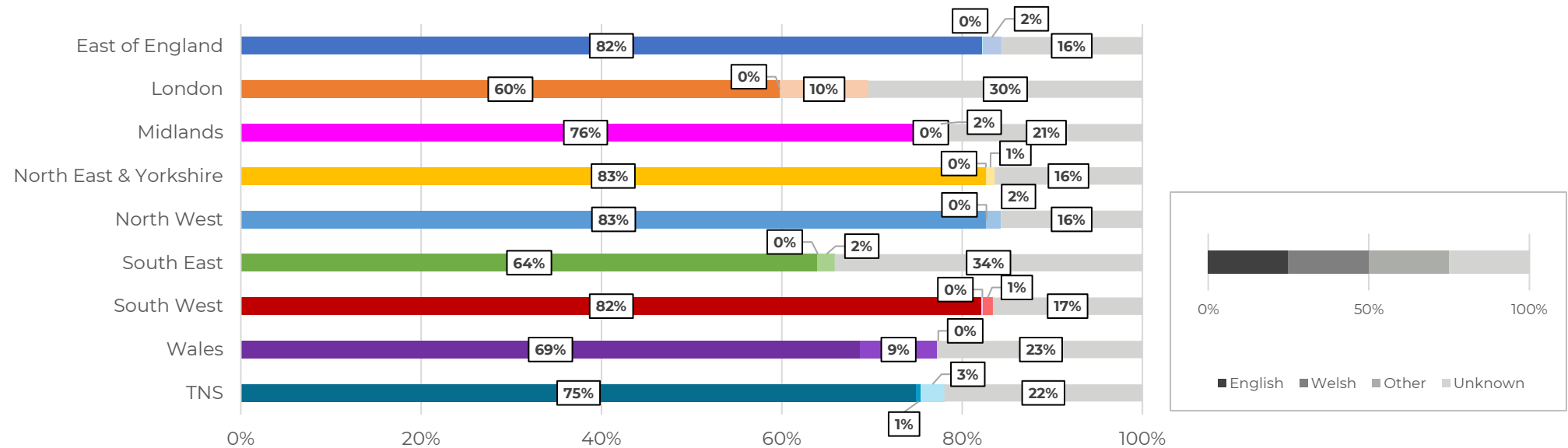


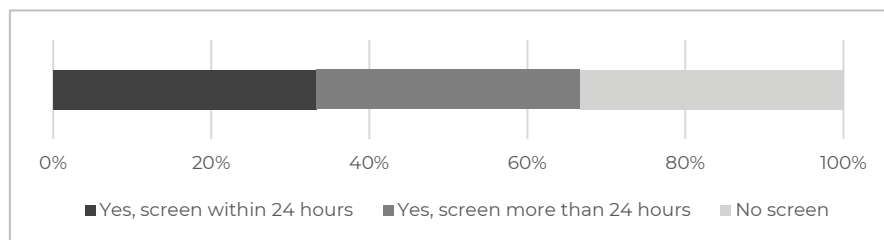
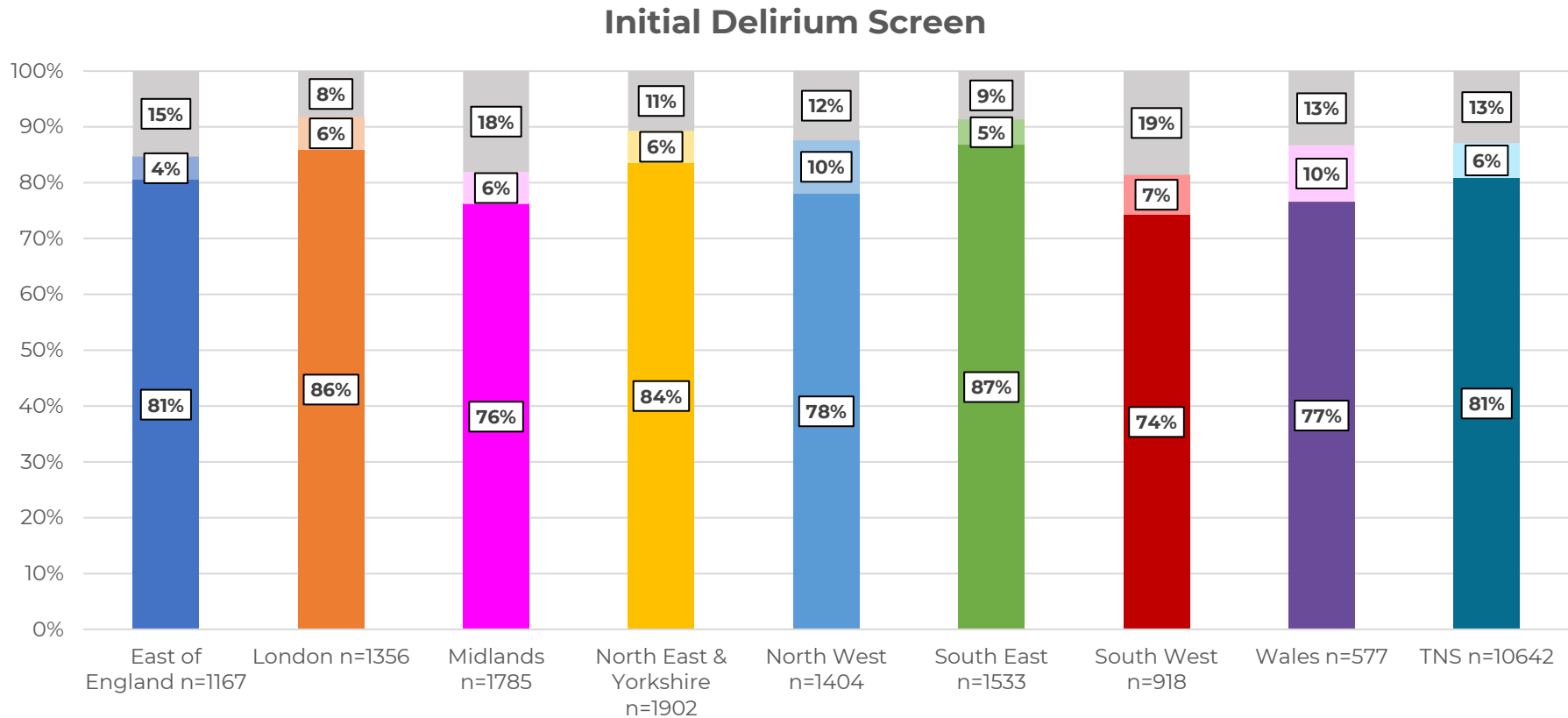
Figure 5: First Language



Delirium Screening and Assessment

People with dementia have a five-fold risk of developing delirium. The casenote audit asked about any screening for signs of delirium. If delirium had been noted on admission this was also taken into account. Figure 7 below shows the breakdown by screen type.

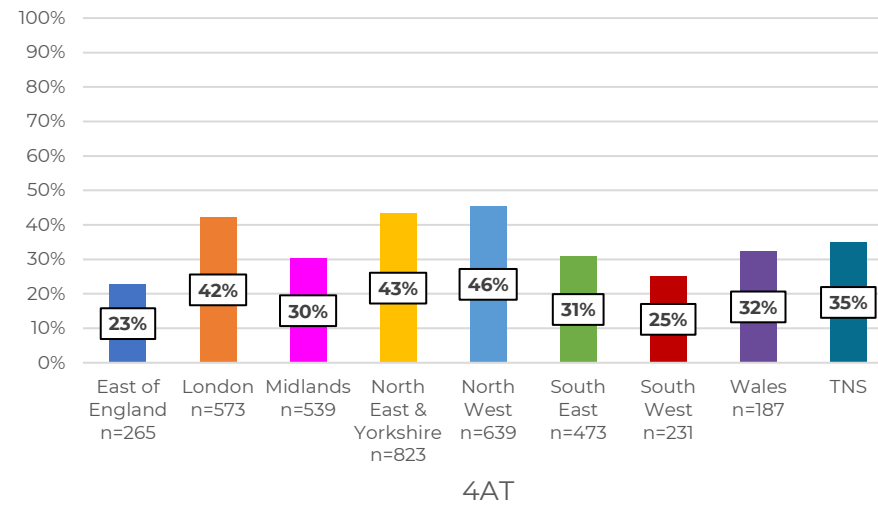
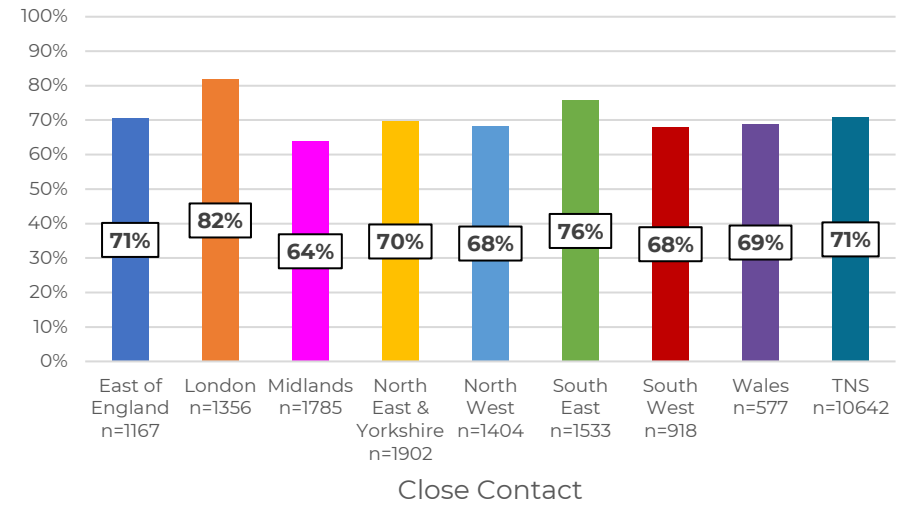
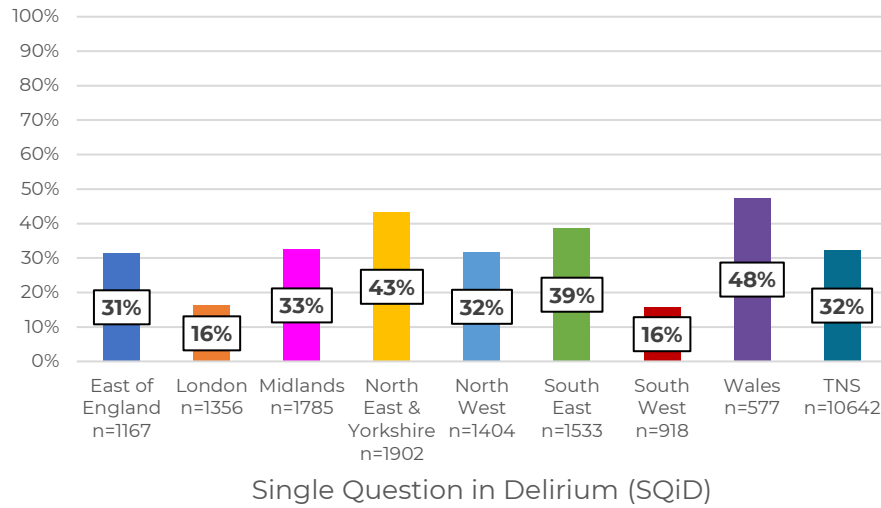
Figure 6: Initial Delirium Screening, including Delirium Noted on Admission



NB: Initial delirium screen totals in Round 5 take into account cases where delirium was already noted on admission. Because this was not asked in Round 4, we have not made a comparison with Round 4 totals here.

Figure 7: Delirium Screen Type Breakdown.

NB. More than one screen may have been used per patient.



Delirium Screen Type Breakdown continued

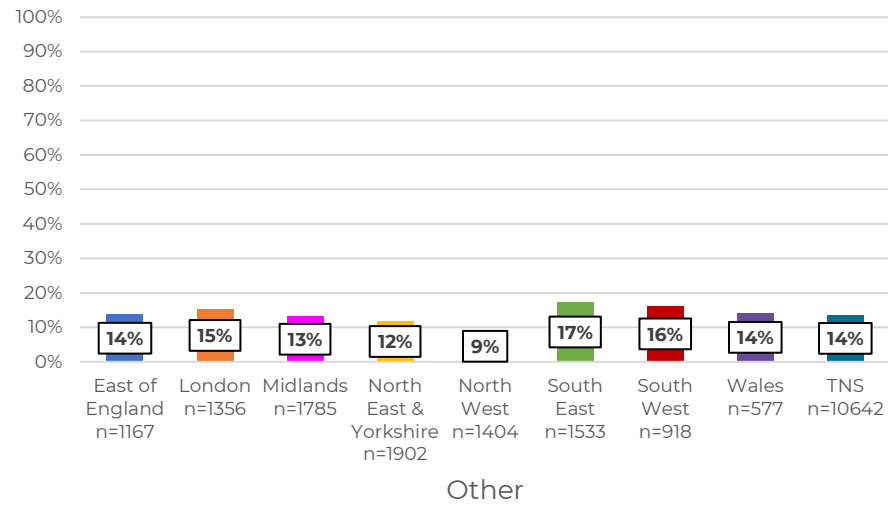
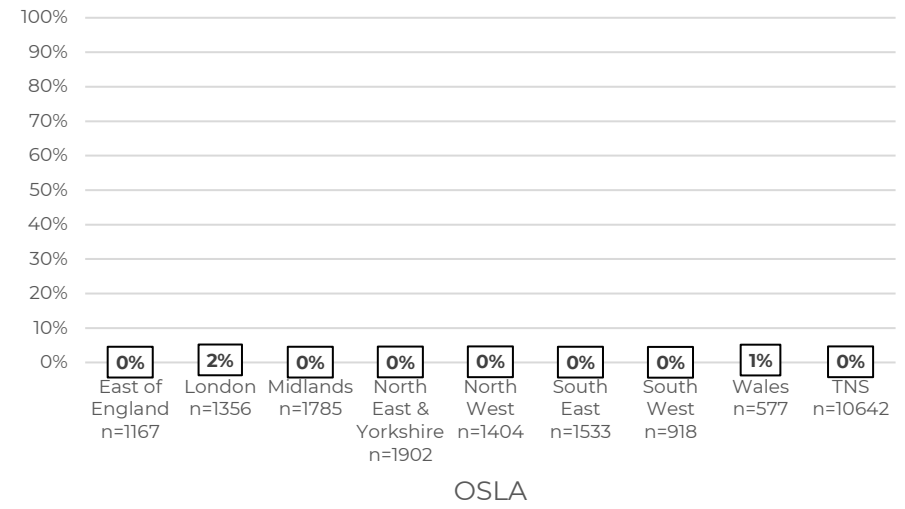
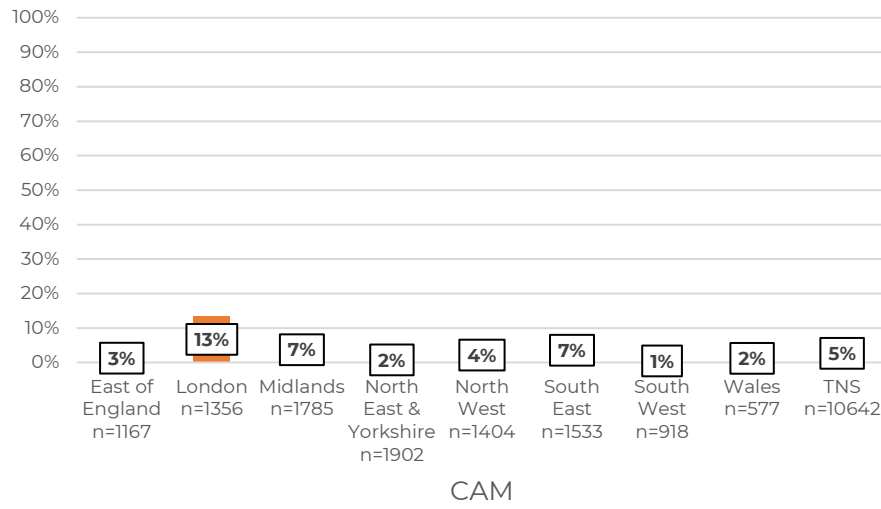
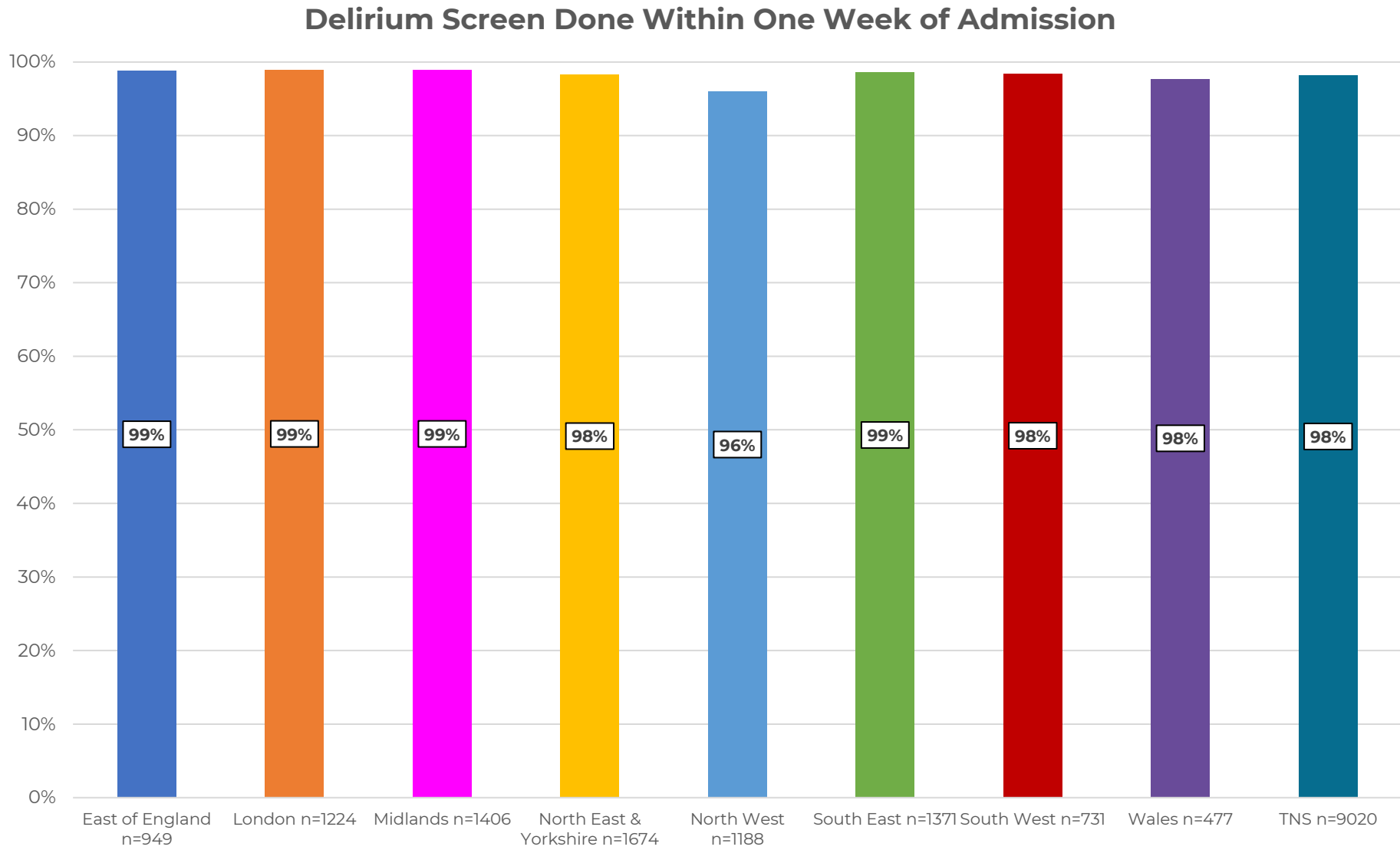


Figure 8: Delirium Screen Date Range



Pain Assessment and Reassessment

As some symptoms of dementia may mean that people living with the condition are unable to report pain, or respond appropriately to questions about it, NICE recommends that use of a structured tool is always considered. The figures below show any pain assessment, including question only, then the breakdown by assessment type. Pain reassessment is shown in figures 13 through 16. The casenote audit tool allows the response "N/A for recorded reasons" and these responses have been excluded from totals.

Figure 9: Any Pain Assessment

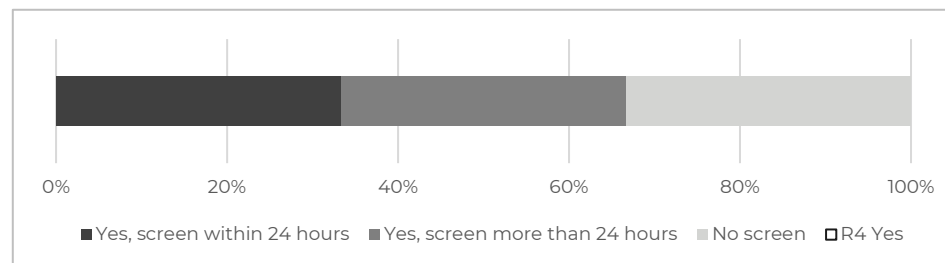
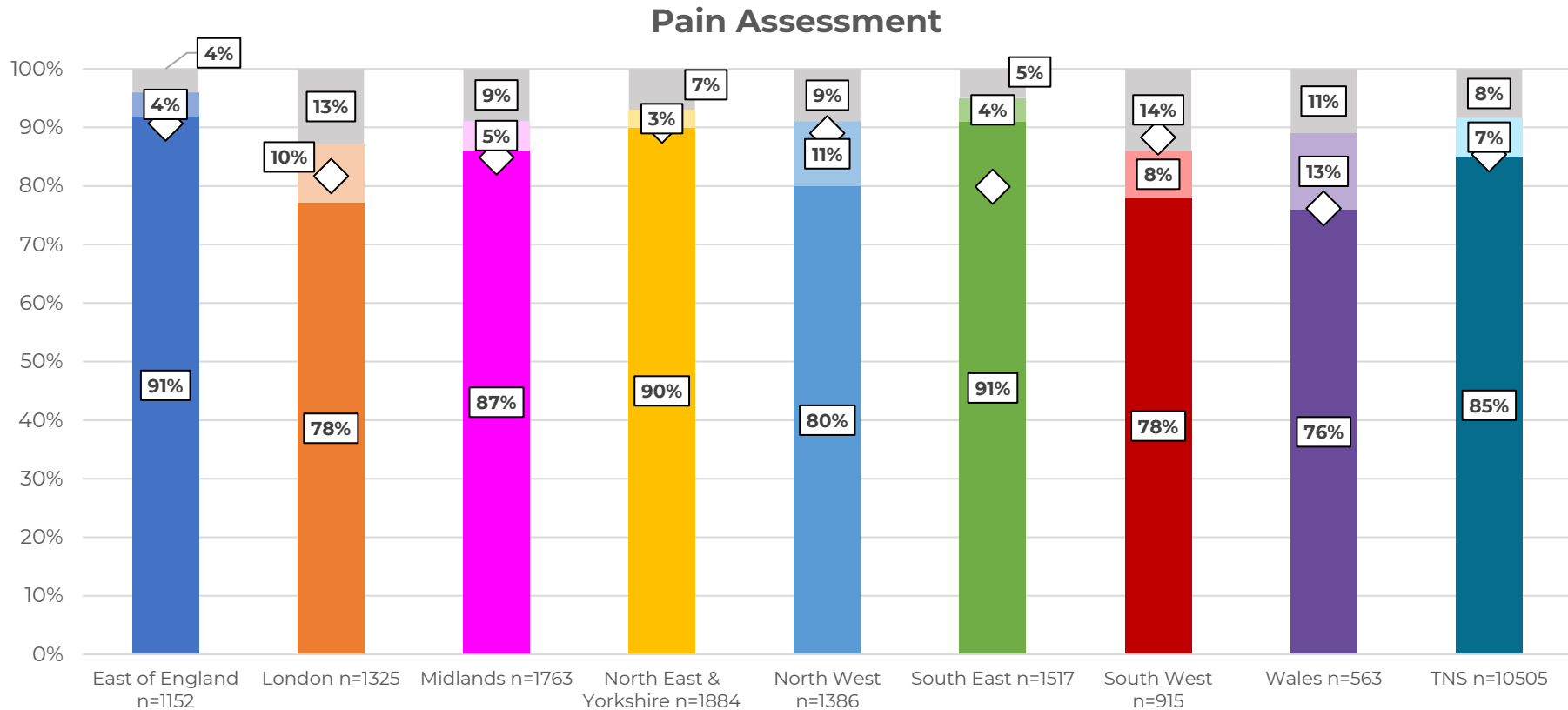


Figure 10: Proportion of patients across each region/country that received a pain assessment using a structured tool compared to receiving only a question as pain assessment tool.

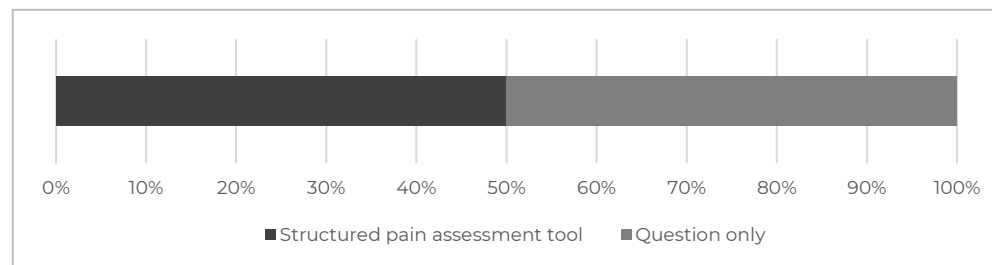
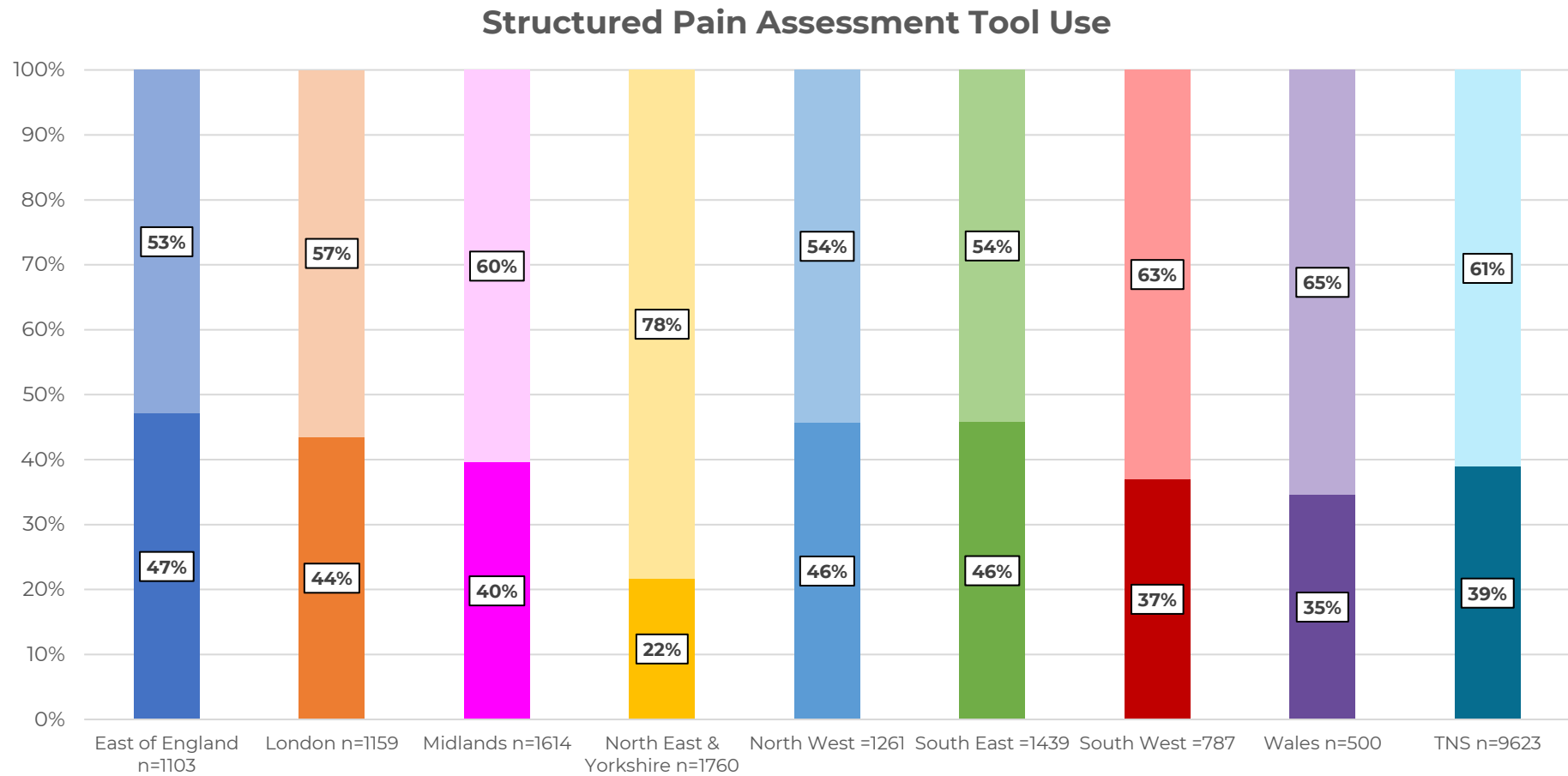


Figure 11: Pain Assessment Tool Breakdown.

NB More than one pain assessment tool may have been used per patient.

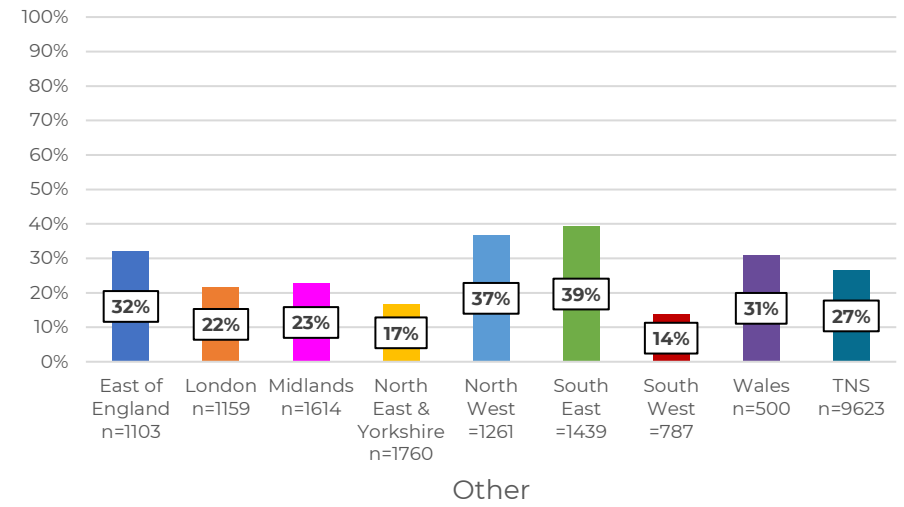
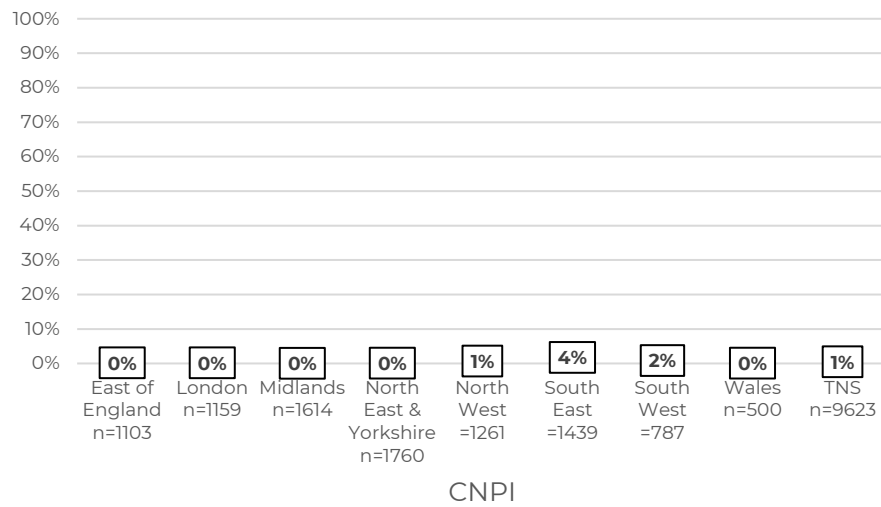
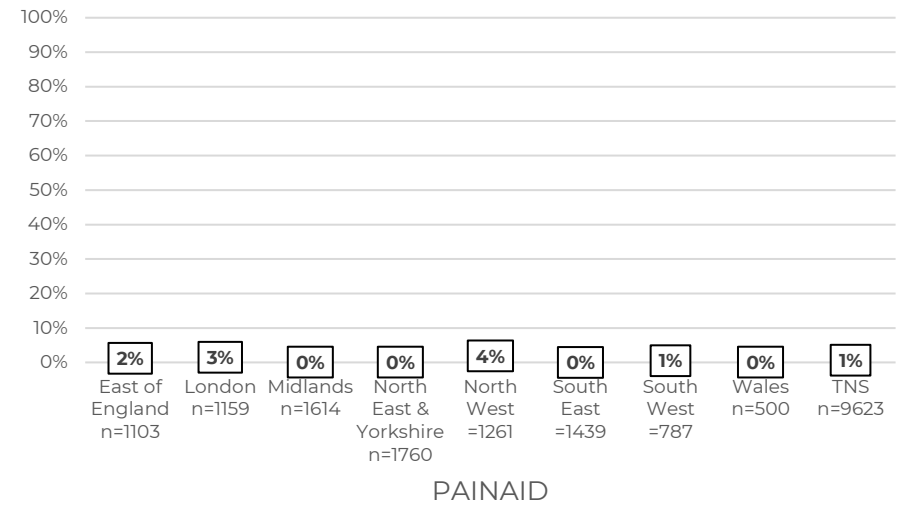
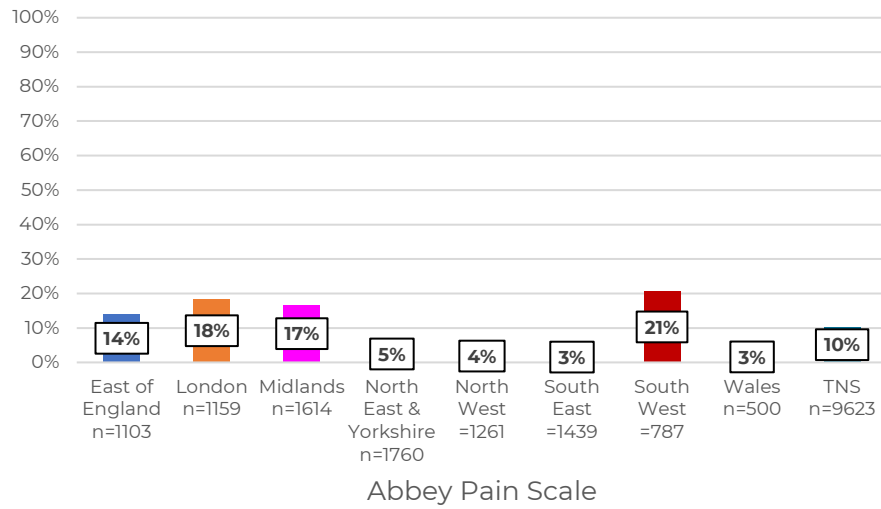


Figure 12: Pain Assessment Date Range

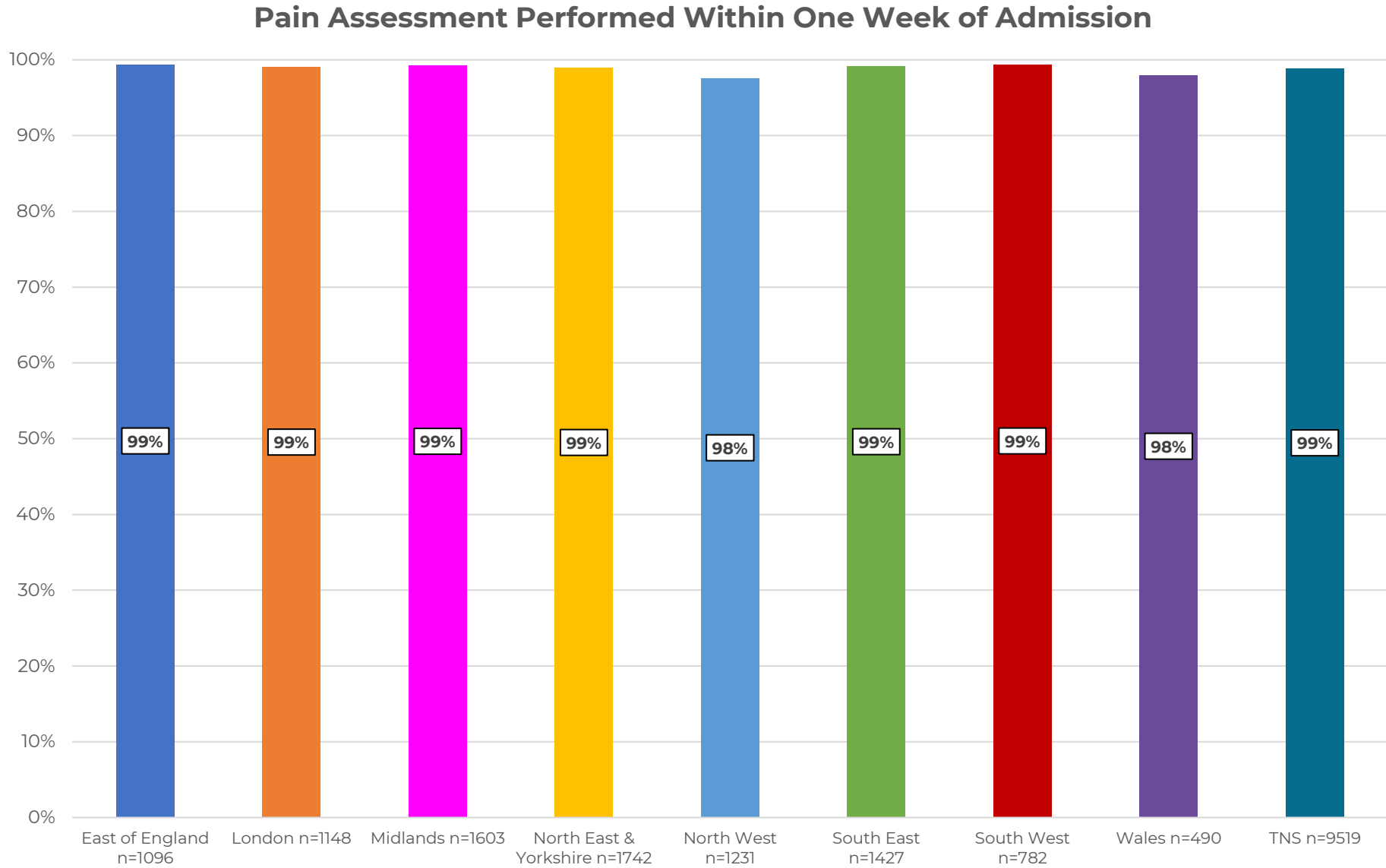


Figure 13: Any Pain **Reassessment**, and whether within 24 hours of the first assessment.

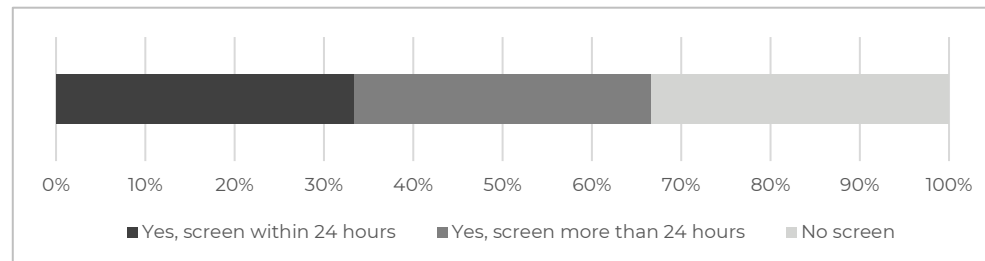
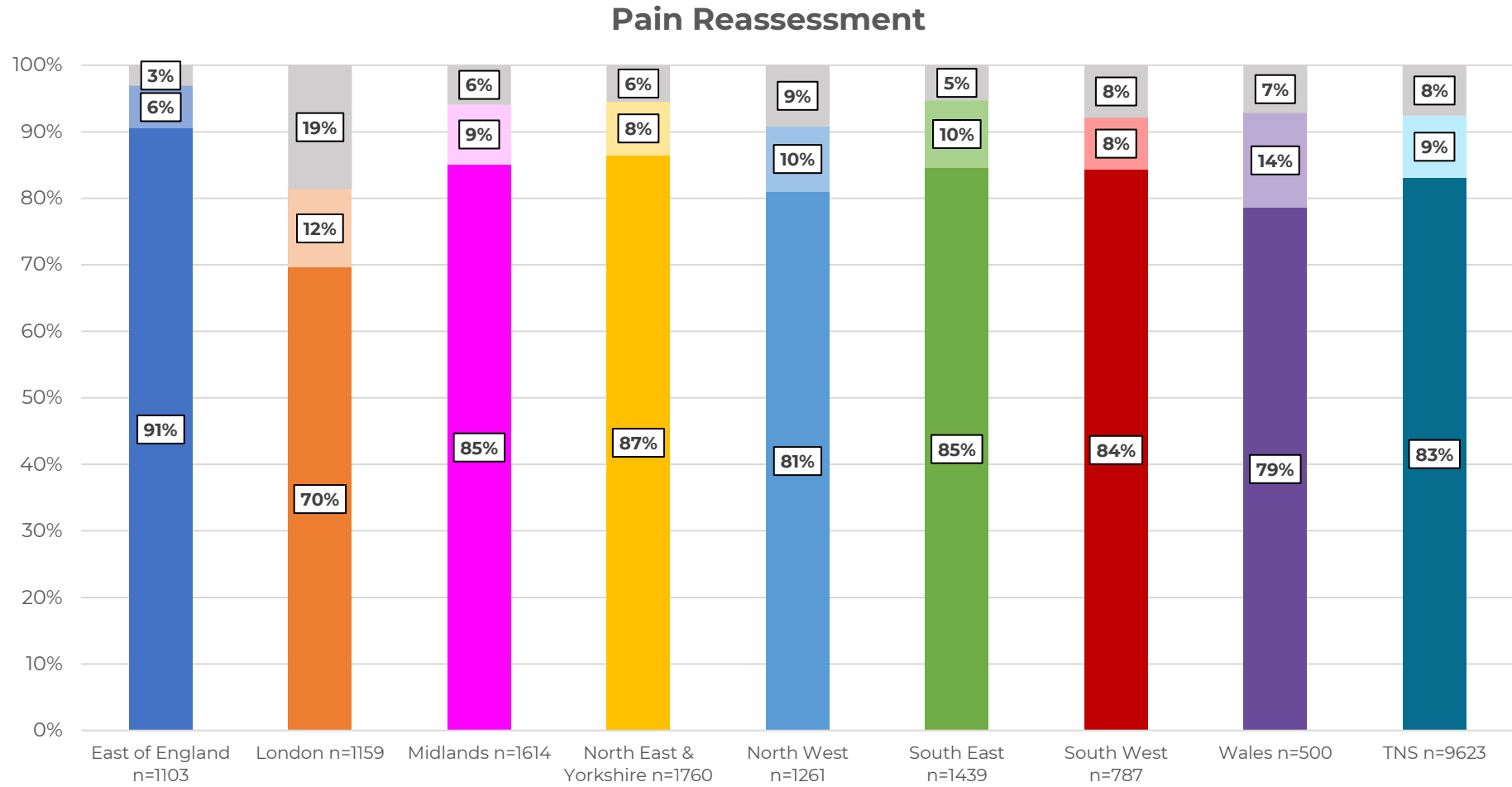


Figure 14: Proportion of patients across each region/country that received pain reassessment tool using a structured tool, compared to receiving only a question as pain reassessment tool.

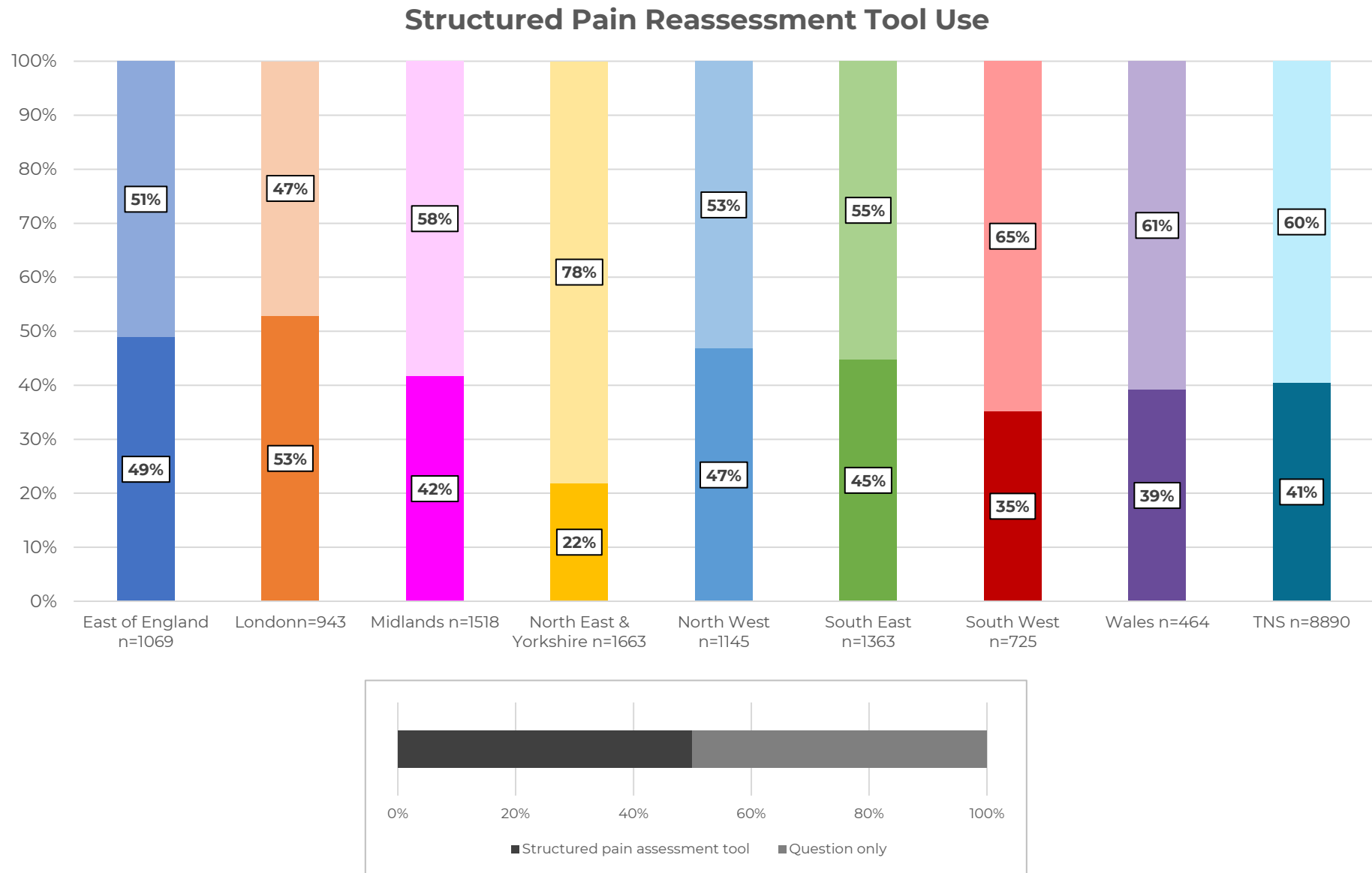
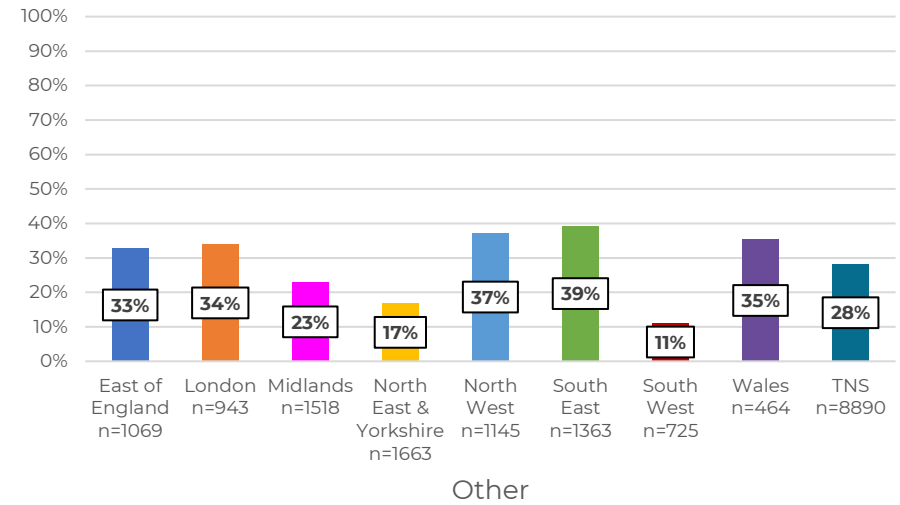
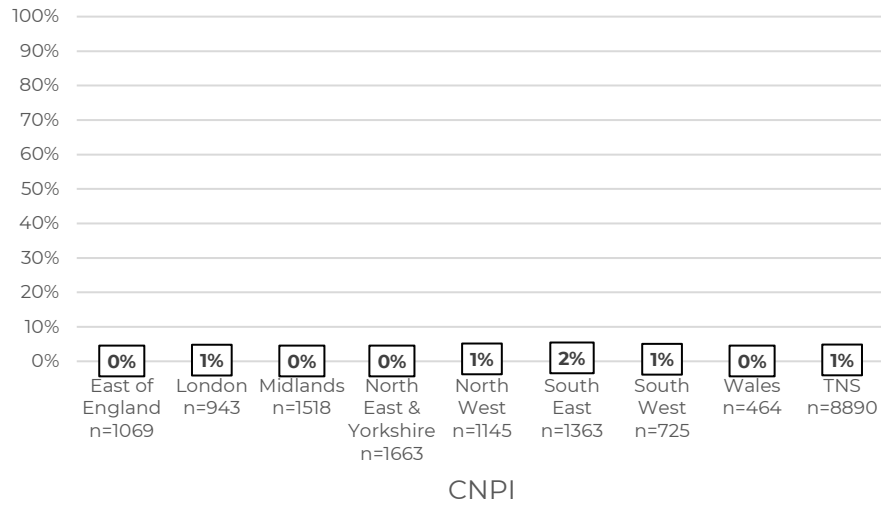
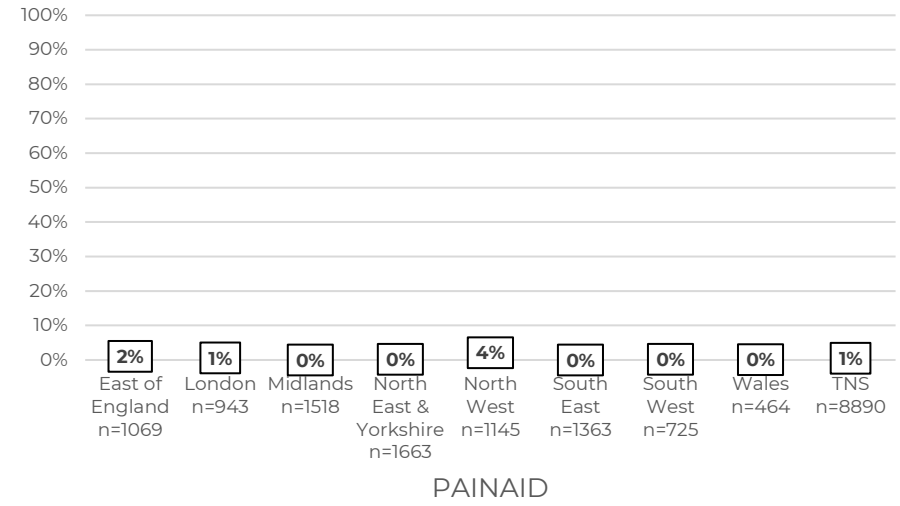
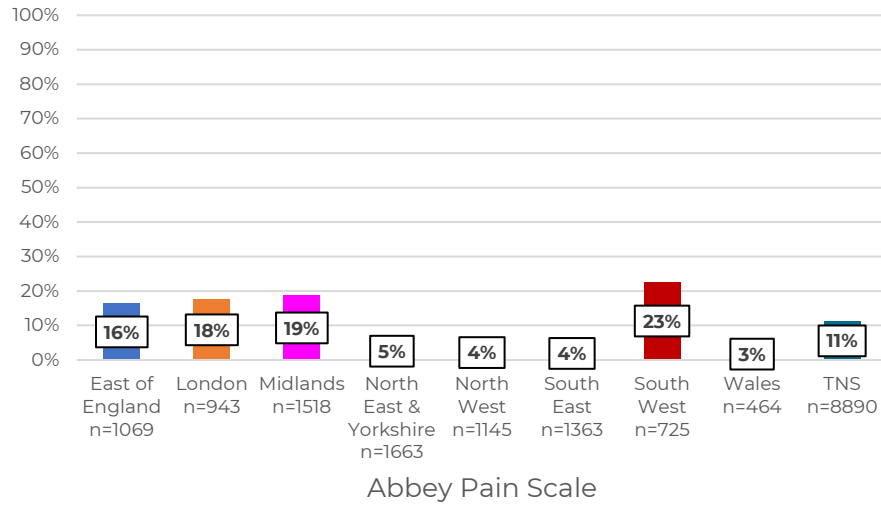


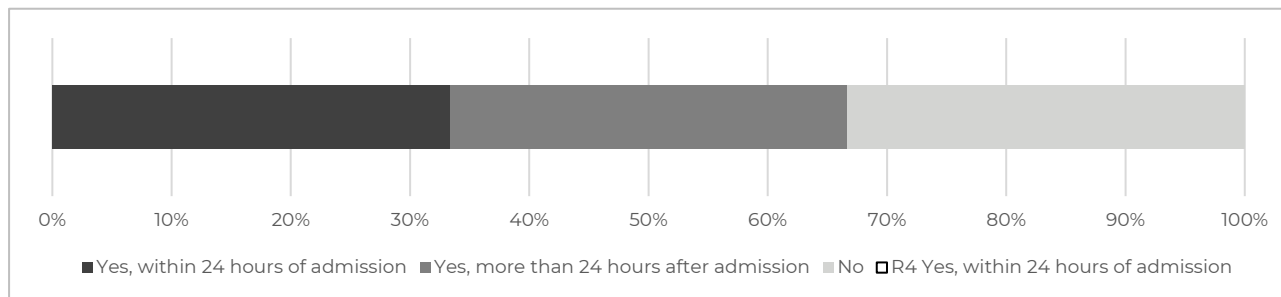
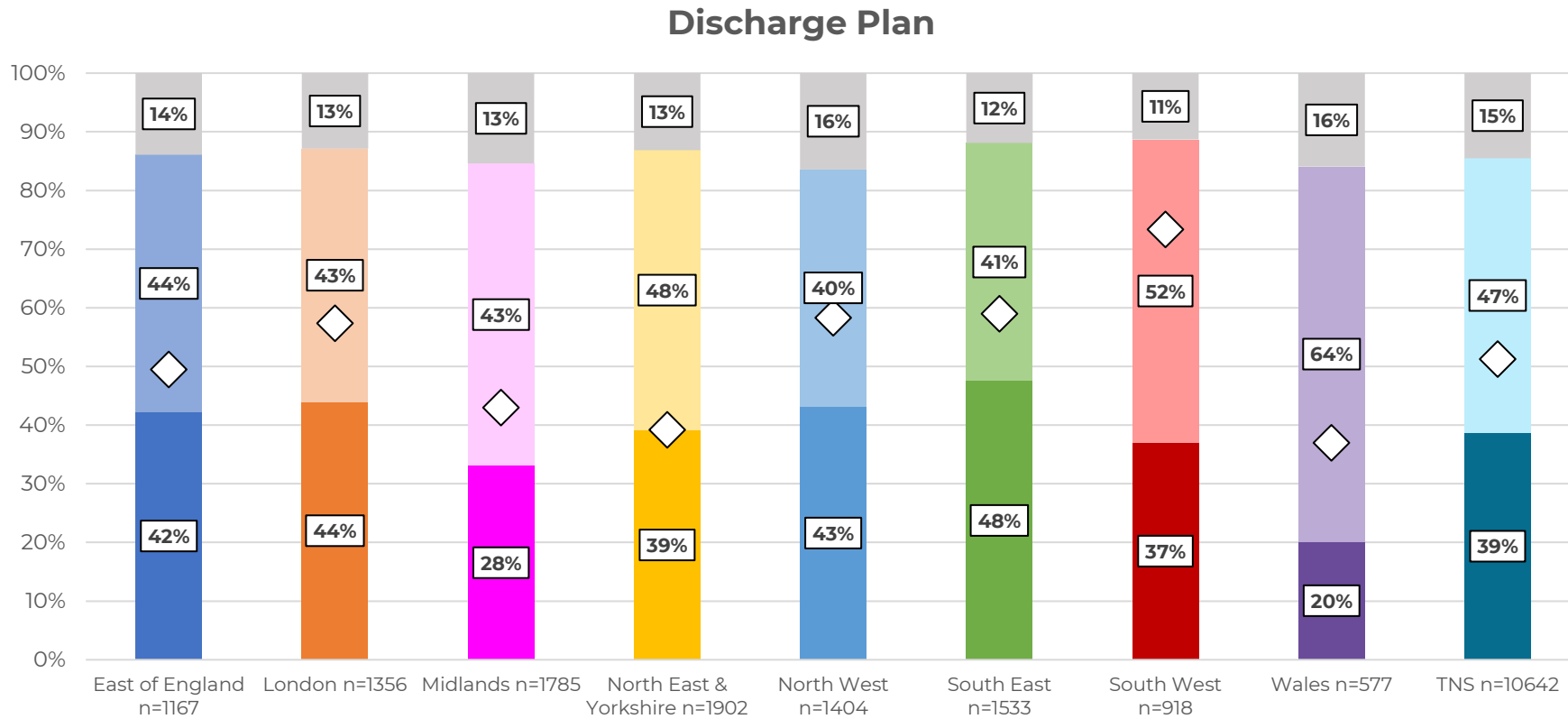
Figure 15: Pain Reassessment Tool Breakdown



Discharge Planning

NHS England [Principles for Reducing Length of Stay](#) highlight the importance of early discharge planning. Figure 17 shows all responses on discharge planning and point of initiation. The audit tool also allowed respondents to indicate any reasons for later initiation of discharge, including awaiting results or surgical outcomes, and the acuity of the patient's condition.

Figure 16: Discharge Planning Initiated



NB: Reasons why patients did not have discharge planning initiated within 24 hours were taken into account and presented in outlier analysis and ADS reporting. The figure above shows the initial question response.

Figure 17: Expected Date of Discharge Recorded

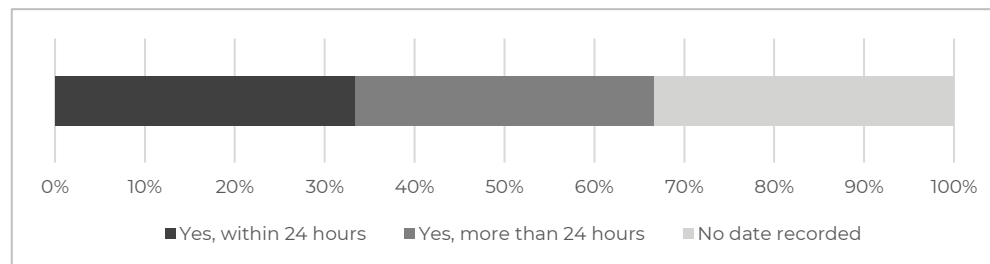
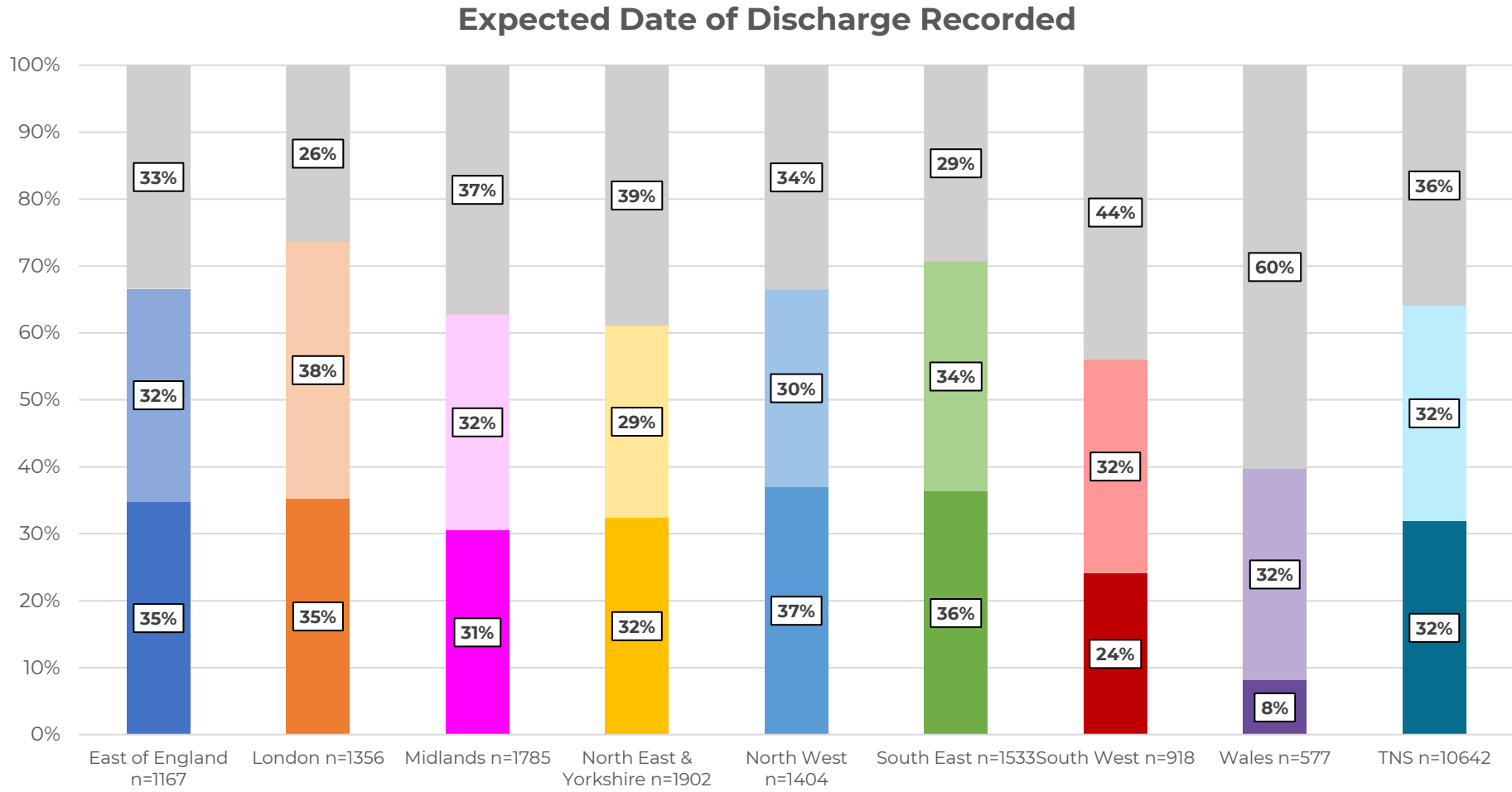


Figure 18: Named member of staff or named team coordinating discharge.

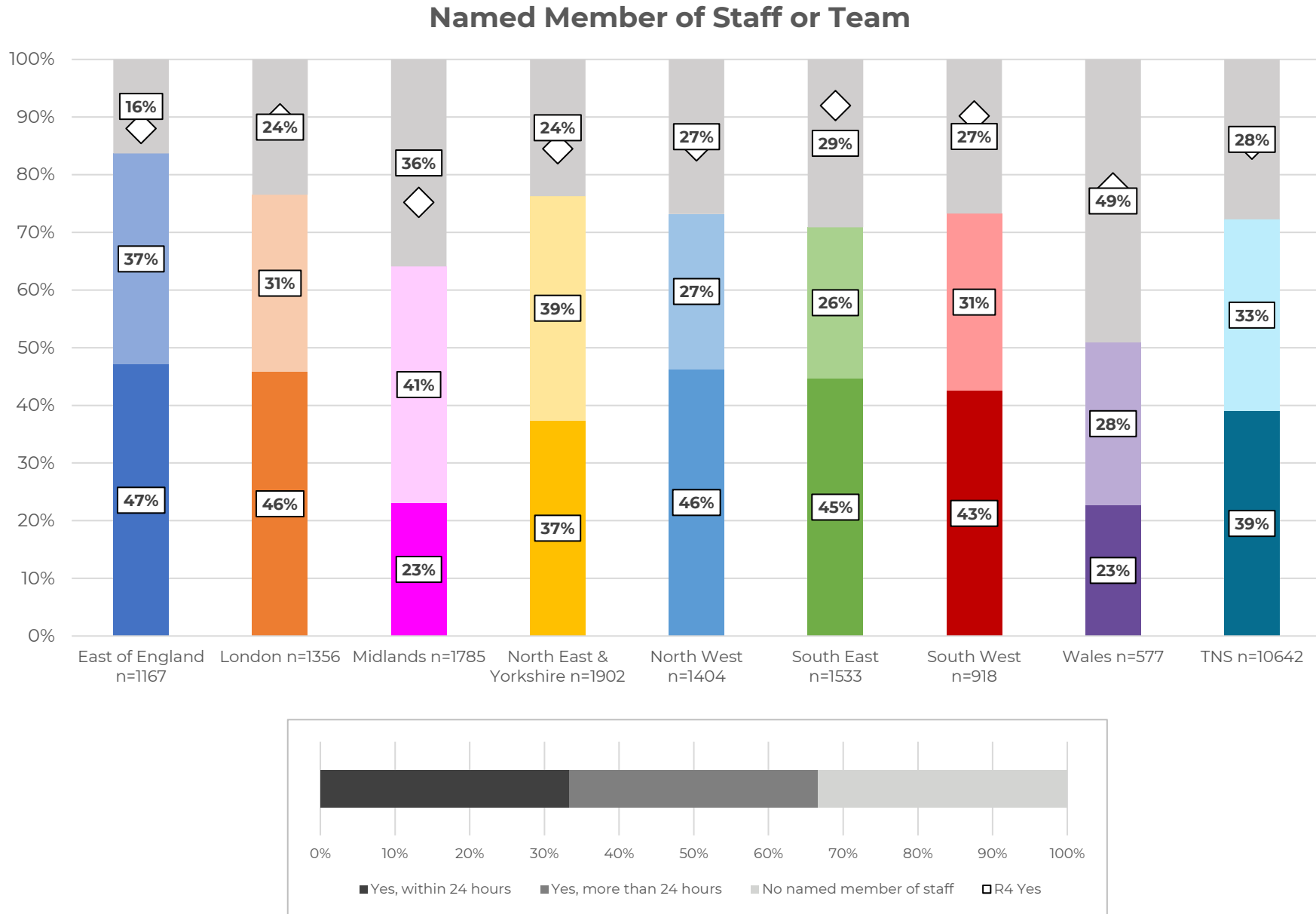
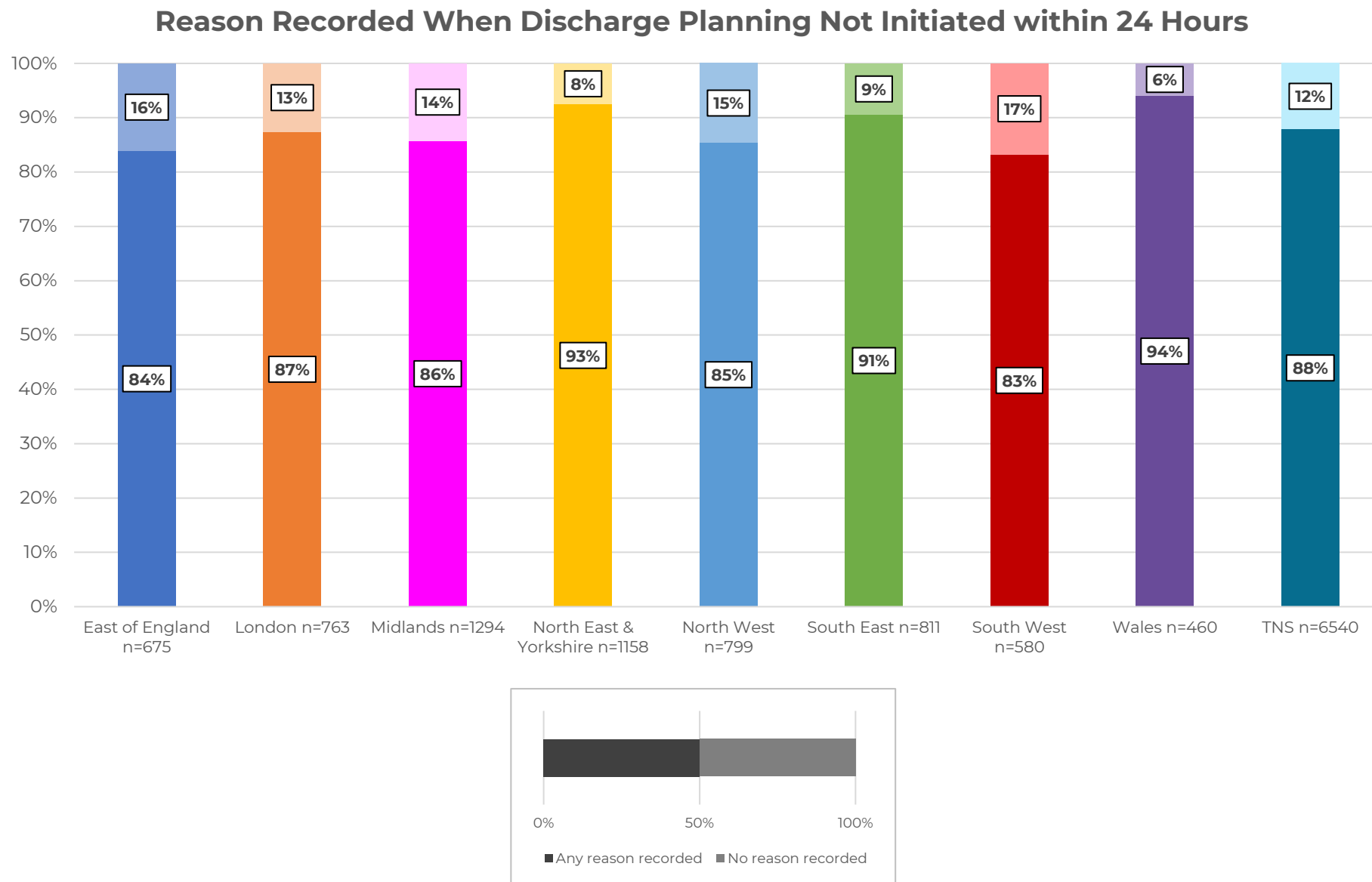


Figure 19: Patients with discharge planning initiated outside of 24 hours – proportion with reasons recorded.

Where patients did not have a discharge plan initiated within 24 hours of admission, the tool permitted a reason to be given, and the proportion with a reason are shown below.



Discharge Information

Figure 20: Length of Stay; Median Days

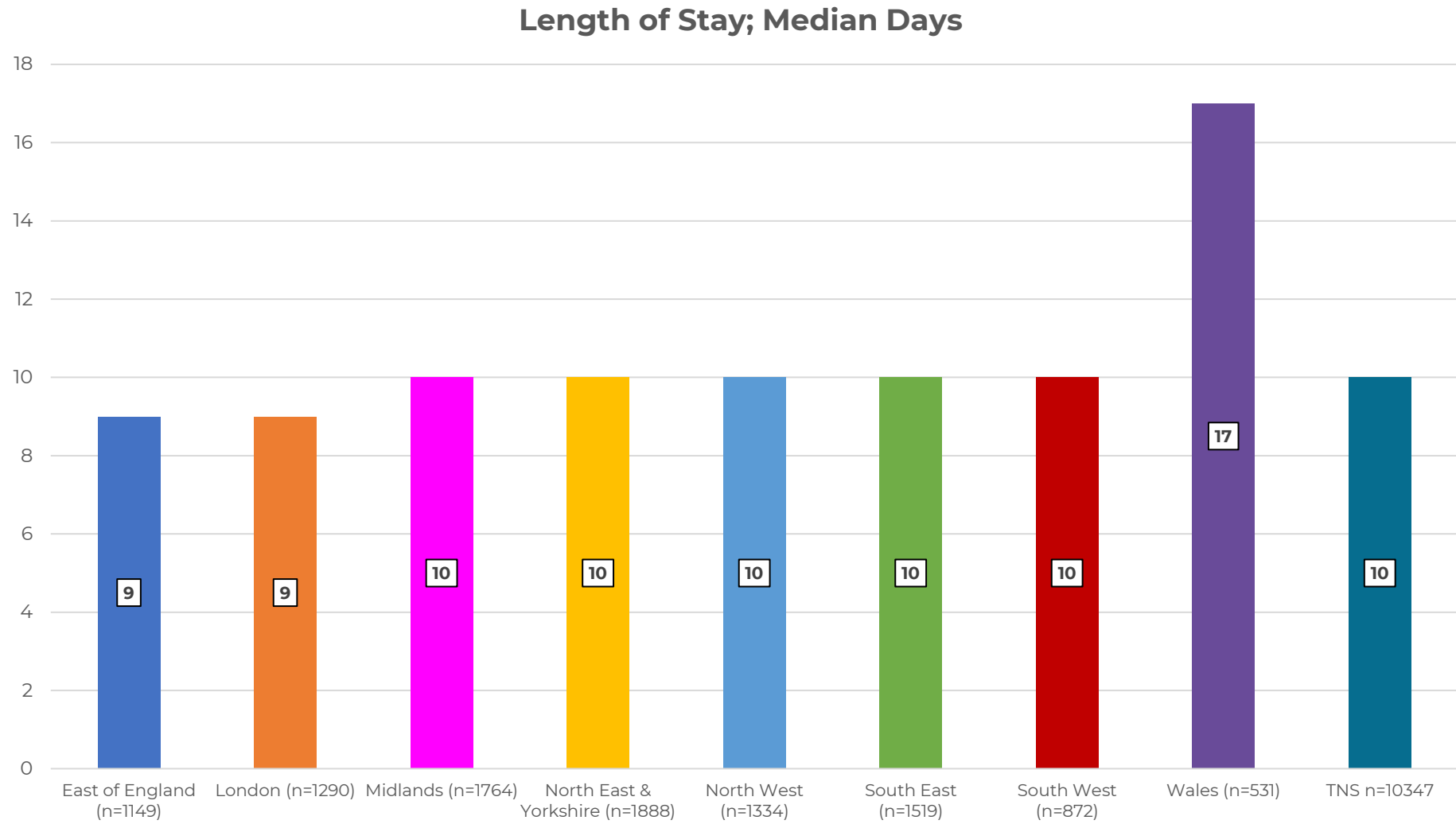
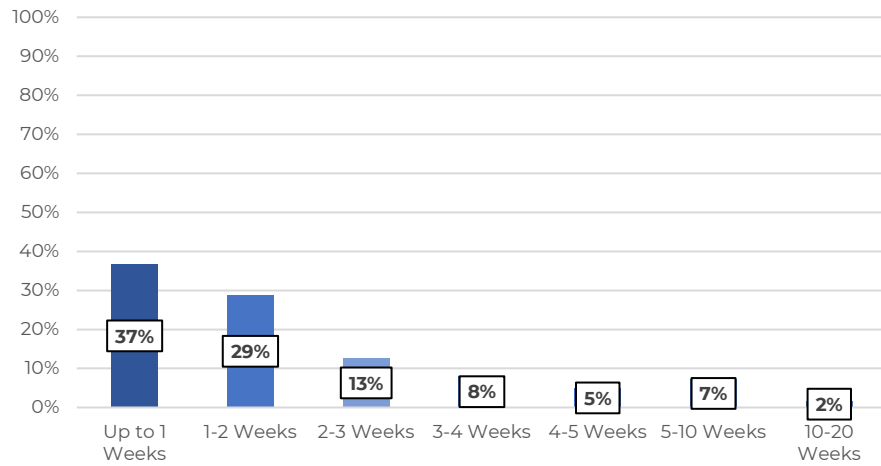
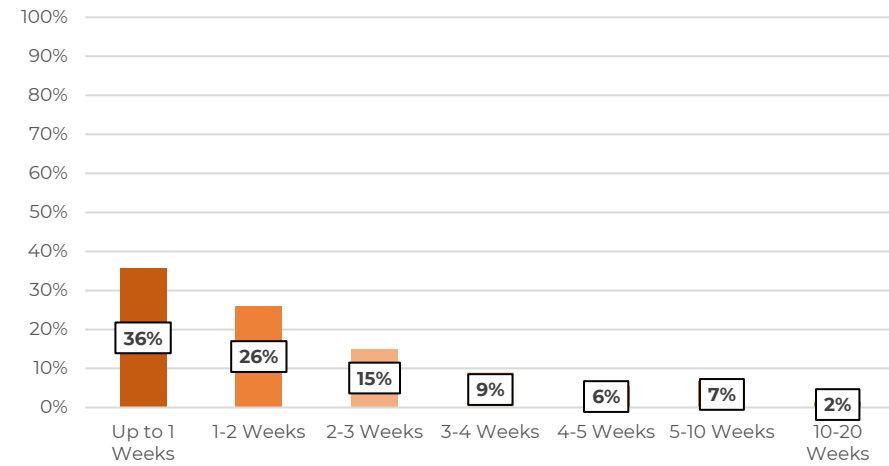


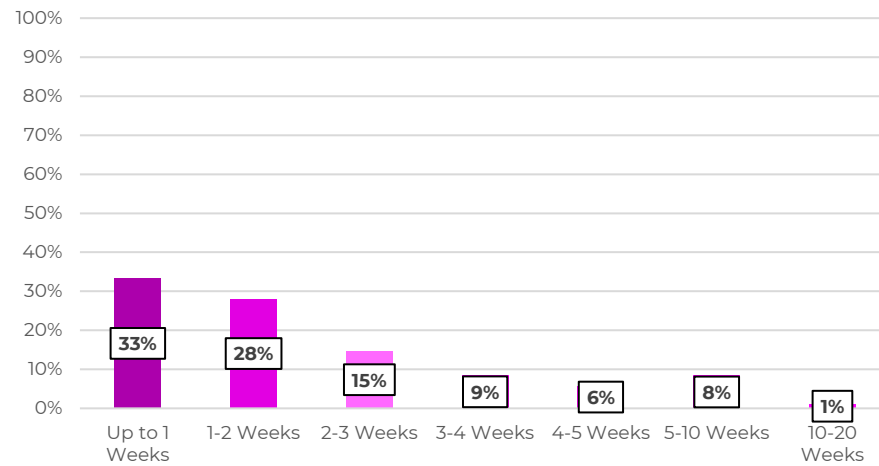
Figure 21: Length of Stay in Weeks



East of England n=1149

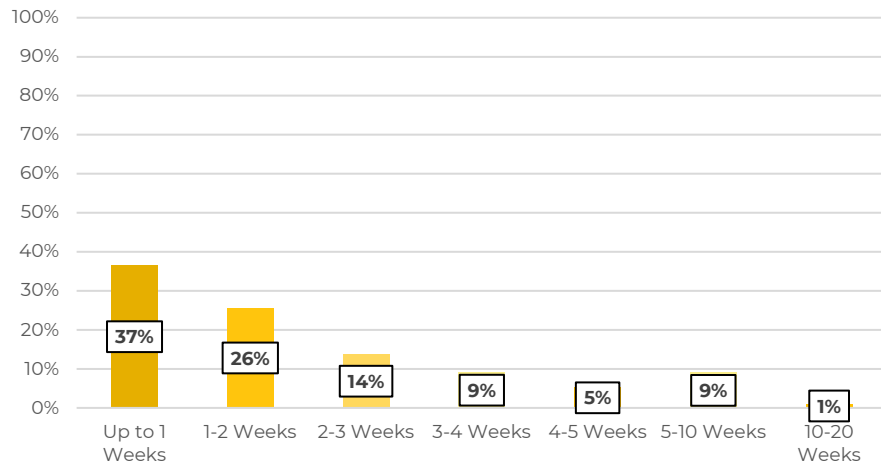


London n=1290

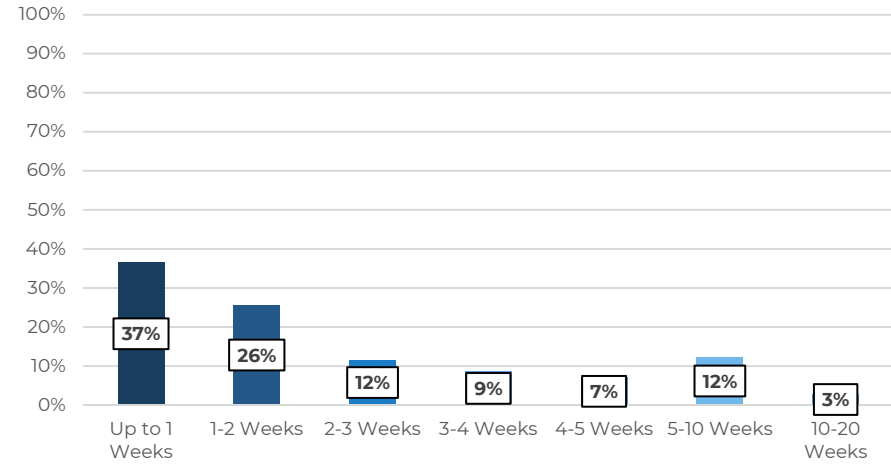


Midlands n=1764

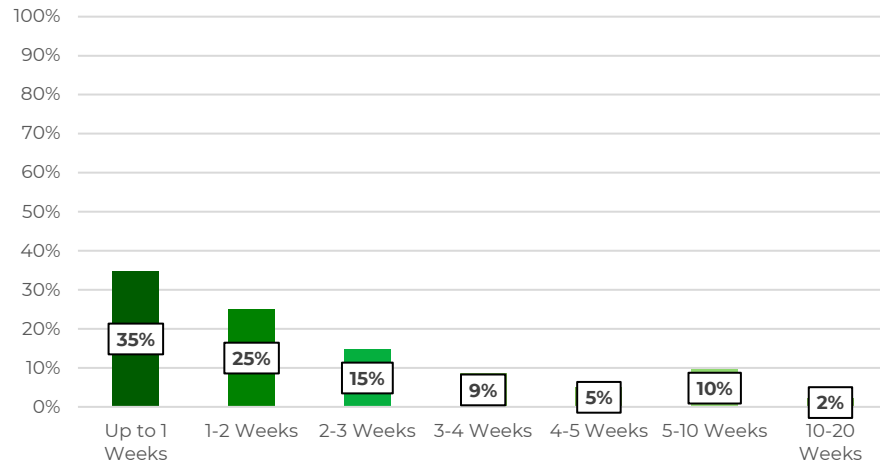
Length of Stay in Weeks continued



North East & Yorkshire n=1888



North West n=1334



South East n=1519

Length of Stay in Weeks continued

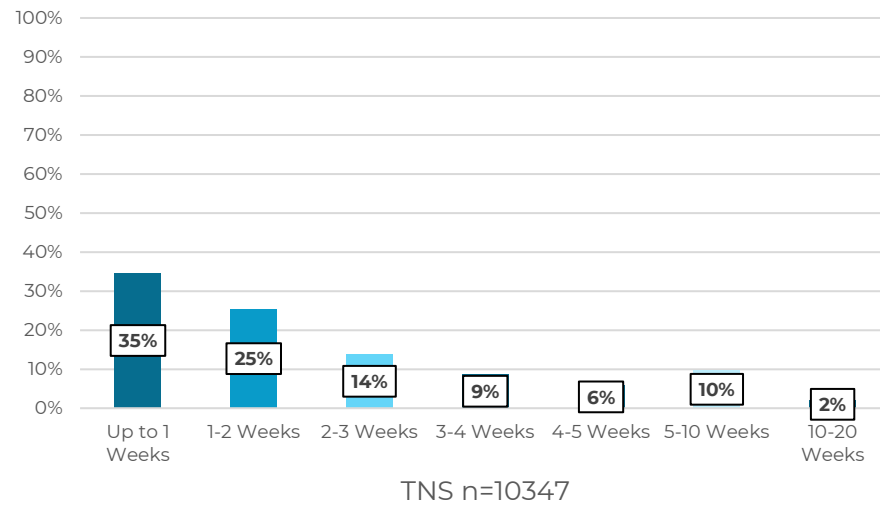
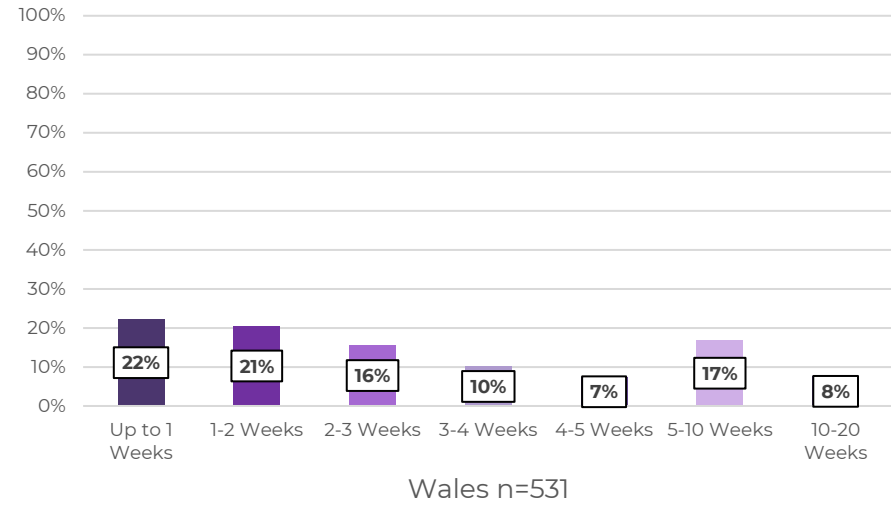
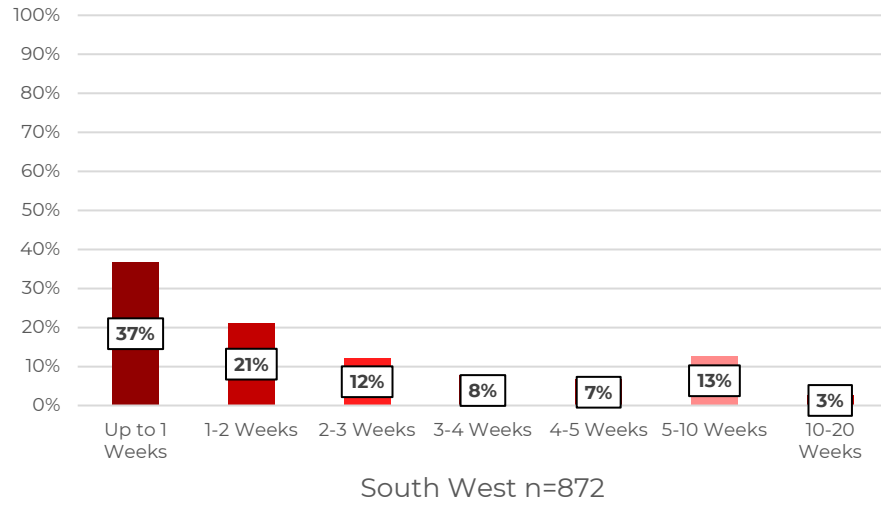


Figure 22: Proportion of patients on the right ward at point of discharge (non-outlying).

This question asked whether patients were on the correct ward for the responsible consultant specialty at the point of discharge.

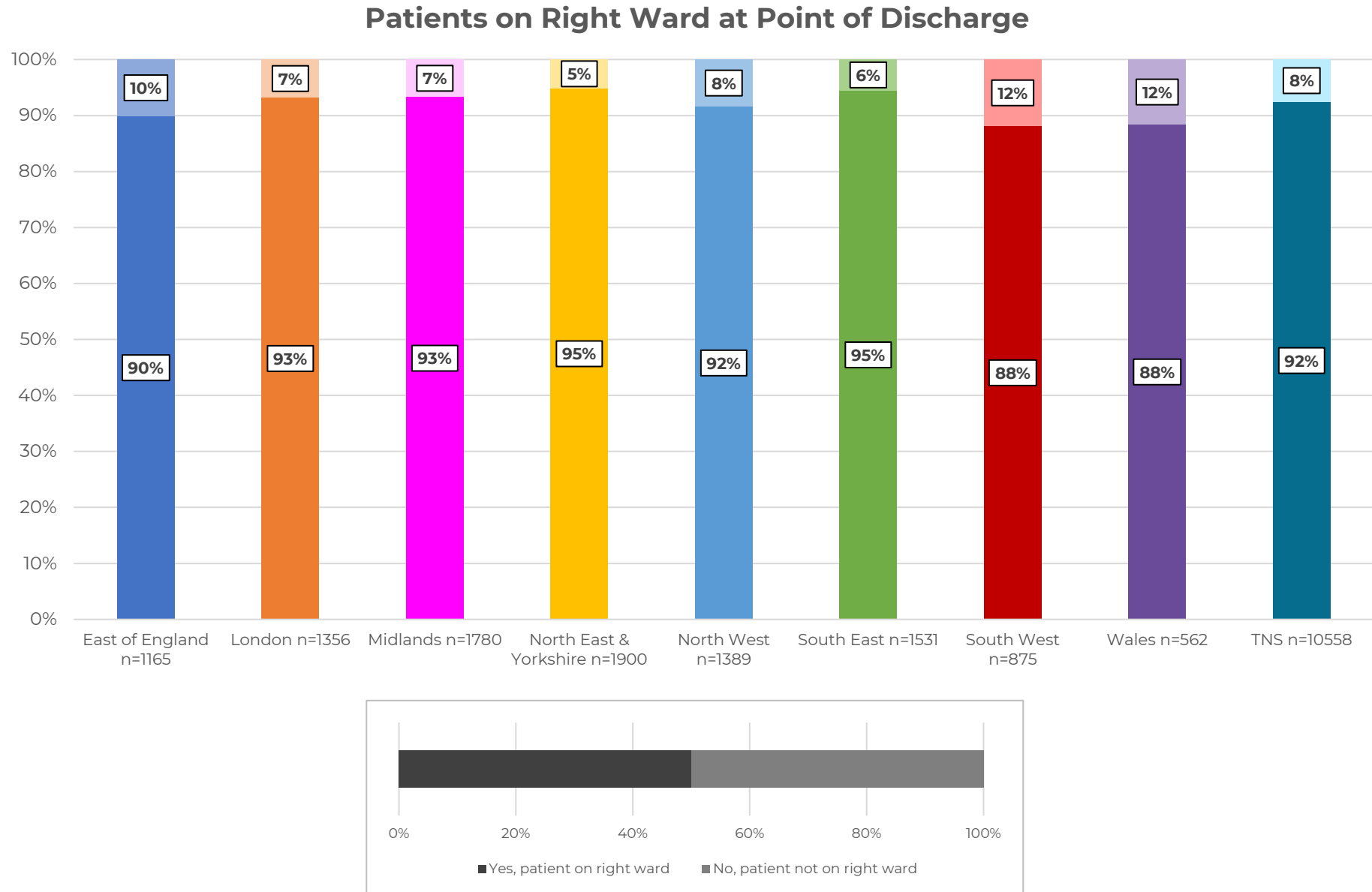


Figure 23: Patients receiving end of life plan.

NB: EOL care plan information was only collected for patients who died during admission

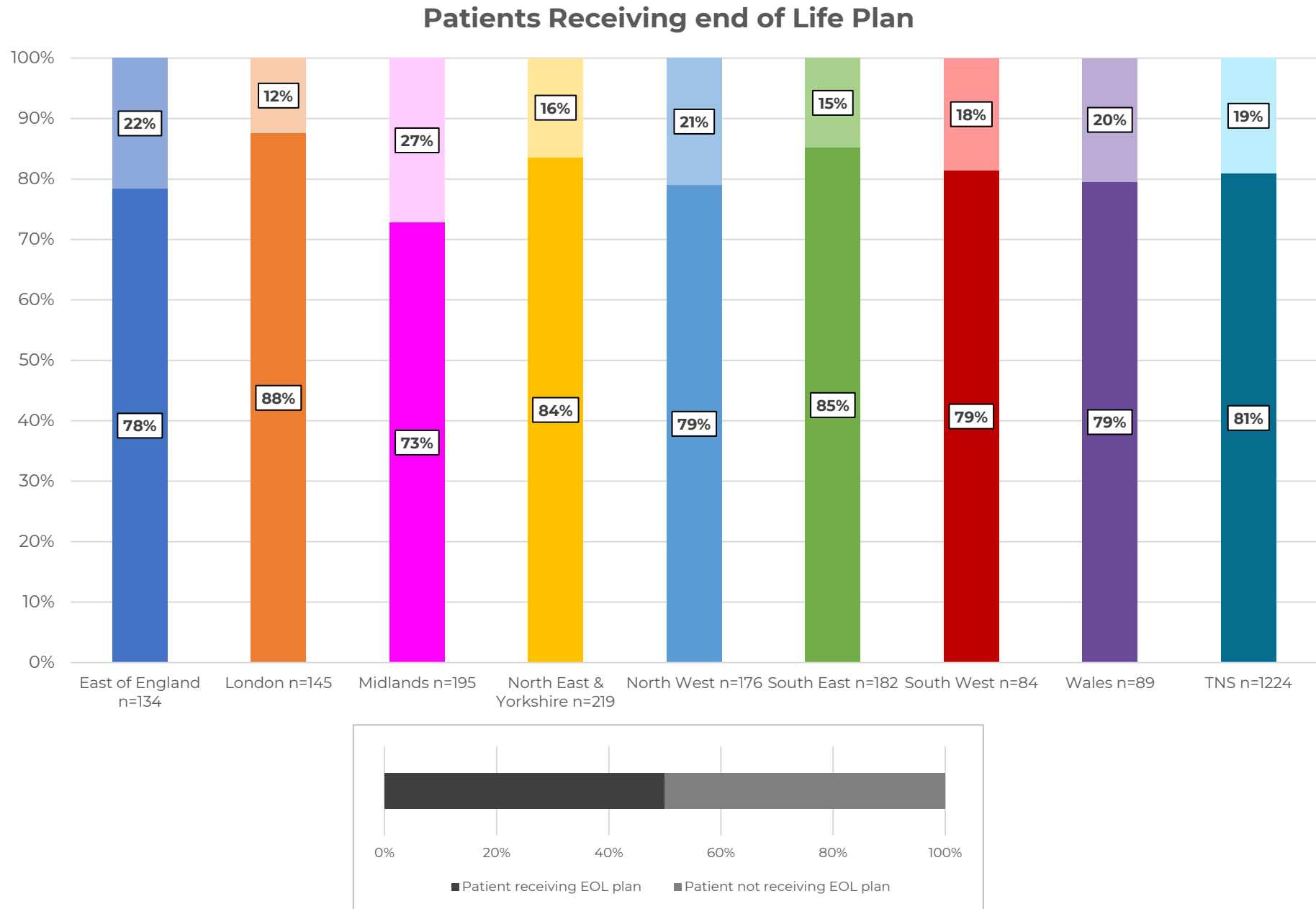
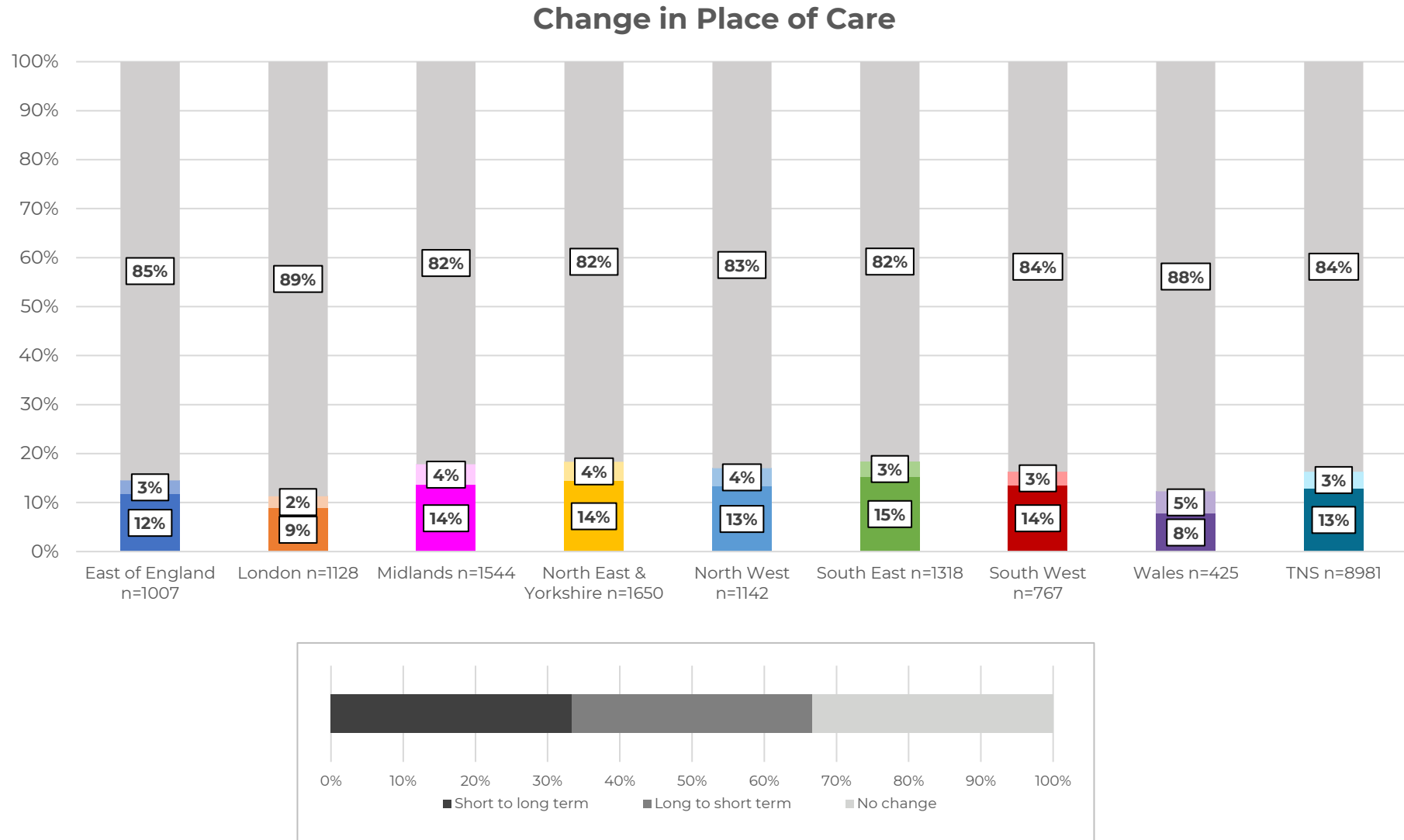


Figure 24: Change in Place of Care

This figure shows the proportion of patients who moved from own home or place of short term care (respite, carer's home, intermediate, rehab, another hospital) to residential, nursing or long stay care post discharge. It also shows the proportion of patients who moved from long term care to their own home or short term care, as well as patients whose place of care did not change.



Feedback from Carers

Figures below show a full breakdown of the carer questionnaire responses. Hospital level carer ratings for overall quality of care and for communication can be found in [Appendix XI](#) of the national Report. These results exclude all N/A responses.

Figure 25: Informed Staff

Question 1: Do you feel that hospital staff were well informed and understood the needs of the person you look after?

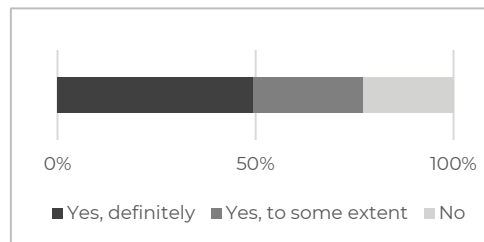
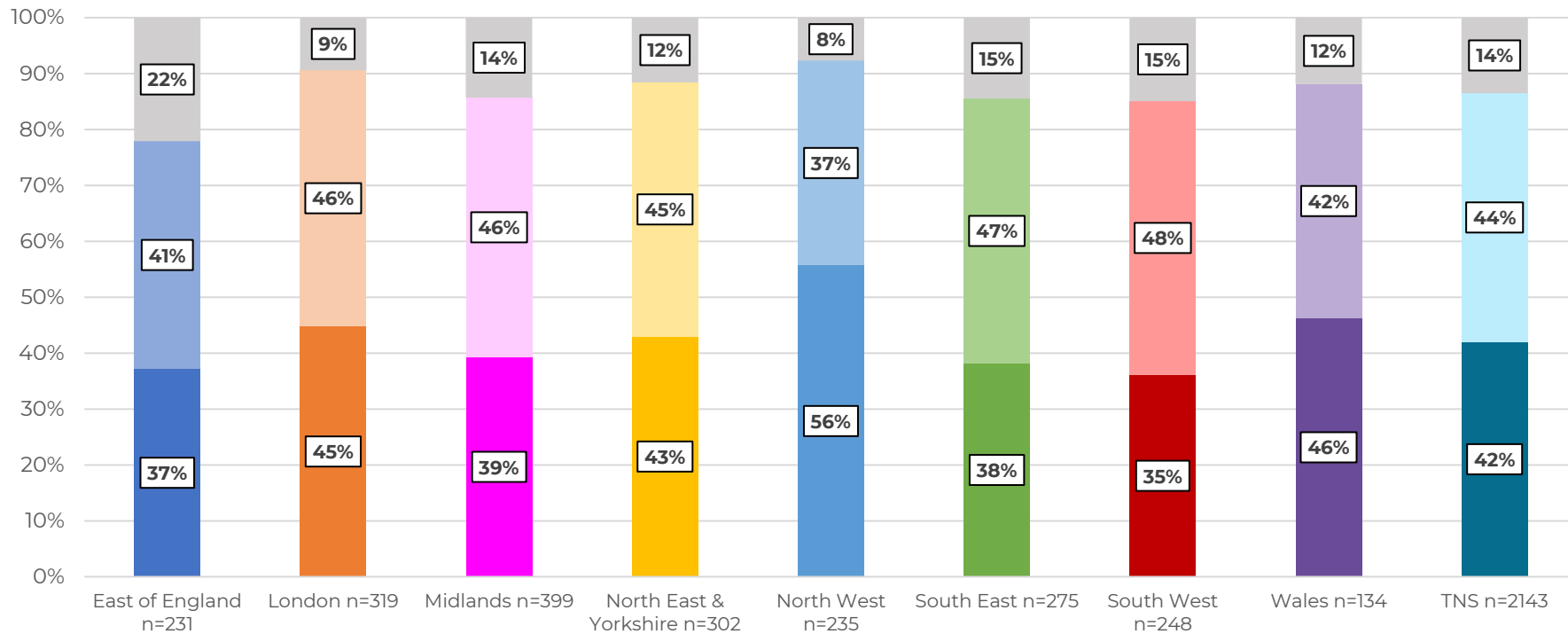


Figure 26: Quality of Care from Staff

Question 2: Do you feel confident that hospital staff delivered high quality care that was appropriate to the needs of the person you look after?

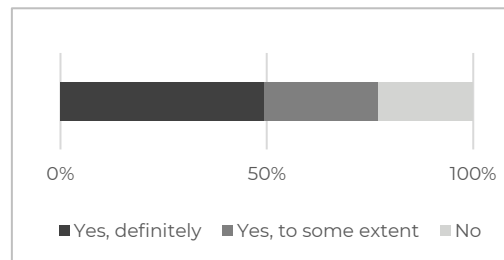
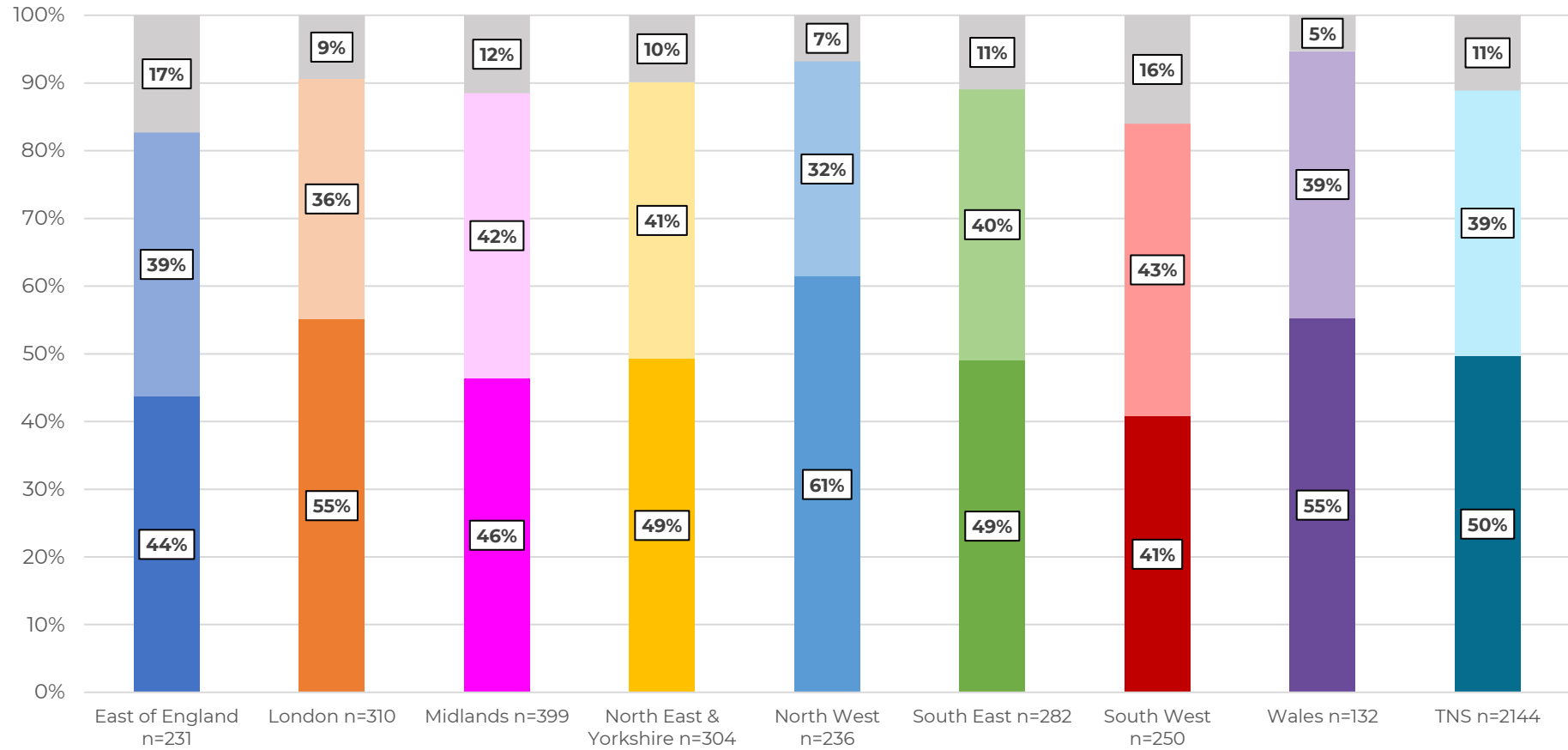


Figure 27: Personal Care

Question 3: Was the person you look after given enough help with personal care from hospital staff? For example, eating, drinking, washing and using the toilet.

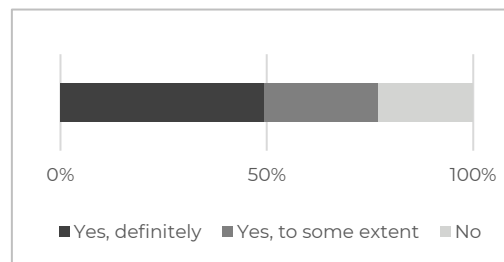
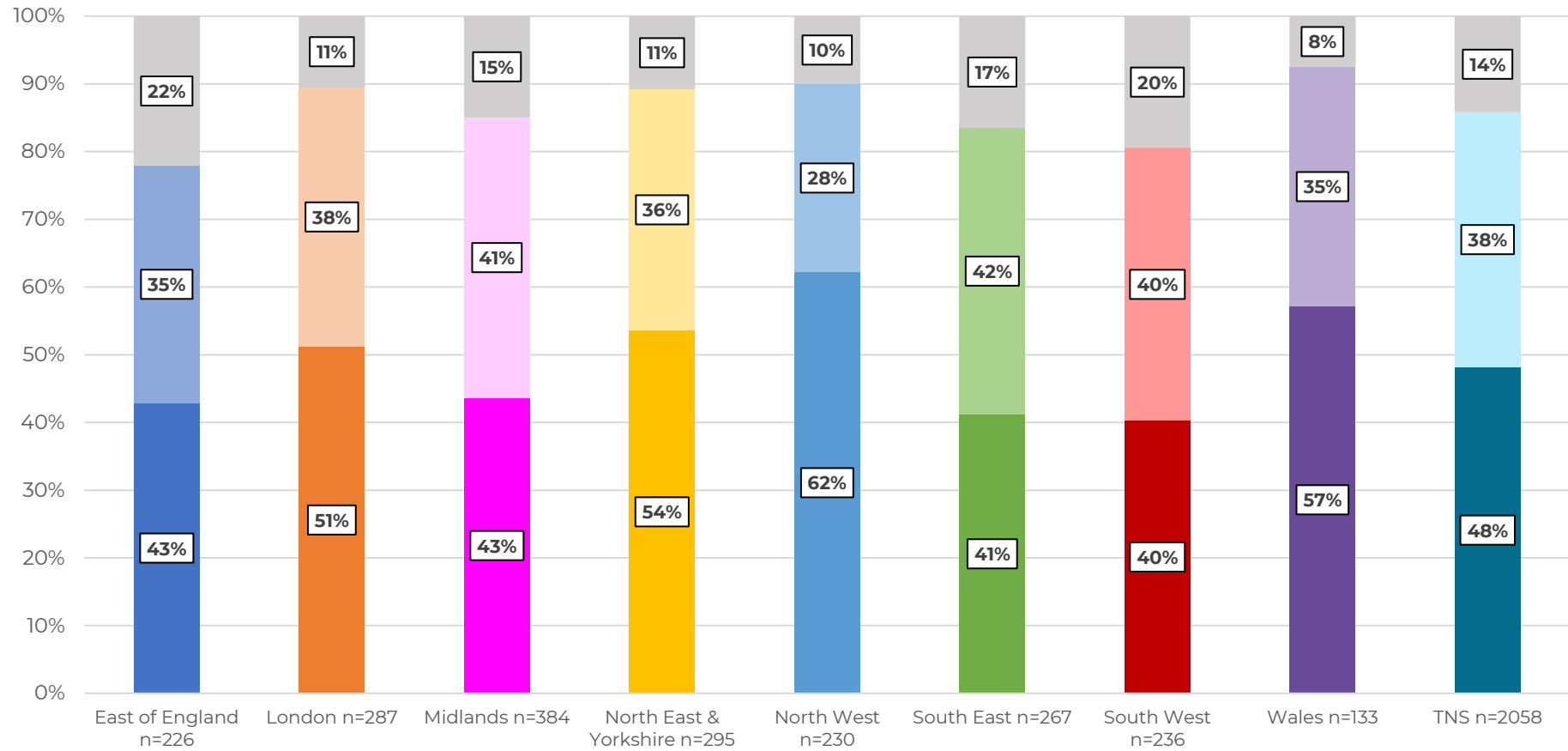


Figure 28: Respect

Question 4: Was the person you look after treated with respect by hospital staff?

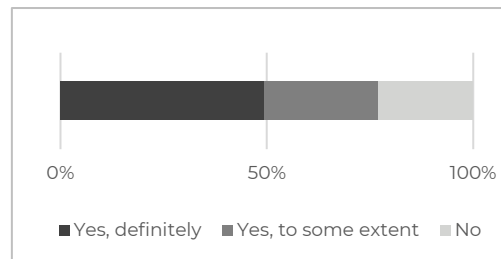
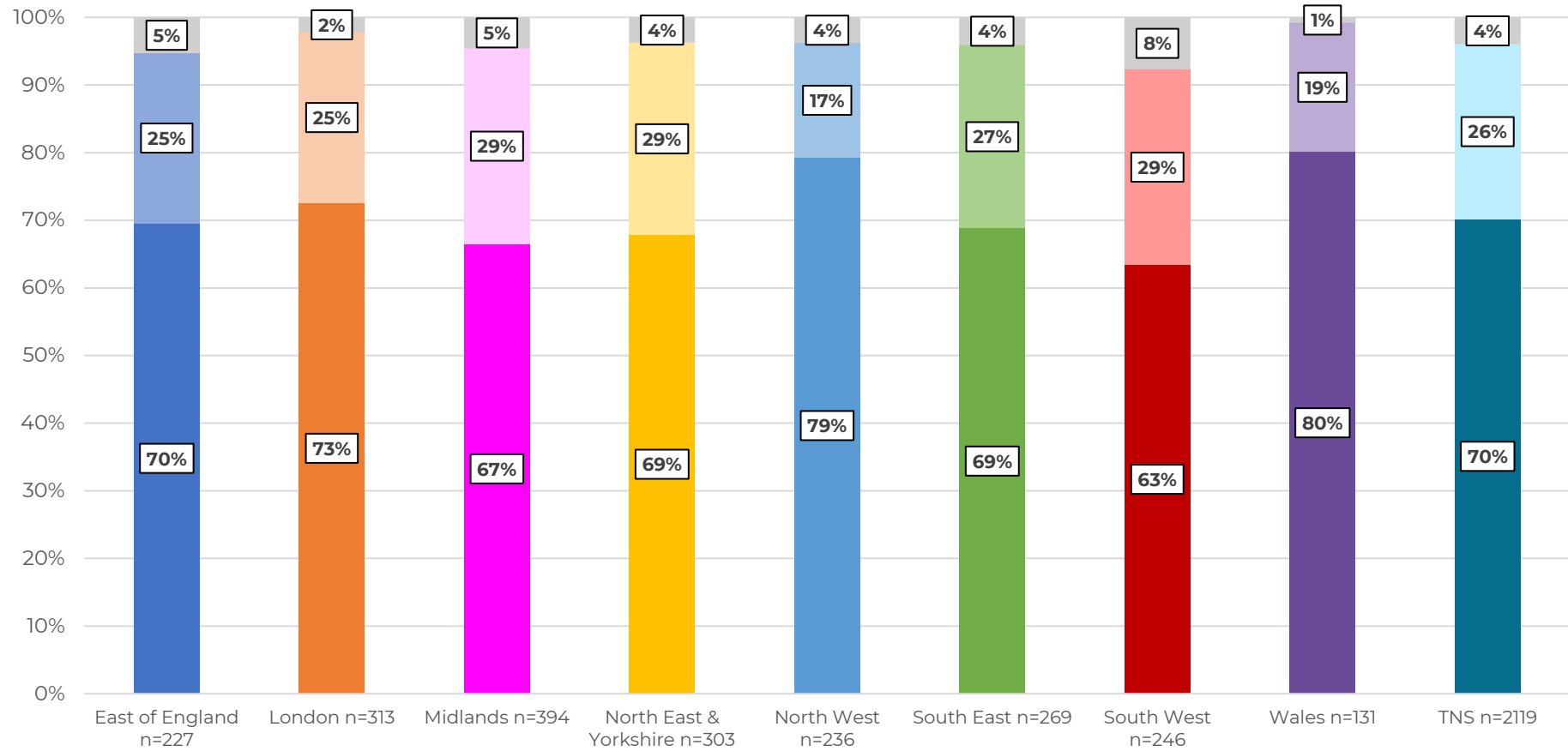


Figure 29: Informed about Care

Question 5: Were you (or the patient, where appropriate) kept clearly informed about their care and progress during the hospital stay? For example, about plans for treatment and discharge.

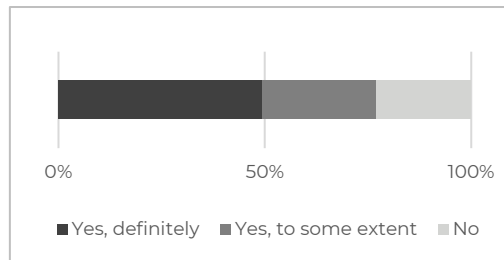
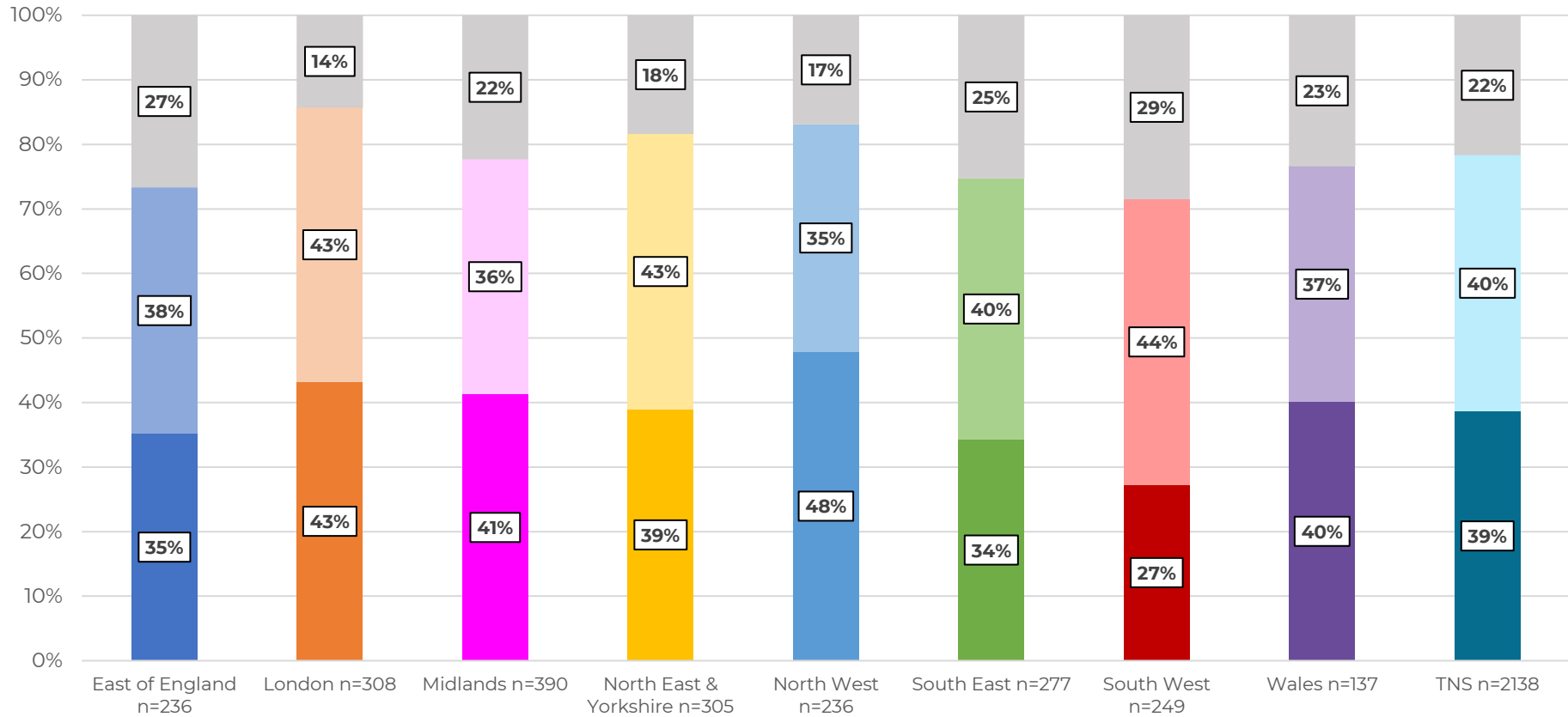


Figure 30: Involved Decisions

Question 6: Were you (or the patient, where appropriate) involved as much as you wanted to be in decisions about their care?

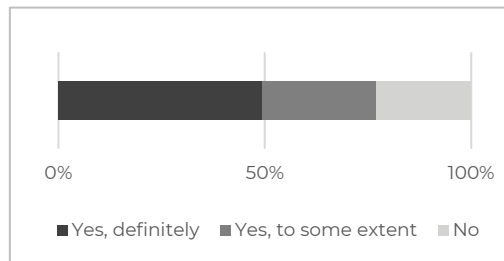
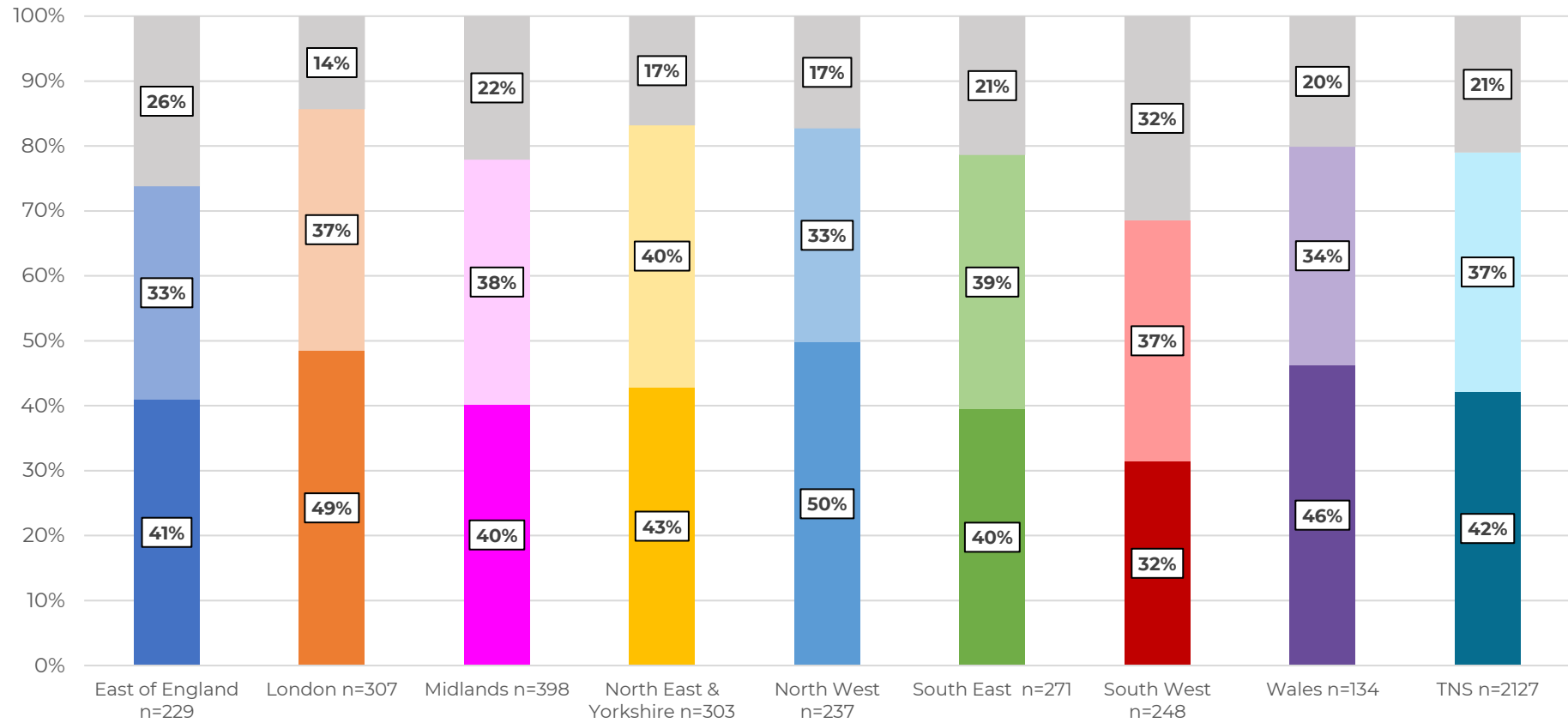


Figure 31: Needs

Question 7: Did hospital staff ask you about the needs of the person you look after to help plan their care?

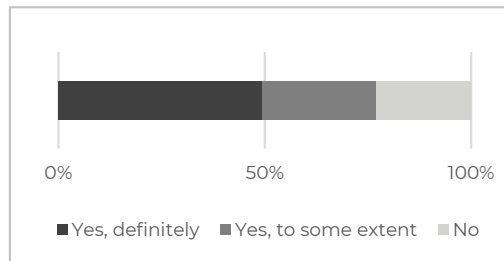
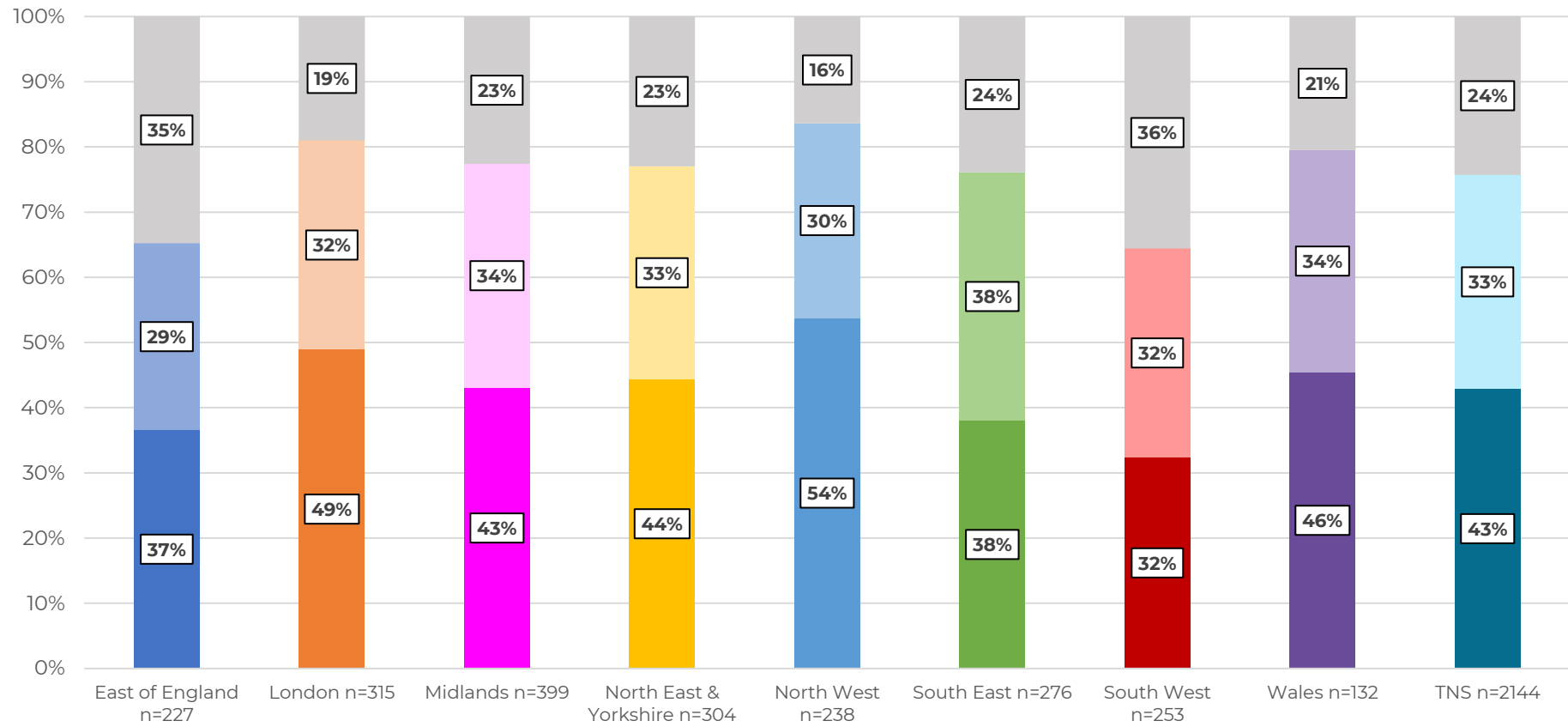


Figure 32: Overall Carer Rating

Question 8: Overall, how would you rate the care received by the person you look after during the hospital stay?

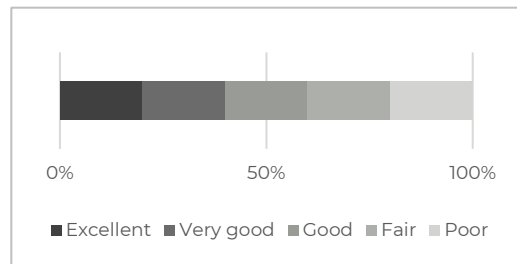
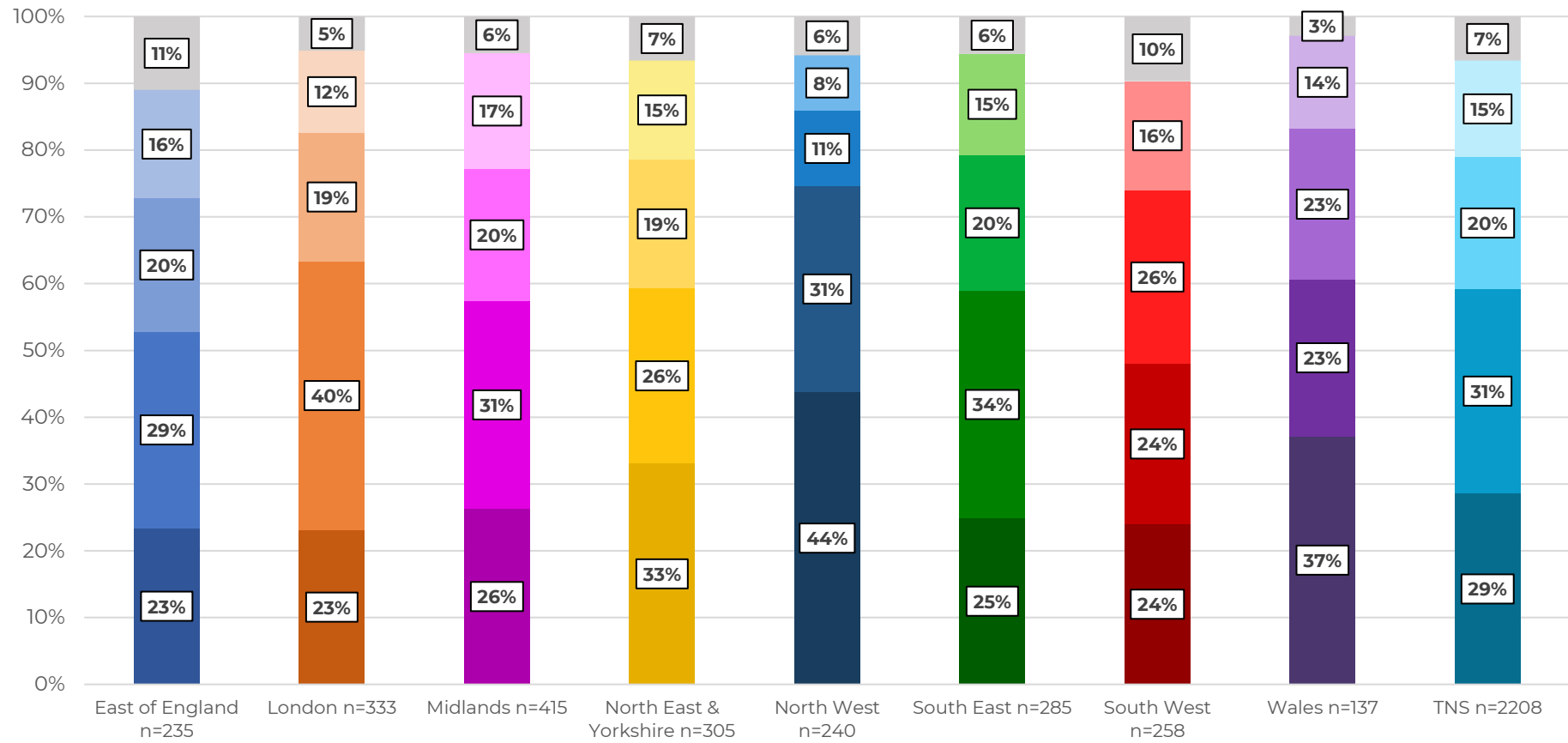


Figure 33: Recommend

Question 9: How likely would you be to recommend the service to friends and family if they needed similar care or treatment?

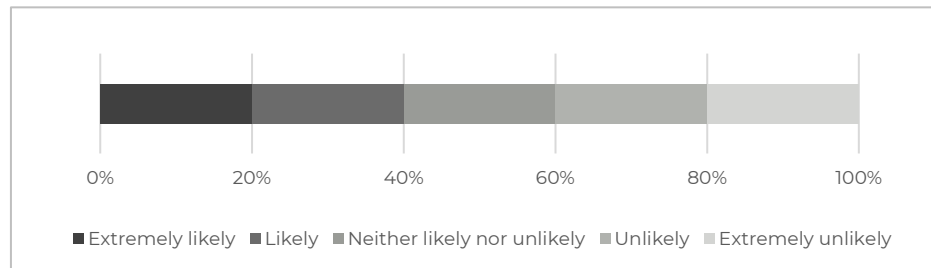
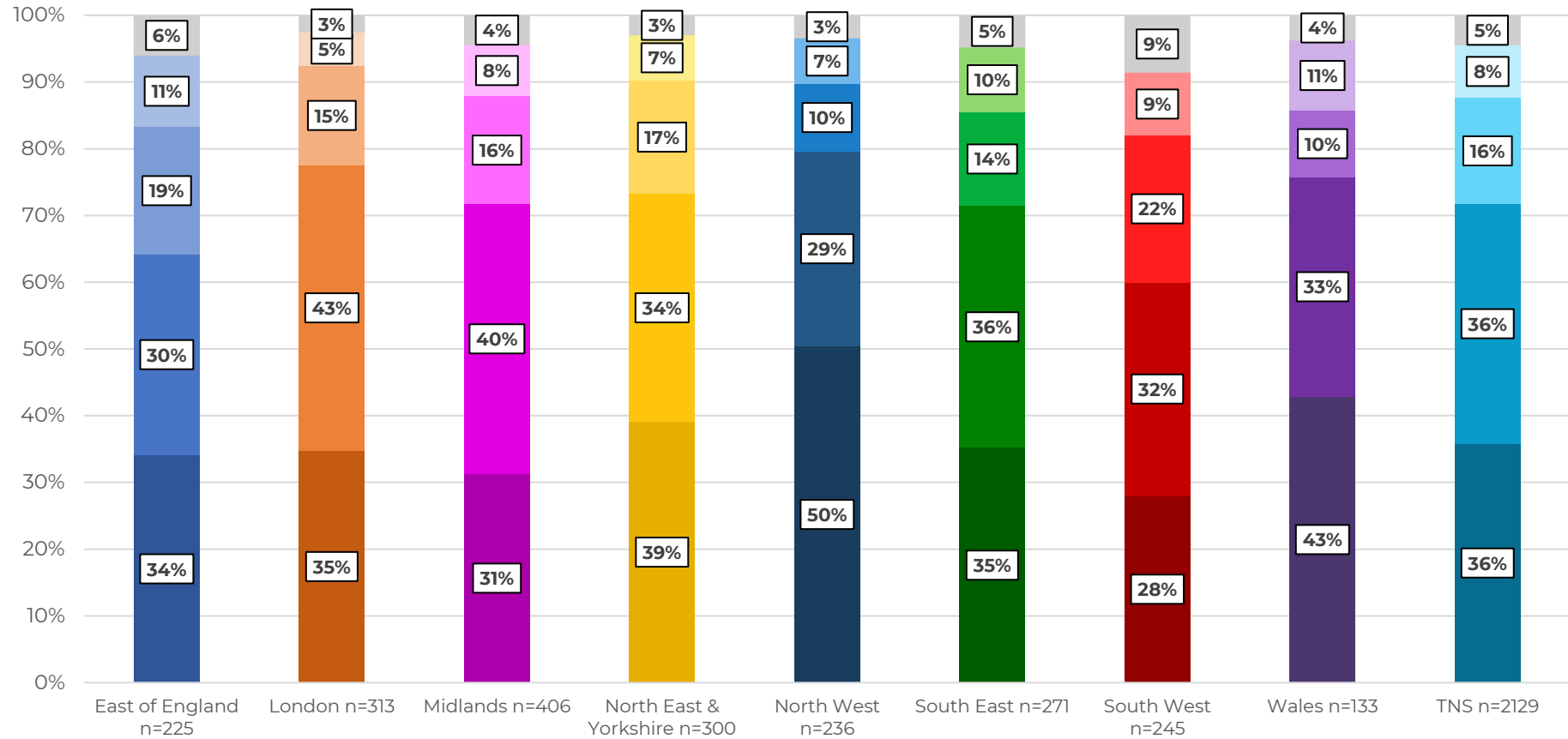
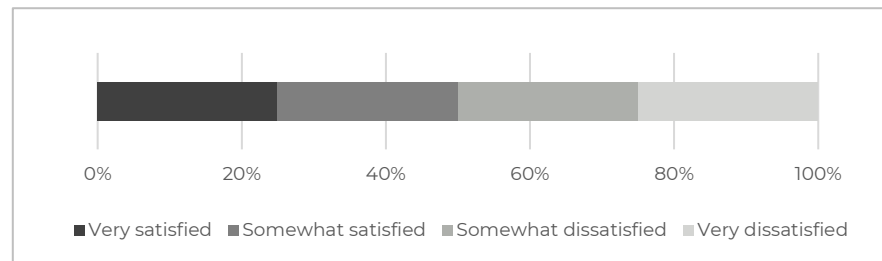
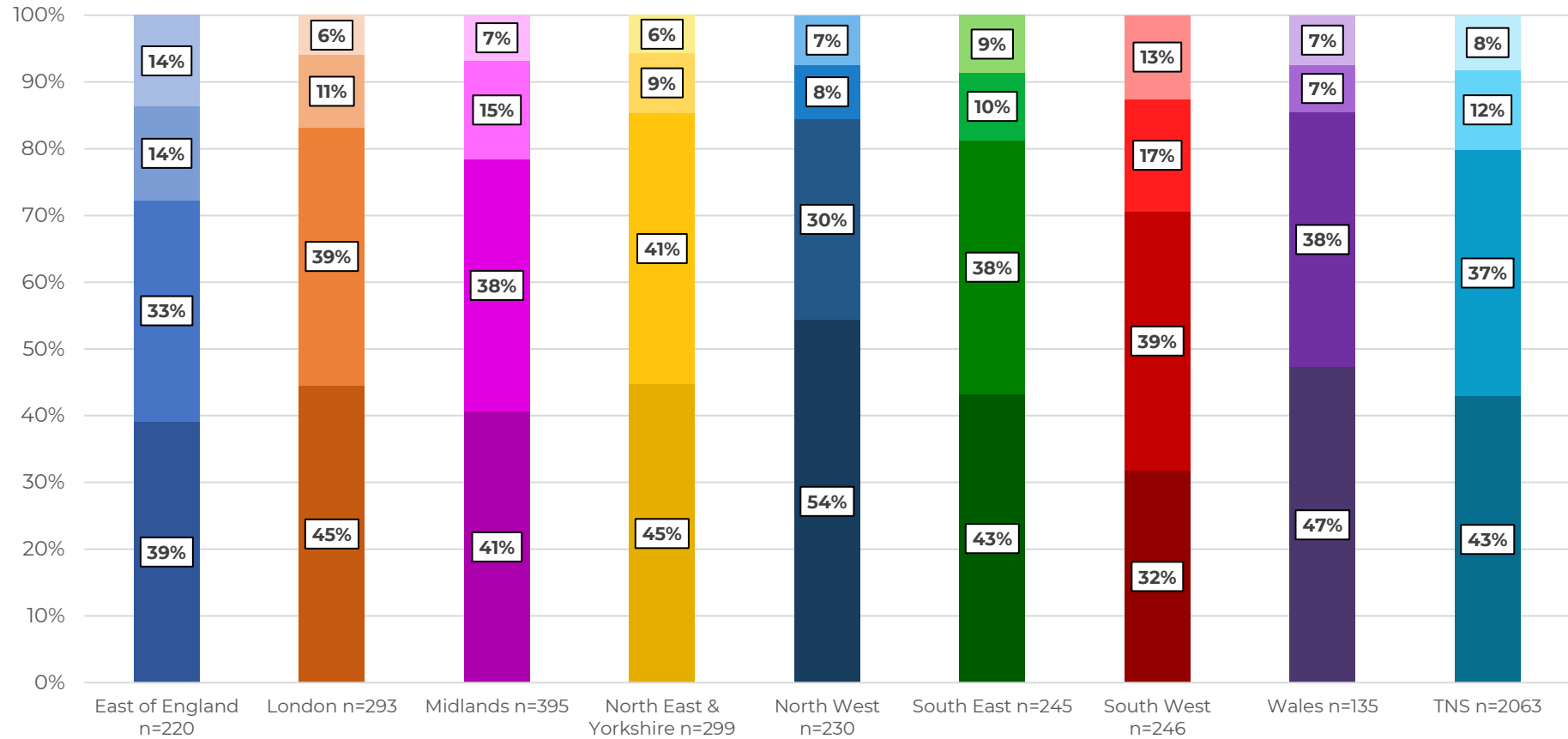


Figure 34: Carer Satisfaction

Question 10: Overall, how satisfied are you with the support you have received from this hospital to help you in your role as a carer?



Carer Comments

Carers were able to make comments on the questionnaire. The table below shows a summary overview of comments by theme sorted by positive/ negative*. (Hospitals were returned all their comments with identifying details removed in January).

*In Hospital Adverse Events can only have negative comments, thus positive comments are N/A

Staff Training

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0 Positive	2 Positive	0 Positive	0 Positive	0 Positive	0 Positive	0 Positive	0 Positive
9 Negative	2 Negative	7 Negative	4 Negative	5 Negative	8 Negative	3 Negative	1 Negative

Treatment of Patients

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
22 Positive	20 Positive	30 Positive	15 Positive	31 Positive	13 Positive	12 Positive	11 Positive
38 Negative	23 Negative	24 Negative	17 Negative	22 Negative	26 Negative	37 Negative	11 Negative

In-Hospital Adverse Incidents

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive	N/A Positive
2 Negative	1 Negative	4 Negative	0 Negative	1 Negative	1 Negative	2 Negative	0 Negative

Communication

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
8 Positive	4 Positive	10 Positive	7 Positive	5 Positive	5 Positive	9 Positive	9 Positive
31 Negative	34 Negative	50 Negative	20 Negative	24 Negative	27 Negative	30 Negative	17 Negative

Perceptions of Staff

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
43 Positive	40 Positive	47 Positive	34 Positive	61 Positive	30 Positive	39 Positive	13 Positive
7 Negative	4 Negative	9 Negative	4 Negative	6 Negative	11 Negative	6 Negative	4 Negative

Staffing Levels

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
1 Positive	0 Positive	0 Positive	0 Positive	0 Positive	0 Positive	0 Positive	0 Positive
18 Negative	15 Negative	14 Negative	8 Negative	12 Negative	6 Negative	22 Negative	8 Negative

Discharge/Care Transfer

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
1 Positive	2 Positive	0 Positive	0 Positive	4 Positive	0 Positive	1 Positive	1 Positive
11 Negative	10 Negative	18 Negative	4 Negative	8 Negative	5 Negative	8 Negative	4 Negative

Environment

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
1 Positive	2 Positive	0 Positive	1 Positive	4 Positive	0 Positive	0 Positive	0 Positive
6 Negative	0 Negative	3 Negative	1 Negative	4 Negative	3 Negative	8 Negative	1 Negative

Support for Carers

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
4 Positive	3 Positive	2 Positive	6 Positive	7 Positive	3 Positive	3 Positive	2 Positive
2 Negative	2 Negative	3 Negative	0 Negative	3 Negative	2 Negative	4 Negative	0 Negative

Overall/Other

East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
16 Positive	18 Positive	11 Positive	14 Positive	16 Positive	11 Positive	15 Positive	10 Positive
6 Negative	2 Negative	9 Negative	1 Negative	2 Negative	8 Negative	1 Negative	0 Negative

Appendices

Appendix I: Casenote Audit

Information about the patient

† Excludes NA responses

Age	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Min-65	2% (304/14888)	1.6% (23)	2.9% (54)	2.1% (54)	1.7% (49)	2.1% (37)	1.3% (32)	3% (38)	2.4% (17)
66-80	27.3% (4060/14888)	25% (351)	27.3% (507)	30.5% (797)	27.9% (805)	27.3% (478)	24.6% (585)	26.1% (335)	28.2% (202)
81-100	70.4% (10480/14888)	73.2% (1028)	69.5% (1290)	67.2% (1756)	70.1% (2021)	70.1% (1225)	73.9% (1757)	70.7% (908)	69.1% (495)
101-108	0.3% (44/14888)	0.2% (3)	0.3% (5)	0.3% (8)	0.3% (10)	0.5% (8)	0.2% (5)	0.2% (3)	0.3% (2)
Unknown	0% (0/14888)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)
Minimum	30	49	30	34	37	50	46	44	55
Maximum	106	102	106	102	106	106	104	101	104
Mean	84	84.4	83.7	83.4	84.0	83.9	84.9	83.9	83.5
Sex	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Female	54.9% (8172/14888)	56.5% (794)	53.1% (986)	56.1% (1467)	57.5% (1658)	47.8% (835)	55.8% (1327)	54.8% (704)	56% (401)
Male	42.9% (6383/14888)	43.5% (611)	42% (779)	43.9% (1148)	42.5% (1227)	38.5% (673)	44.2% (1052)	45% (578)	44% (315)
Unknown/Not documented	2.2% (333/14888)	0% (0)	4.9% (91)	0% (0)	0% (0)	13.7% (240)	0% (0)	0.2% (2)	0% (0)

Gender	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Female	51.6% (7675/14888)	56.3% (791)	46% (853)	47.2% (1234)	54% (1558)	55.1% (963)	51.2% (1217)	51.3% (659)	55.9% (400)
Male	40.3% (6003/14888)	43.6% (612)	35.7% (662)	37% (968)	40.1% (1158)	44.6% (780)	40.5% (963)	42.4% (545)	44% (315)
Non-binary/Other	0% (0/14888)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)
Unknown/Not documented	8.1% (1210/14888)	0.1% (2)	18.4% (341)	15.8% (413)	5.9% (169)	0.3% (5)	8.4% (199)	6.2% (80)	0.1% (1)
Ethnicity	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
White	83.9% (12485/14888)	91.4% (1284)	60.6% (1125)	86% (2248)	93.8% (2706)	92% (1608)	77.4% (1841)	87.5% (1123)	76.8% (550)
Asian/Asian British	2.5% (379/14888)	1.7% (24)	9.8% (182)	3.2% (83)	0.9% (26)	1.5% (27)	1.2% (28)	0.3% (4)	0.7% (5)
Black/ Black British	2.1% (311/14888)	0.6% (9)	12.4% (230)	2% (53)	0.2% (7)	0.2% (3)	0.2% (5)	0.3% (4)	0% (0)
Mixed	0.7% (100/14888)	1.4% (19)	0.8% (15)	0.6% (16)	0.3% (8)	0.5% (9)	0.7% (16)	1.1% (14)	0.4% (3)
Other	1.1% (162/14888)	1% (14)	3.9% (72)	0.3% (7)	0.1% (2)	0.3% (6)	1.5% (35)	1.9% (24)	0.3% (2)
Unknown/Not documented	9.7% (1451/14888)	3.9% (55)	12.5% (232)	8% (208)	4.7% (136)	5.4% (95)	19.1% (454)	9% (115)	21.8% (156)
First Language	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
White	75.0% (11161/14888)	82.3% (1156)	59.8% (1110)	76.4% (1999)	82.6% (2382)	82.7% (1446)	63.9% (1520)	82.2% (1056)	68.7% (492)

Asian/Asian British	0.5% (71/14888)	0.1% (1)	0% (0)	0.1% (3)	0.1% (2)	0% (0)	0.1% (3)	0.1% (1)	8.5% (61)
Black/ Black British	0.7% (106/14888)	0.4% (5)	2.9% (53)	0.2% (6)	0.2% (6)	0.3% (6)	0.9% (22)	0.6% (8)	0% (0)
Mixed	1.4% (208/14888)	1.3% (18)	4.8% (90)	1.7% (44)	0.6% (18)	0.9% (15)	0.8% (18)	0.2% (3)	0.3% (2)
Other	0.5% (67/14888)	0.4% (5)	2.1% (39)	0.2% (6)	0.1% (3)	0.4% (7)	0.2% (4)	0.2% (3)	0% (0)
Unknown/Not documented	22% (3275/14888)	15.7% (220)	30.4% (564)	21.3% (557)	16.4% (474)	15.7% (274)	34.1% (812)	16.6% (213)	22.5% (161)
Primary diagnosis/cause of admission	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Cancer	0.3% (42/14888)	0% (0)	0.6% (11)	0.2% (6)	0.2% (5)	0.3% (5)	0.3% (7)	0.3% (4)	0.6% (4)
Cardiac/vascular/ chest pain	4.4% (653/14888)	3.7% (52)	5.9% (110)	3.7% (96)	4.6% (134)	3.8% (67)	4% (96)	5% (64)	4.7% (34)
Dehydration/ nutrition	1.4% (215/14888)	1.4% (20)	1.4% (26)	1.8% (47)	1.9% (55)	1.1% (19)	1.4% (33)	0.6% (8)	1% (7)
Delirium/ confusion/ cognitive impairment	10.8% (1614/14888)	9.8% (137)	9.3% (172)	11.5% (302)	10.1% (292)	11.2% (196)	13.9% (330)	9.6% (123)	8.7% (62)
Dementia	1% (144/14888)	0.5% (7)	1% (19)	1.9% (49)	0.7% (21)	0.8% (14)	0.8% (20)	0.5% (7)	1% (7)
Endocrine/ metabolic condition	1% (144/14888)	0.9% (12)	1.2% (22)	1% (26)	0.8% (23)	0.7% (13)	1.1% (26)	0.9% (12)	1.4% (10)
Fall	23.2% (755/14888)	26.3% (369)	21.9% (406)	17.6% (461)	22.2% (640)	23.5% (410)	26.9% (639)	27.1% (348)	24.3% (174)
Gastrointestinal	5.1% (755/14888)	5.1% (72)	5.4% (101)	4% (105)	4.5% (130)	6.1% (106)	6.1% (146)	4.7% (60)	4.9% (35)

Haematology related	0.6% (90/14888)	0.6% (8)	1.4% (26)	0.4% (10)	0.3% (10)	0.3% (6)	0.8% (20)	0.6% (8)	0.3% (2)
Hepatology/liver related	0.2% (31/14888)	0.1% (2)	0.1% (2)	0.1% (3)	0.5% (13)	0.2% (3)	0.2% (4)	0.2% (2)	0.3% (2)
Hip fracture/dislocation	3.5% (514/14888)	2.9% (41)	1.8% (34)	2.9% (77)	3.6% (104)	3.5% (62)	3.5% (84)	4.6% (59)	7.4% (53)
Other Fracture/dislocation	1.2% (186/14888)	0.8% (11)	0.9% (16)	1.1% (28)	1.7% (48)	1% (18)	1.6% (37)	1.2% (16)	1.7% (12)
Impaired consciousness/reduced responsiveness/drowsiness or dizziness	2.4% (359/14888)	3.1% (44)	1.7% (31)	2.6% (68)	2.3% (65)	2.5% (44)	2.6% (62)	2.9% (37)	1.1% (8)
Neurological problem/seizure/head injury/headache	2.8% (415/14888)	2.9% (41)	3.8% (70)	2.5% (66)	2.7% (77)	2.5% (43)	3.1% (74)	1.6% (21)	3.2% (23)
Psychiatric/psychological/behavioural problems	0.5% (76/14888)	0.6% (9)	0.4% (8)	0.7% (17)	0.4% (12)	0.5% (9)	0.4% (10)	0.6% (8)	0.4% (3)
Respiratory	12.9% (1927/14888)	13% (182)	12.3% (228)	10.4% (273)	14.6% (422)	13.3% (233)	14.3% (340)	12.7% (163)	12% (86)
Sepsis	4.2% (632/14888)	6% (85)	7.2% (133)	3.1% (82)	4% (115)	3.8% (67)	3.3% (79)	2.8% (36)	4.9% (35)
Skin problems/lacerations/lesions	1% (148/14888)	0.9% (12)	1% (19)	1.1% (30)	1.4% (40)	1.4% (24)	0.5% (13)	0.6% (8)	0.3% (2)
Stroke or related	2.4% (354/14888)	3.2% (45)	2.9% (53)	1.4% (36)	2.5% (71)	2.6% (46)	1.6% (38)	3.6% (46)	2.7% (19)

Surgical/non-surgical procedure	1% (152/14888)	1.1% (16)	0.9% (17)	0.7% (19)	1.1% (31)	1.7% (29)	0.6% (15)	1.6% (20)	0.7% (5)
Urinary/urogenital/renal	5.7% (843/14888)	5.8% (82)	4.7% (88)	5.5% (144)	6.1% (176)	6.2% (109)	5.3% (125)	6.8% (87)	4.5% (32)
Unable to cope/frailty	1.9% (278/14888)	1.8% (25)	1% (19)	1.9% (49)	1.9% (56)	1.8% (31)	1.9% (45)	2.3% (29)	3.4% (24)
Other – please specify	11.5% (1717/14888)	9.1% (128)	7.5% (140)	23.1% (604)	11.7% (338)	11% (192)	5.7% (135)	8.9% (114)	9.2% (66)
Unknown/Not documented	1% (152/14888)	0.4% (5)	5.7% (105)	0.7% (17)	0.2% (7)	0.1% (2)	0% (1)	0.3% (4)	1.5% (11)
Elective or emergency admission	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Elective	0.9% (140/14888)	0.7% (10)	1.1% (20)	0.9% (24)	1% (28)	1% (17)	0.7% (17)	1.6% (21)	0.4% (3)
Emergency	99.1% (14748/14888)	99.3% (1395)	98.9% (1836)	99.1% (2591)	99% (2857)	99% (1731)	99.3% (2362)	98.4% (1263)	99.6% (713)
Was delirium noted as part of the admitting condition?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
No	66.3% (9868/14888)	70.9% (996)	59.5% (1105)	68.1% (1781)	68% (1961)	70.9% (1240)	56% (1333)	76% (976)	66.5% (476)
Yes	33.7% (5020/14888)	29.1% (409)	40.5% (751)	31.9% (834)	32% (924)	29.1% (508)	44% (1046)	24% (308)	33.5% (240)
Dementia status	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Known dementia	74.6% (11100/14888)	89% (1250)	66.2% (1228)	77.6% (2029)	72.2% (2083)	76.1% (1331)	71% (1689)	72.3% (928)	78.5% (562)

Probably dementia/ Concerns about cognition	25.4% (3788/14888)	11% (155)	33.8% (628)	22.4% (586)	27.8% (802)	23.9% (417)	29% (690)	27.7% (356)	21.5% (154)
What is the subtype of dementia?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Alzheimer's Disease (F00, G30)	33.2% (3683/11100)	34.9% (436)	38% (467)	31.3% (635)	36.3% (756)	33.1% (441)	30.6% (516)	26% (241)	34% (191)
Dementia in Alzheimer's disease, atypical or mixed type (F00.2)	8.6% (956/11100)	12.3% (154)	5.5% (68)	7.4% (151)	8.1% (168)	9.2% (123)	9.3% (157)	9.1% (84)	9.1% (51)
Vascular Dementia (F01)	18.9% (2099/11100)	14% (175)	15.9% (195)	23.7% (480)	16.5% (343)	24.9% (332)	15.7% (265)	20.2% (187)	21.7% (122)
Dementia with Lewy bodies (G31.9)	2.5% (282/11100)	3% (38)	2.6% (32)	1.5% (31)	2.5% (53)	2.2% (29)	3% (50)	3.9% (36)	2.3% (13)
Fronto-temporal Dementia (G31.8)	0.7% (79/11100)	0.2% (3)	0.8% (10)	0.8% (16)	0.6% (12)	0.8% (10)	0.7% (11)	1.3% (12)	0.9% (5)
Dementia in Parkinson's disease (F02.3)	2.2% (248/11100)	2.3% (29)	1.5% (18)	1.2% (25)	3.4% (71)	1.6% (21)	2.4% (40)	2.7% (25)	3.4% (19)
Delirium due to known psychological condition, including delirium superimposed on dementia	0.5% (51/11100)	0.1% (1)	1.4% (17)	0.4% (9)	0.2% (5)	0.5% (7)	0.5% (8)	0.3% (3)	0.2% (1)

Unspecified dementia (F03)	16.1 (1792/11100)	14.3% (179)	14.6% (179)	21.4% (434)	15.5% (322)	13.3% (177)	18.1% (305)	13.9% (129)	11.9% (67)
Dementia subtype Unknown/not documented	17.2% (1910/11100)	18.8% (235)	19.7% (242)	12.2% (248)	16.9% (353)	14.4% (191)	20% (337)	22.7% (211)	16.5% (93)
Place of care before admission	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Own home	67.5% (10045/14887)	63.5% (892)	74.9% (1390)	69.2% (1810)	63.5% (1831)	60.4% (1055)	68.5% (1630)	73% (937)	69.8% (500)
Respite care	0.4% (60/14887)	0.4% (6)	0.2% (3)	0.3% (9)	0.5% (15)	0.5% (9)	0.4% (10)	0.4% (5)	0.4% (3)
Rehabilitation ward	0.2% (32/14887)	0.3% (4)	0.2% (3)	0.2% (5)	0.2% (5)	0.2% (3)	0.3% (8)	0.1% (1)	0.4% (3)
Psychiatric ward	0.3% (43/14887)	0.4% (5)	0% (0)	0.2% (6)	0.3% (8)	0.7% (13)	0.1% (2)	0.2% (2)	1% (7)
Carer's home	1.9% (290/14887)	1.9% (26)	2.5% (47)	1.5% (39)	1.5% (42)	2% (35)	2.8% (66)	1.8% (23)	1.7% (12)
Intermediate/ community rehabilitation care	0.4% (55/14887)	0.2% (3)	0.3% (5)	0.2% (5)	0.5% (13)	0.7% (12)	0.4% (9)	0.4% (5)	0.4% (3)
Residential care	15.7% (2334/14887)	20.5% (288)	5.9% (110)	18.3% (479)	20.3% (586)	16.2% (283)	13.2% (315)	12.9% (166)	14.9% (107)
Nursing home	13% (1940/14887)	12.4% (174)	15.5% (288)	8.9% (234)	13.1% (377)	18.9% (330)	13.7% (326)	10.7% (138)	10.2% (73)
Palliative care	0% (2/14887)	0% (0)	0% (0)	0% (0)	0% (0)	0.1% (1)	0% (1)	0% (0)	0% (0)
Transfer to another hospital	0.3% (45/14887)	0.1% (1)	0.4% (7)	0.1% (2)	0.2% (7)	0.2% (3)	0.5% (11)	0.5% (7)	1% (7)

Delirium Screening and Assessment

Delirium screening assessments	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Single Question in Delirium (SQiD)	32.4% (3449/10642)	31.4% (367/1167)	16.3% (221/1356)	32.5% (581/1785)	43.3% (823/1902)	31.7% (445/1404)	38.7% (593/1533)	15.8% (145/918)	47.5% (274/577)
History taken from someone who knows the patient well in which they were asked about any recent changes in cognition/behaviour	70.8% (7539/10642)	70.5% (823/1167)	81.8% (1109/1356)	63.9% (1140/1785)	69.6% (1323/1902)	68.4% (961/1404)	75.7% (1161/1533)	68% (624/918)	69% (398/577)
4AT	35% (3730) (10642)	22.7% (265/1167)	42.3% (573/1356)	30.2% (539/1785)	43.3% (823/1902)	45.5% (639/1404)	30.9% (473/1533)	25.2% (231/918)	32.4% (187/577)
CAM	5.3% (563/10642)	2.5% (29/1167)	13.4% (182/1356)	7.4% (132/1785)	1.5% (28/1902)	4.3% (61/1404)	7.1% (109/1533)	0.9% (8/918)	2.4% (14/577)
OSLA	0.4% (47/10642)	0.2% (2/1167)	1.5% (20/1356)	0.2% (3/1785)	0.3% (5/1902)	0.4% (5/1404)	0.2% (3/1533)	0.1% (1/918)	1.4% (8/577)
Other	13.6% (1446/10642)	13.7% (160/1167)	15.3% (207/1356)	13.1% (233/1785)	11.8% (224/1902)	9% (126/1404)	17.3% (265/1533)	16.2% (149/918)	14.2% (82/577)
Any Initial Delirium Screen	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours	80.9% (8605/10642)	80.5% (939/1167)	85.9% (1165/1356)	76.2% (1361/1785)	83.5% (1589/1902)	78.1% (1097/1404)	86.8% (1330/1533)	74.3% (682/918)	76.6% (442/577)
Yes, more than 24 hours	6.2% (664/10642)	4.2% (49/1167)	5.9% (80/1356)	5.7% (101/1785)	5.7% (109/1902)	9.5% (133/1404)	4.5% (69/1533)	7.1% (65/918)	10.1% (58/577)

No	12.9% (1373/10642)	15.3% (179/1167)	8.2% (111/1356)	18.1% (323/1785)	10.7% (204/1902)	12.4% (174/1404)	8.7% (134/1533)	18.6% (171/918)	13.3% (77/577)
Any Initial Delirium Screen	87.1% (9269/10642)	84.7% (988/1167)	91.8% (1245/1356)	81.9% (1462/1785)	89.3% (1698/1902)	87.6% (1230/1404)	91.3% (1399/1533)	81.4% (747/918)	86.7% (500/577)
Days from admission to delirium screen	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0-1 days	90.9% (8201/9020)	93.4% (886/949)	91.9% (1125/1224)	91.4% (1285/1406)	92.1% (1542/1674)	86.9% (1032/1188)	92.4% (1267/1371)	88.8% (649/731)	87% (415/477)
2-3 days	5.5% (496/9020)	3.6% (34/949)	6% (73/1224)	5.3% (74/1406)	4.2% (70/1674)	7.4% (88/1188)	5% (69/1371)	6.6% (48/731)	8.4% (40/477)
4-6 days	1.8% (164/9020)	1.9% (18/949)	1% (12/1224)	2.2% (31/1406)	2% (33/1674)	1.8% (21/1188)	1.2% (16/1371)	3% (22/731)	2.3% (11/477)
7-13 days	0.9% (80/9020)	0.5% (5/949)	0.7% (8/1224)	0.5% (7/1406)	1% (17/1674)	1.6% (19/1188)	0.9% (12/1371)	1% (7/731)	1% (5/477)
14-20 days	0.3% (30/9020)	0.2% (2/949)	0.1% (1/1224)	0.4% (6/1406)	0.4% (6/1674)	0.8% (9/1188)	0.1% (1/1371)	0.3% (2/731)	0.6% (3/477)
21-27 days	0.2% (17/9020)	0.3% (3/949)	0.1% (1/1224)	0.1% (1/1406)	0.2% (4/1674)	0.6% (7/1188)	0.1% (1/1371)	0% (0/731)	0% (0/477)
28-34 days	0.2% (17/9020)	0.1% (1/949)	0.2% (3/1224)	0.1% (1/1406)	0.1% (1/1674)	0.5% (6/1188)	0.1% (1/1371)	0.3% (2/731)	0.4% (2/477)
35-69 days	0.2% (14/9020)	0% (0/949)	0.1% (1/1224)	0.1% (1/1406)	0.1% (1/1674)	0.4% (5/1188)	0.3% (4/1371)	0.1% (1/731)	0.2% (1/477)
70-140 days	0% (1/9020)	0% (0/949)	0% (0/1224)	0% (0/1406)	0% (0/1674)	0.1% (1/1188)	0% (0/1371)	0% (0/731)	0% (0/477)
Delirium Assessment	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, delirium may be present	48.1% (4342/9032)	42.1% (400/951)	53.5% (655/1224)	48% (675/1406)	47% (786/1674)	46.5% (557/1198)	50.5% (693/1371)	48.4% (354/731)	46.5% (222/477)

No evidence of delirium	51.8% (4677/9032)	57.7% (549/951)	46.5% (569/1224)	52% (731/1406)	53% (888/1674)	52.7% (631/1198)	49.5% (678/1371)	51.6% (377/731)	53.2% (254/477)
Delirium Confirmed	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, the patient was diagnosed with delirium	71.5% (3106/4342)	77.8% (311/400)	80.2% (525/655)	69% (466/675)	66.9% (526/786)	64.5% (359/557)	73.9% (512/693)	71.2% (252/354)	69.8% (155/222)
No, it was confirmed the patient did not have delirium	15.2% (661/4342)	14.5% (58/400)	9.5% (62/655)	20.9% (141/675)	15.1% (119/786)	15.1% (84/557)	16% (111/693)	13.6% (48/354)	17.1% (38/222)
No further investigation took place	13.2% (575/4342)	7.8% (31/400)	10.4% (68/655)	10.1% (68/675)	17.9% (141/786)	20.5% (114/557)	10.1% (70/693)	15.3% (54/354)	13.1% (29/222)
Delirium Management Plan	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	92.5% (2872/3106)	93.6% (291/311)	95.8% (503/525)	92.1% (429/466)	88% (463/526)	89.7% (322/359)	95.7% (490/512)	89.3% (225/252)	96.1% (149/155)
No	7.5% (234/3106)	6.4% (20/311)	4.2% (22/525)	7.9% (37/466)	12% (63/526)	10.3% (37/359)	4.3% (22/512)	10.7% (27/252)	3.9% (6/155)
Delirium Care Plan	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	50% (1552/3106)	52.4% (163/311)	48.6% (255/525)	39.5% (184/466)	44.7% (235/526)	60.2% (216/359)	52.5% (269/512)	53.6% (135/252)	61.3% (95/155)
No	50% (1554/3106)	47.6% (148/311)	51.4% (270/525)	60.5% (282/466)	55.3% (291/526)	39.8% (143/359)	47.5% (243/512)	46.4% (117/252)	38.7% (60/155)

Pain Assessment

Has the patient been asked about, and/or has there been an assessment for presence of pain?†	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours	85.1% (8936/10505)	91.4% (1053/1152)	77.6% (1028/1325)	87% (1534/1763)	90% (1696/1884)	79.7% (1104/1386)	90.9% (1379/1517)	78% (714/915)	76% (428/563)
Yes, more than 24 hours	6.5% (687/10505)	4.3% (50/1152)	9.9% (131/1325)	4.5% (80/1763)	3.4% (64/1884)	11.3% (157/1386)	4% (60/1517)	8% (73/915)	12.8% (72/563)
No	8.4% (882/10505)	4.3% (49/1152)	12.5% (166/1325)	8.5% (149/1763)	6.6% (124/1884)	9% (125/1386)	5.1% (78/1517)	14% (128/915)	11.2% (63/563)
Any pain assessment	91.6% (9623/10505)	95.7% (1103/1152)	87.5% (1159/1325)	91.5% (1614/1763)	93.4% (1760/1884)	91% (1261/1386)	94.9% (1439/1517)	86% (787/915)	88.8% (500/563)
Days from admission to initial pain assessment	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0-1 days	94.2% (9069/9623)	96.1% (1060/1103)	92.6% (1073/1159)	95.9% (1548/1614)	96.8% (1704/1760)	89.7% (1131/1261)	96.6% (1390/1439)	92.2% (726/787)	87.4% (437/500)
2-3 days	3.7% (357/9623)	2.6% (29/1103)	5.6% (65/1159)	2.7% (44/1614)	1.5% (26/1760)	6.3% (80/1261)	2% (29/1439)	5.1% (40/787)	8.8% (44/500)
4-6 days	1% (93/9623)	0.6% (7/1103)	0.9% (10/1159)	0.7% (11/1614)	0.7% (12/1760)	1.6% (20/1261)	0.6% (8/1439)	2% (16/787)	1.8% (9/500)

7-13 days	0.5% (49/9623)	0.3% (3/1103)	0.3% (4/1159)	0.4% (6/1614)	0.2% (4/1760)	1.3% (17/1261)	0.5% (7/1439)	0.5% (4/787)	0.8% (4/500)
14-20 days	0.2% (17/9623)	0.3% (3/1103)	0.2% (2/1159)	0% (0/1614)	0.3% (5/1760)	0.3% (4/1261)	0.1% (1/1439)	0.1% (1/787)	0.2% (1/500)
21-27 days	0.1% (9/9623)	0.1% (1/1103)	0.1% (1/1159)	0% (0/1614)	0.1% (2/1760)	0.2% (3/1261)	0% (0/1439)	0% (0/787)	0.4% (2/500)
28-34 days	0.1% (12/9623)	0% (0/1103)	0.2% (2/1159)	0.1% (2/1614)	0.2% (3/1760)	0.2% (3/1261)	0% (0/1439)	0% (0/787)	0.4% (2/500)
35-69 days	0.1% (14/9623)	0% (0/1103)	0.1% (1/1159)	0.1% (2/1614)	0.2% (3/1760)	0.2% (3/1261)	0.3% (4/1439)	0% (0/787)	0.2% (1/500)
70-140 days	0% (3/9623)	0% (0/1103)	0.1% (1/1159)	0.1% (1/1614)	0.1% (1/1760)	0% (0/1261)	0% (0/1439)	0% (0/787)	0% (0/500)
(If yes) what pain assessment tool was used:	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
The Abbey Pain scale	10.3% (991/9623)	14% (154/1103)	18.4% (213/1159)	16.7% (269/1614)	4.9% (86/1760)	3.7% (47/1261)	3.1% (44/1439)	20.6% (162/787)	3.2% (16/500)
Pain assessment in advanced dementia (PAINAID)	1.3% (125/9623)	2.4% (26/1103)	3% (35/1159)	0.2% (3/1614)	0.2% (4/1760)	3.8% (48/1261)	0% (0/1439)	1% (8/787)	0.2% (1/500)
Checklist of nonverbal pain indicators (CNPI) observation score	1% (98/9623)	0.4% (4/1103)	0.4% (5/1159)	0.1% (2/1614)	0.2% (4/1760)	1.4% (18/1261)	3.5% (51/1439)	1.7% (13/787)	0.2% (1/500)
Question only	65.9% (6338/9623)	62.1% (685/1103)	65.3% (757/1159)	62.8% (1014/1614)	83.4% (1467/1760)	55.8% (704/1261)	59.6% (858/1439)	66.5% (523/787)	66% (330/500)
None	0% (3/9623)	0% (0/1103)	0.1% (1/1159)	0% (0/1614)	0% (0/1760)	0% (0/1261)	0.1% (2/1439)	0% (0/787)	0% (0/500)
Other	26.6% (2561/9623)	32.1% (354/1103)	21.7% (251/1159)	22.8% (368/1614)	16.8% (295/1760)	36.8% (464/1261)	39.3% (566/1439)	13.7% (108/787)	31% (155/500)

Patients who had questioning as their only pain assessment	61.1% (5580/9623)	52.9% (584/1103)	56.5% (655/1159)	60.4% (975/1614)	78.3% (1378/1760)	54.3% (685/1261)	54.2% (780/1439)	63% (496/787)	65.4% (327/500)
Was pain reassessed?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours	83.1% (7995/9623)	90.5% (998/1103)	69.5% (806/1159)	85% (1372/1614)	86.5% (1523/1760)	81% (1022/1261)	84.6% (1217/1439)	84.4% (664/787)	78.6% (393/500)
Yes, more than 24 hours	9.3% (895/9623)	6.4% (71/1103)	11.8% (137/1159)	9% (146/1614)	8% (140/1760)	9.8% (123/1261)	10.1% (146/1439)	7.8% (61/787)	14.2% (71/500)
No	7.6% (733/9623)	3.1% (34/1103)	18.6% (216/1159)	5.9% (96/1614)	5.5% (97/1760)	9.2% (116/1261)	5.3% (76/1439)	7.9% (62/787)	7.2% (36/500)
Any pain reassessment	92.4% (8890/9623)	96.9% (1069/1103)	81.4% (943/1159)	94.1% (1518/1614)	94.5% (1663/1760)	90.8% (1145/1261)	94.7% (1363/1439)	92.1% (725/787)	92.8% (464/500)
Days from first pain assessment to pain reassessment	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0-1 days	93% (8267/8890)	95.6% (1022/1069)	88.3% (833/943)	92.6% (1406/1518)	94.7% (1575/1663)	92.2% (1056/1145)	95.2% (1298/1363)	93.1% (675/725)	86.6% (402/464)
2-3 days	4.9% (436/8890)	2.8% (30/1069)	8.8% (83/943)	5.5% (83/1518)	4% (67/1663)	4.3% (49/1145)	3.6% (49/1363)	5.1% (37/725)	8.2% (38/464)
4-6 days	1.3% (117/8890)	1.1% (12/1069)	1.9% (18/943)	1.1% (17/1518)	0.8% (13/1663)	1.7% (20/1145)	1% (13/1363)	1.4% (10/725)	3% (14/464)
7-13 days	0.5% (46/8890)	0.5% (5/1069)	0.7% (7/943)	0.5% (7/1518)	0.2% (3/1663)	1.1% (13/1145)	0.1% (2/1363)	0.1% (1/725)	1.7% (8/464)
14-20 days	0.1% (9/8890)	0% (0/1069)	0% (0/943)	0.2% (3/1518)	0.1% (1/1663)	0.3% (4/1145)	0% (0/1363)	0.1% (1/725)	0% (0/464)
21-27 days	0.1% (5/8890)	0% (0/1069)	0.1% (1/943)	0.1% (1/1518)	0.1% (1/1663)	0.1% (1/1145)	0.1% (1/1363)	0% (0/725)	0% (0/464)

28-34 days	0.1% (8/8890)	0% (0/1069)	0.1% (1/943)	0.1% (1/1518)	0.1% (2/1663)	0.1% (1/1145)	0% (0/1363)	0.1% (1/725)	0.4% (2/464)
35-69 days	0% (0/8890)	0% (0/1069)	0% (0/943)	0% (0/1518)	0.1% (1/1663)	0% (0/1145)	0% (0/1363)	0% (0/725)	0% (0/464)
70-140 days	0% (1/8890)	0% (0/1069)	0% (0/943)	0% (0/1518)	0% (0/1663)	0.1% (1/1145)	0% (0/1363)	0% (0/725)	0% (0/464)
(If yes) what pain assessment tool was used in reassessment:	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
The Abbey Pain scale	11.1% (987/8890)	16.3% (174/1069)	17.5% (165/943)	18.6% (283/1518)	5.1% (84/1663)	4.3% (49/1145)	3.8% (52/1363)	22.6% (164/725)	3.4% (16/464)
Pain assessment in advanced dementia (PAINAID)	1% (91/8890)	2.1% (22/1069)	1.2% (11/943)	0% (0/1518)	0.4% (6/1663)	4.2% (48/1145)	0% (0/1363)	0.4% (3/725)	0.2% (1/464)
Checklist of nonverbal pain indicators (CNPI) observation score	0.8% (68/8890)	0.2% (2/1069)	0.7% (7/943)	0.2% (3/1518)	0.2% (3/1663)	1.4% (16/1145)	2% (27/1363)	1.2% (9/725)	0.2% (1/464)
Question only	64.1% (5697/8890)	60.4% (646/1069)	58.1% (548/943)	60.3% (915/1518)	82.7% (1376/1663)	54.2% (621/1145)	59.6% (813/1363)	67.9% (492/725)	61.6% (286/464)
None	0% (0/8890)	0% (0/1069)	0% (0/943)	0% (0/1518)	0% (0/1663)	0% (0/1145)	0% (0/1363)	0% (0/725)	0% (0/464)
Other	28.2% (2505/8890)	32.7% (350/1069)	33.9% (320/943)	22.9% (347/1518)	16.8% (280/1663)	37.3% (427/1145)	39.3% (535/1363)	11.2% (81/725)	35.3% (164/464)
Patients who had questioning as their only repeat pain assessment	59.5% (5288/8890)	51.1% (546/1069)	47.1% (444/943)	58.3% (885/1518)	78.1% (1299/1663)	53.2% (609/1145)	55.2% (753/1363)	64.8% (470/725)	60.8% (282/464)

Discharge Planning

Were the required actions to prepare for discharge identified?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	38.7% (4118/10642)	42.2% (493/1167)	44% (596/1356)	27.7% (494/1785)	39.1% (744/1902)	43.2% (607/1404)	47.5% (728/1533)	37% (340/918)	20.1% (116/577)
Yes, more than 24 hours after admission	46.8% (4981/10642)	43.9% (512/1167)	43.1% (585/1356)	53% (946/1785)	47.7% (907/1902)	40.4% (567/1404)	40.6% (622/1533)	51.6% (474/918)	63.8% (368/577)
No	14.5% (1541/10642)	13.9% (162/1167)	12.9% (175/1356)	19.3% (345/1785)	13.1% (250/1902)	16.4% (230/1404)	11.9% (183/1533)	11.3% (104/918)	15.9% (92/577)
Yes (combined)	85.5% (9099/10642)	86.1% (1005/1167)	87.1% (1181/1356)	80.7% (1440/1785)	86.8% (1651/1902)	83.6% (1174/1404)	88.1% (1350/1533)	88.7% (814/918)	83.9% (484/577)
Expected date of discharge been recorded	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	31.9% (3391/10642)	34.8% (406/1167)	35.3% (478/1356)	30.6% (546/1785)	32.4% (617/1902)	37% (519/1404)	36.3% (557/1533)	24.1% (221/918)	8.1% (47/577)
Yes, more than 24 hours after admission	32.2% (3427/10642)	31.8% (371/1167)	38.3% (520/1356)	32.2% (574/1785)	28.7% (546/1902)	29.5% (414/1404)	34.4% (527/1533)	31.9% (293/918)	31.5% (182/577)
No	35.9% (3822/10642)	33.4% (390/1167)	26.4% (358/1356)	37.3% (665/1785)	38.9% (739/1902)	33.5% (470/1404)	29.3% (449/1533)	44% (404/918)	60.1% (347/577)
Yes (combined)	64.1% (6818/10642)	66.6% (777/1167)	73.6% (998/1356)	62.7% (1120/1785)	61.1% (1163/1902)	66.5% (933/1404)	70.7% (1084/1533)	56% (514/918)	39.7% (229/577)

Days from admission to discharge plan	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0-1 days	48.6% (4423/9097)	53% (532/1004)	53.8% (635/1181)	38.1% (548/1440)	48.2% (795/1650)	55.3% (649/1174)	56.9% (768/1350)	44.8% (365/814)	27.1% (131/484)
2-3 days	22.1% (2007/9097)	23.6% (237/1004)	20.7% (244/1181)	25.5% (367/1440)	20.4% (336/1650)	19.8% (232/1174)	21.3% (288/1350)	23.7% (193/814)	22.7% (110/484)
4-6 days	14.1% (1286/9097)	11.6% (116/1004)	14.2% (168/1181)	15.9% (229/1440)	14% (231/1650)	11.4% (134/1174)	13.1% (177/1350)	16.3% (133/814)	20.2% (98/484)
7-13 days	9.8% (893/9097)	8.1% (81/1004)	7.2% (85/1181)	13.8% (199/1440)	11.5% (190/1650)	8% (94/1174)	6.4% (86/1350)	9.3% (76/814)	16.9% (82/484)
14-20 days	2.9% (264/9097)	2.1% (21/1004)	2.3% (27/1181)	3.6% (52/1440)	3.3% (55/1650)	2.3% (27/1174)	1.4% (19/1350)	3.7% (30/814)	6.8% (33/484)
21-27 days	1.2% (106/9097)	1% (10/1004)	0.8% (10/1181)	1.5% (22/1440)	1.2% (20/1650)	1.4% (17/1174)	0.5% (7/1350)	1% (8/814)	2.5% (12/484)
28-34 days	0.7% (65/9097)	0.4% (4/1004)	0.7% (8/1181)	0.7% (10/1440)	0.7% (12/1650)	1% (12/1174)	0.1% (2/1350)	0.9% (7/814)	2.1% (10/484)
35-69 days	0.5% (50/9097)	0.2% (2/1004)	0.3% (4/1181)	0.8% (12/1440)	0.6% (10/1650)	0.8% (9/1174)	0.2% (3/1350)	0.2% (2/814)	1.7% (8/484)
70-140 days	0% (3/9097)	0.1% (1/1004)	0% (0/1181)	0.1% (1/1440)	0.1% (1/1650)	0% (0/1174)	0% (0/1350)	0% (0/814)	0% (0/484)
Was a named member of staff/team responsible clearly identified to coordinate discharge?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, within 24 hours of admission	39% (4152/10642)	47.1% (550/1167)	45.9% (622/1356)	23.1% (413/1785)	37.4% (711/1902)	46.3% (650/1404)	44.7% (685/1533)	42.5% (390/918)	22.7% (131/577)

Yes, more than 24 hours after admission	33.2% (3538/10642)	36.6% (427/1167)	30.7% (416/1356)	41% (732/1785)	38.9% (739/1902)	26.9% (378/1404)	26.2% (402/1533)	30.7% (282/918)	28.1% (162/577)
Yes (combined)	27.7% (2949/10642)	16.3% (190/1167)	23.5% (318/1356)	35.9% (640/1785)	23.7% (451/1902)	26.8% (376/1404)	29.1% (446/1533)	26.7% (245/918)	49% (283/577)
No	72.2% (7690/10642)	83.7% (977/1167)	76.5% (1038/1356)	64.1% (1145/1785)	76.2% (1450/1902)	73.2% (1028/1404)	70.9% (1087/1533)	73.2% (672/918)	50.8% (293/577)
If discharge planning was not initiated within 24 hours of admission, what was the recorded reason?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Patient acutely unwell	46.9% (3067/6540)	37.9% (256/675)	49.9% (381/763)	50.9% (659/1294)	51.3% (594/1158)	40.7% (325/799)	43.5% (353/811)	38.8% (225/580)	59.6% (274/460)
Patient awaiting assessment	15.8% (1035/6540)	19.7% (133/675)	8.8% (67/763)	12.8% (166/1294)	18% (209/1158)	16% (128/799)	17.4% (141/811)	20.7% (120/580)	15.4% (71/460)
Patient awaiting history/results	4.9% (320/6540)	6.5% (44/675)	5.6% (43/763)	3.4% (44/1294)	5.6% (65/1158)	4.6% (37/799)	4.4% (36/811)	5.5% (32/580)	4.1% (19/460)
Patient awaiting surgery	5.4% (355/6540)	4.7% (32/675)	3.5% (27/763)	5.5% (71/1294)	4.7% (54/1158)	6.1% (49/799)	4.9% (40/811)	8.4% (49/580)	7.2% (33/460)
Patient presenting confusion	3.9% (256/6540)	4.3% (29/675)	4.8% (37/763)	3.7% (48/1294)	3.2% (37/1158)	5.9% (47/799)	5.1% (41/811)	2.1% (12/580)	1.1% (5/460)
Patient on end of life plan	4.4% (288/6540)	4.7% (32/675)	5.9% (45/763)	3.2% (42/1294)	4.4% (51/1158)	5.5% (44/799)	5.2% (42/811)	3.3% (19/580)	2.8% (13/460)
Patient transferred to another hospital	0.7% (43/6540)	0.1% (1/675)	0.7% (5/763)	0.7% (9/1294)	0.7% (8/1158)	0.5% (4/799)	0.7% (6/811)	0.5% (3/580)	1.5% (7/460)

Patient unresponsive	0.3% (20/6540)	0.4% (3/675)	0% (0/763)	0.4% (5/1294)	0.1% (1/1158)	0.8% (6/799)	0.1% (1/811)	0.5% (3/580)	0.2% (1/460)
Patient being discharged to nursing/residential care	2.1% (139/6540)	1% (7/675)	2.9% (22/763)	2.3% (30/1294)	1.7% (20/1158)	1.9% (15/799)	3.8% (31/811)	1.7% (10/580)	0.9% (4/460)
Other (please specify)	3.4% (224/6540)	4.3% (29/675)	5.2% (40/763)	2.8% (36/1294)	2.8% (32/1158)	3.4% (27/799)	5.4% (44/811)	1.7% (10/580)	1.3% (6/460)
No reason recorded	9.4% (612/6540)	13% (88/675)	9.6% (73/763)	12.9% (167/1294)	4.4% (51/1158)	11% (88/799)	6.2% (50/811)	14.3% (83/580)	2.6% (12/460)
Unknown/Not documented	2.8% (181/6540)	3.1% (21/675)	3% (23/763)	1.3% (17/1294)	3.1% (36/1158)	3.6% (29/799)	3.2% (26/811)	2.4% (14/580)	3.3% (15/460)

Discharge Information

Has the patient been discharged?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	86.4% (9164/10601)	87.1% (1015/1165)	84.4% (1145/1356)	88.2% (1570/1780)	87.8% (1669/1900)	83.4% (1158/1389)	87.3% (1337/1531)	90.5% (828/915)	78.2% (442/565)
No, the patient died	11.5% (1224/10601)	11.5% (134/1165)	10.7% (145/1356)	11% (195/1780)	11.5% (219/1900)	12.7% (176/1389)	11.9% (182/1531)	9.2% (84/915)	15.8% (89/565)
No, still an inpatient	2% (213/10601)	1.4% (16/1165)	4.9% (66/1356)	0.8% (15/1780)	0.6% (12/1900)	4% (55/1389)	0.8% (12/1531)	0.3% (3/915)	6% (34/565)
Length of stay in days	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	0	0	0	0	0	0	0	0
Maximum	153	146	95	142	114	143	117	124	153
Median	10	9	9	10	10	10	10	10	17
Length of stay in weeks	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
0-6 days	34.7% (3589/10347)	36.7% (422/1149)	35.7% (461/1290)	33.3% (588/1764)	36.5% (689/1888)	34.6% (462/1334)	34.8% (528/1519)	36.8% (321/872)	22.2% (118/531)
7-13 days	25.4% (2631/10347)	28.8% (331/1149)	26.1% (337/1290)	28.1% (495/1764)	25.6% (483/1888)	23.3% (311/1334)	25% (380/1519)	21.2% (185/872)	20.5% (109/531)
14-20 days	13.8% (1426/10347)	12.6% (145/1149)	15.1% (195/1290)	14.7% (260/1764)	13.7% (258/1888)	11.5% (154/1334)	14.8% (225/1519)	12.2% (106/872)	15.6% (83/531)
21-27 days	8.7% (898/10347)	8.1% (93/1149)	9.2% (119/1290)	8.5% (150/1764)	9.1% (171/1888)	8.5% (113/1334)	8.7% (132/1519)	7.7% (67/872)	10% (53/531)

28-34 days	5.8% (595/10347)	4.9% (56/1149)	5.6% (72/1290)	5.8% (102/1764)	5.2% (99/1888)	7% (93/1334)	4.9% (75/1519)	6.8% (59/872)	7.3% (39/531)
35-69 days	9.7% (999/10347)	7.2% (83/1149)	6.7% (87/1290)	8.4% (149/1764)	9% (170/1888)	12.3% (164/1334)	9.6% (146/1519)	12.7% (111/872)	16.8% (89/531)
70-162 days	2% (209/10347)	1.7% (19/1149)	1.5% (19/1290)	1.1% (20/1764)	1% (18/1888)	2.8% (37/1334)	2.2% (33/1519)	2.6% (23/872)	7.5% (40/531)
Place in which the person was living or receiving care after discharge	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Own home	50.7% (4650/9164)	52.1% (529/1015)	64.9% (743/1145)	48.3% (758/1570)	47% (784/1669)	46.8% (542/1158)	50.6% (676/1337)	50% (414/828)	46.2% (204/442)
Respite care	0.6% (55/9126)	0.5% (5/1015)	0.1% (1/1145)	0.9% (14/1570)	0.7% (11/1669)	0.9% (11/1158)	0.7% (9/1337)	0.1% (1/828)	0.7% (3/442)
Rehabilitation ward	2.1% (192/9164)	0.9% (9/1015)	1% (12/1145)	3% (47/1570)	1.3% (22/1669)	0.9% (11/1158)	1.3% (17/1337)	2.5% (21/828)	12% (53/442)
Psychiatric ward	0.5% (47/9164)	0.3% (3/1015)	0% (0/1145)	0.4% (7/1570)	0.8% (14/1669)	0.4% (5/1158)	0.4% (5/1337)	0.5% (4/828)	2% (9/442)
Carer's home	1.7% (152/9164)	2.3% (23/1015)	2.3% (26/1145)	1.7% (26/1570)	1.2% (20/1669)	1.6% (18/1158)	2.2% (30/1337)	0.6% (5/828)	0.9% (4/442)
Intermediate/Community rehabilitation care	3.3% (305/9126)	2.5% (25/1015)	1.2% (14/1145)	2.7% (43/1570)	4.1% (68/1669)	3.4% (39/1158)	4.5% (60/1337)	4.3% (36/828)	4.5% (20/442)
Residential care	17.6% (1610/9164)	23.5% (239/1015)	5.2% (60/1145)	19.1% (300/1570)	25.2% (421/1669)	16.9% (196/1158)	13.6% (182/1337)	19.1% (158/828)	12.2% (54/442)
Nursing home	20.9% (1914/9164)	16.3% (165/1015)	23.3% (267/1145)	20.6% (324/1570)	18.4% (307/1669)	26.3% (304/1158)	25.2% (337/1337)	15.9% (132/828)	17.6% (78/442)
Palliative care	0.7% (68/9164)	0.8% (8/1015)	0.6% (7/1145)	1.2% (19/1570)	0.5% (9/1669)	1.2% (14/1158)	0.7% (9/1337)	0% (0/828)	0.5% (2/442)
Transfer to another hospital	1.3% (120/9164)	0.8% (8/1015)	1.3% (15/1145)	1.7% (26/1570)	0.8% (13/1669)	1.1% (13/1158)	0.9% (12/1337)	2.4% (20/828)	2.9% (13/442)

Long stay care	0.1% (13/9164)	0.1% (1/1015)	0% (0/1145)	0.4% (6/1570)	0% (0/1669)	0.3% (4/1158)	0% (0/1337)	0% (0/828)	0.5% (2/442)
Unknown/Not documented	0.4% (38/9164)	0% (0/1015)	0% (0/1145)	0% (0/1570)	0% (0/1669)	0.1% (1/1158)	0% (0/1337)	4.5% (37/828)	0% (0/442)
Change in place of care from admission to discharge	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Own home/short term to long term care	12.9% (1156/8981)	11.7% (118/1007)	8.9% (100/1128)	13.6% (210/1544)	14.4% (238/1650)	13.3% (152/1142)	15.3% (201/1318)	13.6% (104/767)	7.8% (33/425)
Long term to own home/short term care	3.4% (309/8981)	2.9% (29/1007)	2.4% (27/1128)	4.2% (65/1544)	3.9% (65/1650)	3.7% (42/1142)	3.1% (41/1318)	2.7% (21/767)	4.5% (19/425)
No change	83.7% (7516/8981)	85.4% (860/1007)	88.7% (1001/1128)	82.2% (1269/1544)	81.6% (1347/1650)	83% (948/1142)	81.6% (1076/1318)	83.7% (642/767)	87.8% (373/425)
At the point of discharge was the patient based on the right ward for the responsible consultant specialty?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	92% (9558/10388)	89.9% (1033/1149)	92.9% (1198/1290)	93.3% (1647/1765)	95% (1794/1888)	91.3% (1218/1334)	94.5% (1435/1519)	84.2% (768/912)	87.6% (465/531)
No	7.6% (788/10388)	10.1% (116/1149)	7.1% (92/1290)	6.7% (118/1765)	5% (94/1888)	8.7% (116/1334)	5.5% (84/1519)	11.4% (104/912)	12.1% (64/531)
Unknown/Not documented	0.4% (42/10388)	0% (0/1149)	0% (0/1290)	0% (0/1765)	0% (0/1888)	0% (0/1334)	0% (0/1519)	4.4% (40/912)	0.4% (2/531)

(If still an inpatient) is the patient based on the right ward for the responsible consultant specialty?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	96.7% (206/213)	87.5% (14/16)	100% (66/66)	93.3% (14/15)	83.3% (10/12)	100% (55/55)	100% (12/12)	100% (3/3)	94.1% (32/34)
No	2.8% (6/213)	12.5% (2/16)	0% (0/66)	6.7% (1/15)	16.7% (2/12)	0% (0/55)	0% (0/12)	0% (0/3)	2.9% (1/34)
Unknown/Not documented	0.5% (1/213)	0% (0/16)	0% (0/66)	0% (0/15)	0% (0/12)	0% (0/55)	0% (0/12)	0% (0/3)	2.9% (1/34)
Overall percentage of outliers	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Patient not on right ward	7.5% (794/10558)	10.1% (118/1165)	6.8% (92/1356)	6.7% (119/1780)	5.1% (96/1900)	8.4% (116/1389)	5.5% (84/1531)	11.9% (104/875)	11.6% (65/562)
(If the patient died) Was the patient receiving end of life care/on an end of life care plan?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	80.6% (987/1224)	78.4% (105/134)	87.6% (127/145)	72.8% (142/195)	83.6% (183/219)	79% (139/176)	85.2% (155/182)	78.6% (66/84)	78.7% (70/89)
No	19% (233/1224)	21.6% (29/134)	12.4% (18/145)	27.2% (53/195)	16.4% (36/219)	21% (37/176)	14.8% (27/182)	17.9% (15/84)	20.2% (18/89)
Unknown/Not documented	0.3% (4/1224)	0% (0/134)	0% (0/145)	0% (0/195)	0% (0/219)	0% (0/176)	0% (0/182)	3.6% (3/84)	1.1% (1/89)

Appendix II: Annual Dementia Statement

Admissions

Number of overall admissions to the hospital in the past year *outliers removed	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	11,186	16385	24205	34537	23184	11186	14395	39886	12534
Maximum	198,460	197485	198460	190771	184101	110431	162549	134232	65044
Median	60,432	53161.5	66759.5	76664	59525	47139	63737.5	76000	36905.5
Total hospitals responded	92.3% (155/168)	16	22	21	30	22	20	14	10
Number of dementia admissions to the hospital within the past year	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	33	648	442	33	40	298	800	793	446
Maximum	29,769	19748	29769	4745	4983	4028	4765	4524	2775
Median	1,871	2075.5	1836	1891	1588	1916	2060	2158	1052.5
Total hospitals responded	92.3% (155/168)	16	22	21	30	22	20	14	10

Percentage of people with dementia admitted to the hospital	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0.1%	0.8%	0.5%	0.1%	0.2%	1.4%	1%	1.1%	1.6%
Maximum	15%	13.5%	15%	5.3%	9.3%	7.4%	14.9%	5.2%	9.3%
Median	3%	4%	3.5%	2.8%	2.7%	3.8%	3%	2.8%	2%
Total hospitals responded	92.3% (155/168)	17	22	24	31	26	23	14	11
Do dementia leads in the hospital think most people with dementia are identified during admission	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	62.5% 105/168	70.6% (12/17)	77.3% (17/22)	50% (12/24)	58.1% (18/31)	53.8% (14/26)	78.3% (18/23)	64.3% (9/14)	45.5% (5/11)
No	33.9% 57/168	23.5% (4/17)	22.7% (5/22)	41.7% (10/24)	41.9% (13/31)	42.3% (11/26)	17.4% (4/23)	35.7% (5/14)	45.5% (5/11)
Not Known/ Undocumented	3.6% (6/168)	5.9% (1/17)	0% (0/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Can you estimate a proportion of people with dementia who may not be identified during admission?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Less than 5%	28.6% (48/168)	47.1% (8/17)	31.8% (7/22)	8.3% (2/24)	25.8% (8/31)	23.1% (6/26)	52.2% (12/23)	14.3% (2/14)	27.3% (3/11)
Up to 10%	10.1% (17/168)	11.8% (2/17)	13.6% (3/22)	8.3% (2/24)	16.1% (5/31)	3.8% (1/26)	4.3% (1/23)	14.3% (2/14)	9.1% (1/11)
Up to 15%	8.3% (14/168)	5.9% (1/17)	0% (0/22)	4.2% (1/24)	3.2% (1/31)	7.7% (2/26)	13% (3/23)	42.9% (6/14)	0% (0/11)
Up to 20%	6.5% (11/168)	5.9% (1/17)	13.6% (3/22)	16.7% (4/24)	6.5% (2/31)	0% (0/26)	0% (0/23)	7.1% (1/14)	0% (0/11)
Up to 25%	8.3% (14/168)	11.8% (2/17)	13.6% (3/22)	4.2% (1/24)	0% (0/31)	11.5% (3/26)	13% (3/23)	7.1% (1/14)	9.1% (1/11)
An unknown number	38.1% (64/168)	17.6% (3/17)	27.3% (6/22)	58.3% (14/24)	48.4% (15/31)	53.8% (14/26)	17.4% (4/23)	14.3% (2/14)	54.5% (6/11)

Feedback about the care provided to people with dementia

Do you collect feedback on a regular basis from people with dementia admitted to the hospital?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	35.7% (60/168)	35.3% (6/17)	31.8% (7/22)	58.3% (14/24)	38.7% (12/31)	23.1% (6/26)	39.1% (9/23)	35.7% (5/14)	9.1% (1/11)

No	58.9% (99/168)	52.9% (9/17)	63.6% (14/22)	41.7% (10/24)	58.1% (18/31)	73.1% (19/26)	52.2% (12/23)	64.3% (9/14)	72.7% (8/11)
Not Known/ Undocumented	5.4% (9/168)	11.8% (2/17)	4.5% (1/22)	0% (0/24)	3.2% (1/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	18.2% (2/11)
<p>Based on the past six months, what is the average number of people with dementia per month providing feedback? *If 'Yes' to 4.3</p>									
	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
1	16.7% (10/60)	0% (0/6)	0% (0/7)	35.7% (5/14)	8.3% (1/12)	0% (0/6)	11.1% (1/9)	60% (3/5)	0% (0/1)
2	10% (6/60)	16.7% (1/6)	0% (0/7)	14.3% (2/14)	8.3% (1/12)	16.7% (1/6)	0% (0/9)	20% (1/5)	0% (0/1)
3	11.7% (7/60)	16.7% (1/6)	14.3% (1/7)	0% (0/14)	33.3% (4/12)	16.7% (1/6)	0% (0/9)	0% (0/5)	0% (0/1)
4	10% (6/60)	16.7% (1/6)	28.6% (2/7)	7.1% (1/14)	0% (0/12)	16.7% (1/6)	11.1% (1/9)	0% (0/5)	0% (0/1)
5	20% (12/60)	16.7% (1/6)	28.6% (2/7)	21.4% (3/14)	16.7% (2/12)	50% (3/6)	0% (0/9)	20% (1/5)	0% (0/1)
6	0% (0/60)	0% (0/6)	0% (0/7)	0% (0/14)	0% (0/12)	0% (0/6)	0% (0/9)	0% (0/5)	0% (0/1)
7	1.7% (1/60)	0% (0/6)	0% (0/7)	0% (0/14)	0% (0/12)	0% (0/6)	11.1% (1/9)	0% (0/5)	0% (0/1)
8	6.7% (4/60)	16.7% (1/6)	0% (0/7)	0% (0/14)	16.7% (2/12)	0% (0/6)	11.1% (1/9)	0% (0/5)	0% (0/1)
9	0% (0/60)	0% (0/6)	0% (0/7)	0% (0/14)	0% (0/12)	0% (0/6)	0% (0/9)	0% (0/5)	0% (0/1)
10	6.7% (4/60)	16.7% (1/6)	0% (0/7)	14.3% (2/14)	0% (0/12)	0% (0/6)	11.1% (1/9)	0% (0/5)	0% (0/1)

More than 10	16.7% (10/60)	0% (0/6)	28.6% (2/7)	7.1% (1/14)	16.7% (2/12)	0% (0/6)	44.4% (4/9)	0% (0/5)	100% (1/1)
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Governance

Personal information document or Scheme	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Any personal information document	97% (163/168)	94.1% (16/17)	90.9% (20/22)	100% (24/24)	100% (31/31)	100% (26/26)	95.7% (22/23)	100% (14/14)	90.9% (10/11)
All about Me	8.3% (14/168)	0% (0/17)	0% (0/22)	41.7% (10/24)	9.7% (3/31)	0% (0/26)	0% (0/23)	0% (0/14)	9.1% (1/11)
Butterfly Scheme	6% (10/168)	0% (0/17)	4.5% (1/22)	0% (0/24)	16.1% (5/31)	3.8% (1/26)	13% (3/23)	0% (0/14)	0% (0/11)
Forget me not	7.7% (13/168)	5.9% (1/17)	13.6% (3/22)	0% (0/24)	9.7% (3/31)	19.2% (5/26)	4.3% (1/23)	0% (0/14)	0% (0/11)
Getting to know me	4.8% (8/168)	0% (0/17)	0% (0/22)	12.5% (3/24)	0% (0/31)	15.4% (4/26)	0% (0/23)	7.1% (1/14)	0% (0/11)
Hospital passport	1.8% (3/168)	0% (0/17)	0% (0/22)	4.2% (1/24)	3.2% (1/31)	3.8% (1/26)	0% (0/23)	0% (0/14)	0% (0/11)
More than one	10.7% (18/168)	23.5% (4/17)	0% (0/22)	4.2% (1/24)	19.4% (6/31)	3.8% (1/26)	13% (3/23)	7.1% (1/14)	18.2% (2/11)
This is Me	42.9% (72/168)	64.7% (11/17)	45.5% (10/22)	25% (6/24)	25.8% (8/31)	30.8% (8/26)	52.2% (12/23)	78.6% (11/14)	54.5% (6/11)
Other	14.9% (25/168)	0% (0/17)	27.3% (6/22)	12.5% (3/24)	16.1% (5/31)	23.1% (6/26)	13% (3/23)	7.1% (1/14)	9.1% (1/11)
None	3% (5/168)	5.9% (1/17)	9.1% (2/22)	0% (0/24)	0% (0/31)	0% (0/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Number of people with dementia who had a bedside check	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	10	2	0	0	0	0	10	0
Maximum	4332	1589	45	4332	30	56	65	39	10
Median	10	10	10	10	10	10	10	10	10
Total hospitals responded	91.1% (153/168)	15	20	23	27	24	22	14	8
Number of people with dementia who had an up to date document with their personal information at their bedside	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	0	0	0	0	0	0	0	0
Maximum	4129	100	21	4129	21	33	39	10	10
Median	5	6	4	6	2	8	5.5	6.5	1
Total hospitals responded	91.1% (153/168)	15	20	23	27	24	22	14	8

Percentage of people with an up-to-date document with their personal information at their bedside	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0%	0%	0%	0%	0%	10%	0%	0%	10%
Maximum	100%	90%	100%	100%	100%	100%	100%	100%	100%
Median	42.3%	40%	26.7%	47.5%	20%	80%	46.4%	55%	25%
Average	46.2%	42.2%	40%	53.5%	28%	68.1%	50.7%	50.4%	38.3%
Total hospitals responded	85.7% (153/168)	15	20	20	26	23	20	14	6
Does your DATIX or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: In hospital falls	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	63.7% (107/168)	88.2% (15/17)	50% (11/22)	70.8% (17/24)	61.3% (19/31)	61.5% (16/26)	69.6% (16/23)	78.6% (11/14)	18.2% (2/11)

No	31.5% (53/168)	5.9% (1/17)	45.5% (10/22)	20.8% (5/24)	38.7% (12/31)	34.6% (9/26)	21.7% (5/23)	21.4% (3/14)	72.7% (8/11)	
Not Known/ Undocumented	4.8% (8/168)	5.9% (1/17)	4.5% (1/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	9.1% (1/11)	
Is this information presented to the Board/ responsible sub committee/ oversight committee for review with an improvement plan every: *If 'Yes' to 5.4	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales	
	Quarter	59.8% (64/107)	73.3% (11/15)	45.5% (5/11)	64.7% (11/17)	36.8% (7/19)	68.8% (11/16)	81.3% (13/16)	45.5% (5/11)	50% (1/2)
	Six Months	7.5% (8/107)	0% (0/15)	9.1% (1/11)	0% (0/17)	15.8% (3/19)	6.3% (1/16)	0% (0/16)	27.3% (3/11)	0% (0/2)
	Year	2.8% (3/107)	0% (0/15)	0% (0/11)	5.9% (5.9/17)	10.5% (10.5/19)	0% (0/16)	0% (0/16)	0% (0/11)	0% (0/2)
	Not specified	12.1% (13/107)	13.3% (2/15)	18.2% (2/11)	17.6% (3/17)	5.3% (1/19)	6.3% (1/16)	18.8% (3/16)	9.1% (1/11)	0% (0/2)
	No	15.9% (17/107)	13.3% (2/15)	27.3% (3/11)	11.8% (2/17)	21.1% (4/19)	18.8% (3/16)	0% (0/16)	18.2% (2/11)	50% (1/2)
	Not known/ Undocumented	1.9% (2/107)	0% (0/15)	0% (0/11)	0% (0/17)	10.5% (2/19)	0% (0/16)	0% (0/16)	0% (0/11)	0% (0/2)

Does your CAMIS or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: readmissions within 30 days	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	46.4% (78/168)	76.5% (13/17)	45.5% (10/22)	58.3% (14/24)	54.8% (17/31)	38.5% (10/26)	21.7% (5/23)	57.1% (8/14)	9.1% (1/11)
No	49.4% (83/168)	17.6% (3/17)	50% (11/22)	33.3% (8/24)	45.2% (14/31)	57.7% (15/26)	73.9% (17/23)	42.9% (6/14)	81.8% (9/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Is this information presented to the Board/ responsible sub committee/ oversight committee for review with an improvement plan every: *If 'Yes' to 5.5	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Quarter	43.6% (34/78)	46.2% (6/13)	50% (5/10)	50% (7/14)	23.5% (4/17)	40% (4/10)	60% (3/5)	50% (4/8)	100% (1/1)
Six Months	9% (7/78)	0% (0/13)	10% (1/10)	0% (0/14)	17.6% (3/17)	10% (1/10)	0% (0/5)	25% (2/8)	0% (0/1)
Year	5.1% (4/78)	0% (0/13)	0% (0/10)	7.1% (1/14)	11.8% (2/17)	10% (1/10)	0% (0/5)	0% (0/8)	0% (0/1)
Not specified	20.5% (16/78)	38.5% (5/13)	10% (1/10)	35.7% (5/14)	5.9% (1/17)	30% (3/10)	20% (1/5)	0% (0/8)	0% (0/1)
No	19.2% (15/78)	15.4% (2/13)	30% (3/10)	7.1% (1/14)	29.4% (5/17)	10% (1/10)	20% (1/5)	25% (2/8)	0% (0/1)
Not known/ Undocumented	2.6% (2/78)	0% (0/13)	0% (0/10)	0% (0/14)	11.8% (2/17)	0% (0/10)	0% (0/5)	0% (0/8)	0% (0/1)

Does your CAMIS or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: Delayed discharges or transfers of care	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	36.9% (62/168)	58.8% (10/17)	22.7% (5/22)	45.8% (11/24)	41.9% (13/31)	38.5% (10/26)	30.4% (7/23)	35.7% (5/14)	9.1% (1/11)
No	58.9% (99/168)	35.3% (6/17)	72.7% (16/22)	45.8% (11/24)	58.1% (18/31)	57.7% (15/26)	65.2% (15/23)	64.3% (9/14)	81.8% (9/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Is this information presented to the Board/ responsible sub committee/ oversight committee for review with an improvement plan every: *If 'Yes' to 5.5	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Quarter	41.9% (26/62)	60% (6/10)	20% (1/5)	45.5% (5/11)	30.8% (4/13)	40% (4/10)	42.9% (3/7)	40% (2/5)	100% (1/1)
Six Months	6.5% (4/62)	0% (0/10)	0% (0/5)	0% (0/11)	7.7% (1/13)	10% (1/10)	0% (0/7)	40% (2/5)	0% (0/1)
Year	1.6% (1/62)	0% (0/10)	0% (0/5)	0% (0/11)	0% (0/13)	10% (1/10)	0% (0/7)	0% (0/5)	0% (0/1)
Not specified	30.6% (19/62)	30% (3/10)	80% (4/5)	45.5% (5/11)	7.7% (1/13)	30% (3/10)	42.9% (3/7)	0% (0/5)	0% (0/1)
No	16.1% (10/62)	10% (1/10)	0% (0/5)	9.1% (1/11)	38.5% (5/13)	10% (1/10)	14.3% (1/7)	20% (1/5)	0% (0/1)
Not known/ Undocumented	3.2% (2/62)	0% (0/10)	0% (0/5)	0% (0/11)	15.4% (2/13)	0% (0/10)	0% (0/7)	0% (0/5)	0% (0/1)

Does your DATIX or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: Newly developed in hospital pressure ulcers	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	49.4% (83/168)	76.5% (13/17)	27.3% (6/22)	58.3% (14/24)	51.6% (16/31)	50% (13/26)	56.5% (13/23)	50% (7/14)	9.1% (1/11)
No	46.4% (78/168)	17.6% (3/17)	68.2% (15/22)	33.3% (8/24)	48.4% (15/31)	46.2% (12/26)	39.1% (9/23)	50% (7/14)	81.8% (9/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Is this information presented to the Board/ responsible sub committee/ oversight committee for review with an improvement plan every:*If 'Yes' to 5.7	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Quarter	57.8% (48/83)	61.5% (8/13)	50% (3/6)	50% (7/14)	43.8% (7/16)	76.9% (10/13)	69.2% (9/13)	42.9% (3/7)	100% (1/1)
Six Months	6% (5/83)	0% (0/13)	0% (0/6)	0% (0/14)	18.8% (3/16)	0% (0/13)	0% (0/13)	28.6% (2/7)	0% (0/1)
Year	1.2% (1/83)	0% (0/13)	0% (0/6)	7.1% (1/14)	0% (0/16)	0% (0/13)	0% (0/13)	0% (0/7)	0% (0/1)
Not specified	20.5% (17/83)	38.5% (5/13)	50% (3/6)	35.7% (5/14)	0% (0/16)	7.7% (1/13)	15.4% (2/13)	14.3% (1/7)	0% (0/1)
No	12% (10/83)	0% (0/13)	0% (0/6)	7.1% (1/14)	25% (4/16)	15.4% (2/13)	15.4% (2/13)	14.3% (1/7)	0% (0/1)
Not known/ Undocumented	2.4% (2/83)	0% (0/13)	0% (0/6)	0% (0/14)	12.5% (2/16)	0% (0/13)	0% (0/13)	0% (0/7)	0% (0/1)

Does your DATIX or other monitoring system identify the proportion of people with dementia who have been affected within the totals over the past year for: incidents flagged as involving violence or aggression	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	58.3% (98/168)	76.5% (13/17)	36.4% (8/22)	70.8% (17/24)	61.3% (19/31)	57.7% (15/26)	56.5% (13/23)	85.7% (12/14)	9.1% (1/11)
No	37.5% (63/168)	17.6% (3/17)	59.1% (13/22)	25% (6/24)	38.7% (12/31)	38.5% (10/26)	34.8% (8/23)	14.3% (2/14)	81.8% (9/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	4.2% (1/24)	0% (0/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	9.1% (1/11)

Is this information presented to the Board/ responsible sub committee/ oversight committee for review with an improvement plan every: *If 'Yes' to 5.8	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Quarter	53.1% (52/98)	46.2% (6/13)	37.5% (3/8)	52.9% (9/17)	42.1% (8/19)	53.3% (8/15)	84.6% (11/13)	50% (6/12)	100% (1/1)
Six Months	10.2% (10/98)	15.4% (2/13)	0% (0/8)	5.9% (1/17)	15.8% (3/19)	0% (0/15)	0% (0/13)	33.3% (4/12)	0% (0/1)
Year	3.1% (3/98)	0% (0/13)	0% (0/8)	5.9% (1/17)	10.5% (2/19)	0% (0/15)	0% (0/13)	0% (0/12)	0% (0/1)
Not specified	20.4% (20/98)	23.1% (3/13)	62.5% (5/8)	23.5% (4/17)	0% (0/19)	33.3% (5/15)	15.4% (2/13)	8.3% (1/12)	0% (0/1)
No	11.2% (11/98)	15.4% (2/13)	0% (0/8)	11.8% (2/17)	21.1% (4/19)	13.3% (2/15)	0% (0/13)	8.3% (1/12)	0% (0/1)
Not known/ Undocumented	2% (2/98)	0% (0/13)	0% (0/8)	0% (0/17)	10.5% (2/19)	0% (0/15)	0% (0/13)	0% (0/12)	0% (0/1)
Do you have a dementia strategy group/working party?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	82.1% (138/168)	88.2% (15/17)	90.9% (20/22)	70.8% (17/24)	71% (22/31)	92.3% (24/26)	73.9% (17/23)	100% (14/14)	81.8% (9/11)
No	13.7% (23/168)	5.9% (1/17)	4.5% (1/22)	25% (6/24)	29% (9/31)	3.8% (1/26)	17.4% (4/23)	0% (0/14)	9.1% (1/11)

Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	4.2% (1/24)	0% (0/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	9.1% (1/11)
How often do they meet? *If 'Yes' to 5.9	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Once a quarter or more	88.4% (122/138)	86.7% (13/15)	85% (17/20)	76.5% (13/17)	100% (22/22)	83.3% (20/24)	94.1% (16/17)	85.7% (12/14)	100% (9/9)
Every 3-6 months	8% (11/138)	0% (0/15)	10% (2/20)	17.6% (3/17)	0% (0/22)	16.7% (4/24)	5.9% (1/17)	7.1% (1/14)	0% (0/9)
Every 6-12 months	2.9% (4/138)	13.3% (2/15)	0% (0/20)	5.9% (1/17)	0% (0/22)	0% (0/24)	0% (0/17)	7.1% (1/14)	0% (0/9)
Every 18-24 months	0.7% (1/138)	0% (0/15)	5% (1/20)	0% (0/17)	0% (0/22)	0% (0/24)	0% (0/17)	0% (0/14)	0% (0/9)
Not known/ Undocumented	0% (0/138)	0% (0/15)	0% (0/20)	0% (0/17)	0% (0/22)	0% (0/24)	0% (0/17)	0% (0/14)	0% (0/9)
Please indicate who is involved: *If 'Yes' to 5.9	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Trust dementia leads	100% (138/138)	100% (15/15)	100% (20/20)	100% (17/17)	100% (22/22)	100% (24/24)	100% (17/17)	100% (14/14)	100% (9/9)
Patient/public representatives	44.9% (62/138)	40% (6/15)	45% (9/20)	35.3% (6/17)	50% (11/22)	37.5% (9/24)	41.2% (7/17)	57.1% (8/14)	66.7% (6/9)
Local Healthwatch	20.3% (28/138)	6.7% (1/15)	30% (6/20)	29.4% (5/17)	18.2% (4/22)	16.7% (4/24)	23.5% (4/17)	21.4% (3/14)	11.1% (1/9)
People with dementia and carers	35.5% (49/138)	33.3% (5/15)	50% (10/20)	35.3% (6/17)	45.5% (10/22)	33.3% (8/24)	17.6% (3/17)	42.9% (6/14)	11.1% (1/9)
Local campaigning groups/ charities	51.4% (71/138)	66.7% (10/15)	40% (8/20)	58.8% (10/17)	40.9% (9/22)	45.8% (11/24)	52.9% (9/17)	42.9% (6/14)	88.9% (8/9)

Distribution of Dementia strategy group involvement	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
No Dementia strategy group	13.7% (23/168)	5.9% (1/17)	4.5% (1/22)	25% (6/24)	29% (9/31)	3.8% (1/26)	17.4% (4/23)	0% (0/14)	9.1% (1/11)
At least 1 group in strategy group	75.6% (127/168)	82.4% (14/17)	72.7% (16/22)	66.7% (16/24)	71% (22/31)	84.6% (22/26)	73.9% (17/23)	85.7% (12/14)	72.7% (8/11)
All groups involved	6.5% (11/168)	5.9% (1/17)	18.2% (4/22)	4.2% (1/24)	0% (0/31)	7.7% (2/26)	0% (0/23)	14.3% (2/14)	9.1% (1/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	4.5% (1/22)	4.2% (1/24)	0% (0/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	9.1% (1/11)
Is the hospital signed up to: John's Campaign	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	87.5% (147/168)	94.1% (16/17)	95.5% (21/22)	62.5% (15/24)	96.8% (30/31)	92.3% (24/26)	95.7% (22/23)	92.9% (13/14)	54.5% (6/11)
No	8.3% (14/168)	0% (0/17)	4.5% (1/22)	25% (6/24)	3.2% (1/31)	3.8% (1/26)	0% (0/23)	7.1% (1/14)	36.4% (4/11)
Not known/ Undocumented	4.2% (7/168)	5.9% (1/17)	0% (0/22)	12.5% (3/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)
Is the hospital signed up to: Dementia Friendly Hospitals Charter	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	85.1% (143/168)	70.6% (12/17)	100% (22/22)	62.5% (15/24)	87.1% (27/31)	92.3% (24/26)	95.7% (22/23)	85.7% (12/14)	81.8% (9/11)

No	11.3% (19/168)	23.5% (4/17)	0% (0/22)	29.2% (7/24)	12.9% (4/31)	3.8% (1/26)	0% (0/23)	14.3% (2/14)	9.1% (1/11)
Not known/ Undocumented	3.6% (6/168)	5.9% (1/17)	0% (0/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	9.1% (1/11)

Staff Expertise and training

Number of lead nurses for dementia employed by your Trust (WTE)	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	1	1	0	0	0	0	1	0
Maximum	6	3	5	6	4	3	3	4	2
Median	1	1	1	1	1	1	1	1	0
Total hospitals responded	95.2% (160/168)	16	21	24	31	25	22	14	7
Number of consultant physicians who are specialists for dementia employed by your Trust (WTE)	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	0	0	0	0	0	0	0	0
Maximum	94	8	15	14	18	12	20	11	10
Median	0	1.5	1	1	1	1	1.5	1	0.5

Total hospitals responded	93.5% (157/168)	16	21	21	31	25	20	14	8
Number of Allied Healthcare Professionals who are specialists in dementia working in your Trust	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	0	0	0	0	0	0	0	1
Maximum	20	10	11	17	18	4	94	13	33
Median	1	0	2	0	1	0	0	0	19
Total hospitals responded	93.5% (157/168)	16	21	21	31	25	22	13	8
Percentage of all staff employed by your hospital/Trust who have received Tier 1 dementia training	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0%	79%	2.2%	0%	28%	0.3%	14%	18.4%	84%
Maximum	100%	100%	100%	100%	100%	95%	100%	100%	100%
Median	86.4%	87%	87%	90%	91.1%	83.1%	83.8%	86%	90.2%
Mean	75.7%	87.6%	66.3%	77.7%	85.3%	60.1%	69.5%	78.9%	89.4%

Total responses	80.4% (135/168)	88.2% (15/17)	86.4% (19/22)	70.8% (17/24)	80.6% (25/31)	76.9% (20/26)	78.3% (18/23)	92.9% (13/14)	72.7% (8/11)
What level is this reported at? *If 6.4 is not unknown	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Hospital	14.8% (20/135)	13.3% (2/15)	31.6% (6/19)	17.6% (3/17)	0% (0/25)	15% (3/20)	16.7% (3/18)	15.4% (2/13)	12.5% (1/8)
Trust	85.2% (115/135)	86.7% (13/15)	68.4% (13/19)	82.4% (14/17)	100% (25/25)	85% (17/20)	83.3% (15/18)	84.6% (11/13)	87.5% (7/8)
Percentage of staff working on your adult wards OR across your Trust who have received Tier 2 dementia training	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0%	0%	0.2%	0%	0%	0%	3%	7.7%	0%
Maximum	100%	80%	91%	87.7%	97.8%	88%	94.1%	90%	100%
Median	45%	57%	30%	59.3%	57%	44.2%	37.5%	73%	50%
Mean	44.8%	49%	30.7%	43.3%	50.4%	40.3%	44.2%	61.7%	50%
Total responses	57.7% (97/168)	70.6% (12/17)	68.2% (15/22)	41.7% (10/24)	61.3% (19/31)	69.2% (18/26)	52.2% (12/23)	64.3% (9/14)	18.2% (2/11)
What level is this reported at? *If 6.4 is not unknown	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Hospital	14.4% (14/97)	16.7% (2/12)	33.3% (5/15)	10% (1/10)	0% (0/19)	11.1% (2/18)	16.7% (2/12)	11.1% (1/9)	50% (1/2)

Trust	85.6% (83/97)	83.3% (10/12)	66.7% (10/15)	90% (9/10)	100% (19/19)	88.9% (16/18)	83.3% (10/12)	88.9% (8/9)	50% (1/2)
Do you require contracts with external providers (for services such as catering and security) where staff come into contact with people with dementia to provide their staff with dementia awareness training?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	40.5% (68/168)	35.3% (6/17)	59.1% (13/22)	41.7% (10/24)	51.6% (16/31)	34.6% (9/26)	39.1% (9/23)	14.3% (2/14)	27.3% (3/11)
No	54.8% (92/168)	58.8% (10/17)	36.4% (8/22)	58.3% (14/24)	48.4% (15/31)	61.5% (16/26)	56.5% (13/23)	85.7% (12/14)	36.4% (4/11)
Not known/ Undocumented	4.8% (8/168)	5.9% (1/17)	4.5% (1/22)	0% (0/24)	0% (0/31)	3.8% (1/26)	4.3% (1/23)	0% (0/14)	36.4% (4/11)
Who is this for? *If 'Yes' to 6.6	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
All contracted services	50% (34/68)	33.3% (2/6)	46.2% (6/13)	80% (8/10)	56.3% (9/16)	11.1% (1/9)	44.4% (4/9)	50% (1/2)	100% (3/3)
All contracted services with staff working on adult wards	13.2% (9/68)	0% (0/6)	30.8% (4/13)	0% (0/10)	6.3% (1/16)	33.3% (3/9)	0% (0/9)	50% (1/2)	0% (0/3)
Some contracted services	36.8% (25/68)	66.7% (4/6)	23.1% (3/13)	20% (2/10)	37.5% (6/16)	55.6% (5/9)	55.6% (5/9)	0% (0/2)	0% (0/3)

Not known/ Undocumented	0% (0/68)	0% (0/6)	0% (0/13)	0% (0/10)	0% (0/16)	0% (0/9)	0% (0/9)	0% (0/2)	0% (0/3)
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Nutrition and Environment

Total number of adult wards	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	5	9	10	9	6	5	10	12	5
Maximum	85	49	47	85	79	42	54	33	45
Median	21	22.5	18	24.5	18	22	20	24	18
Total hospitals responded	94.6% (159/168)	16	21	22	31	25	21	14	9
Total number of adult wards where finger foods are available as meal options for each meal	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	0	3	0	0	0	0	0	0
Maximum	85	49	47	85	79	42	53	33	45
Median	19	22	17	24.5	18	20	19	23	16
Total hospitals	94.6% (159/168)	16	21	22	31	25	21	14	9
Percentage of adult wards where finger	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales

foods are available as a meal option									
Minimum	0%	0%	10%	0%	0%	0%	0%	0%	0%
Maximum	100%	100%	100%	100%	100%	100%	100%	100%	100%
Median	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	90%	93.8%	90.5%	89.6%	88.7%	92%	90.4%	92.9%	69.3%
Total hospitals	94.6% (159/168)	16	21	22	31	25	21	14	9
Total number of adult wards where people with dementia can have snack foods as a meal replacement or at any time as a supplement									
	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0	9	4	0	5	5	0	0	3
Maximum	83	49	47	83	79	42	53	33	45
Median	20	22.5	18	24.5	18	22	19	17	18
Total hospitals	94.6% (159/168)	16	21	22	31	25	21	14	9

Percentage of adult wards where people with dementia can have snack foods as a meal replacement or at any time as a supplement	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Minimum	0%	100%	25%	0%	35.7%	100%	0%	0%	27.3%
Maximum	100%	100%	100%	100%	100%	100%	100%	100%	100%
Median	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	95%	100%	94.8%	90.8%	97.9%	100%	95.1%	85.9%	91.9%
Total hospitals	94.6% (159/168)	16	21	22	31	25	21	14	9

Has the physical environment within the hospital been reviewed using an appropriate tool (for example, King's Fund Enhancing the Healing Environment; Patient Led Assessment of the Care Environment etc.) to establish whether it is 'dementia-friendly'?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Taken place throughout the hospital	35.7% (60/168)	29.4% (5/17)	36.4% (8/22)	37.5% (9/24)	51.6% (16/31)	26.9% (7/26)	47.8% (11/23)	28.6% (4/14)	0% (0/11)
Taken place on all adult wards and public areas	8.9% (15/168)	17.6% (3/17)	0% (0/22)	4.2% (1/24)	12.9% (4/31)	3.8% (1/26)	13% (3/23)	7.1% (1/14)	18.2% (2/11)
Taken place on all adult wards	6% (10/168)	5.9% (1/17)	9.1% (2/22)	0% (0/24)	3.2% (1/31)	11.5% (3/26)	0% (0/23)	0% (0/14)	27.3% (3/11)
Taken place on all care of the elderly wards	11.9% (20/168)	5.9% (1/17)	22.7% (5/22)	16.7% (4/24)	6.5% (2/31)	15.4% (4/26)	13% (3/23)	7.1% (1/14)	0% (0/11)
Taken place on some wards	26.8% (45/168)	29.4% (5/17)	22.7% (5/22)	20.8% (5/24)	25.8% (8/31)	34.6% (9/26)	17.4% (4/23)	50% (7/14)	18.2% (2/11)

Not taken place	5.4% (9/168)	0% (0/17)	4.5% (1/22)	12.5% (3/24)	0% (0/31)	3.8% (1/26)	0% (0/23)	7.1% (1/14)	27.3% (3/11)
Not Known/ Undocumented	5.4% (9/168)	11.8% (2/17)	4.5% (1/22)	8.3% (2/24)	0% (0/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	9.1% (1/11)
Environmental changes based on the review are:	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Completed	11.9% (20/168)	0% (0/17)	22.7% (5/22)	8.3% (2/24)	9.7% (3/31)	11.5% (3/26)	17.4% (4/23)	0% (0/14)	27.3% (3/11)
Underway	52.4% (88/168)	64.7% (11/17)	31.8% (7/22)	50% (12/24)	58.1% (18/31)	57.7% (15/26)	60.9% (14/23)	64.3% (9/14)	18.2% (2/11)
Planned but not yet underway	8.3% (14/168)	11.8% (2/17)	18.2% (4/22)	8.3% (2/24)	12.9% (4/31)	0% (0/26)	0% (0/23)	14.3% (2/14)	0% (0/11)
Planned but no funding has been identified	7.1% (12/168)	5.9% (1/17)	13.6% (3/22)	8.3% (2/24)	3.2% (1/31)	7.7% (2/26)	8.7% (2/23)	7.1% (1/14)	0% (0/11)
Not yet planned	13.1% (22/168)	5.9% (1/17)	9.1% (2/22)	16.7% (4/24)	9.7% (3/31)	19.2% (5/26)	4.3% (1/23)	14.3% (2/14)	36.4% (4/11)
Not Known/ Undocumented	7.1% (12/168)	11.8% (2/17)	4.5% (1/22)	8.3% (2/24)	6.5% (2/31)	3.8% (1/26)	8.7% (2/23)	0% (0/14)	18.2% (2/11)

Appendix III: Carer Questionnaire

Demographics

Which of these best describes your relationship to the person you look after?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Spouse or partner	36.3% (802)	32.9% (77)	24% (80)	38.5% (160)	39.3% (121)	42.6% (103)	37.7% (107)	44% (113)	29.7% (41)
Family member	52% (1151)	61.1% (143)	57.4% (191)	43.3% (180)	54.2% (167)	45.9% (111)	56% (159)	45.9% (118)	59.4% (82)
Friend	5.7% (125)	2.6% (6)	8.1% (27)	7% (29)	5.2% (16)	5% (12)	4.6% (13)	4.7% (12)	7.2% (10)
Professional carer (health or social care)	4.6% (102)	3.4% (8)	6.6% (22)	9.4% (39)	1% (3)	5.4% (13)	1.8% (5)	2.7% (7)	3.6% (5)
Other	1.4% (32)	0% (0)	3.9% (13)	1.9% (8)	0.3% (1)	1.2% (3)	0% (0)	2.7% (7)	0% (0)
Are you one of the main carers for the person you look after? For example, family carer or key worker.	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes	79% (1564)	75% (150)	64.1% (191)	80.4% (307)	80.1% (218)	83.2% (173)	86.2% (218)	81.5% (198)	87.2% (109)
No	21% (417)	25% (50)	35.9% (107)	19.6% (75)	19.9% (54)	16.8% (35)	13.8% (35)	18.5% (45)	12.8% (16)

Gender	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Male	31.8% (688)	28.1% (63)	31.8% (105)	32.9% (136)	30.2% (90)	33.5% (80)	35.5% (99)	28.1% (70)	34.6% (45)
Female	66.7% (1443)	71% (159)	66.1% (218)	64.7% (268)	68.8% (205)	64.9% (155)	64.2% (179)	69.9% (174)	65.4% (85)
Other	0.3% (7)	0.4% (1)	0.9% (3)	0.2% (1)	0.3% (1)	0% (0)	0% (0)	0.4% (1)	0% (0)
Prefer not to say	1.2% (25)	0.4% (1)	1.2% (4)	2.2% (9)	0.7% (2)	1.7% (4)	0.4% (1)	1.6% (4)	0% (0)
Age	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
18-24 years	0.4% (8)	0% (0)	0.3% (1)	0.5% (2)	0.3% (1)	0.4% (1)	0.4% (1)	0.8% (2)	0% (0)
25-34 years	1.9% (42)	1.7% (4)	2.7% (9)	2.4% (10)	1.3% (4)	2.1% (5)	1.8% (5)	0.8% (2)	2.3% (3)
35-44 years	5.3% (115)	5.2% (12)	8.4% (28)	6% (25)	5.3% (16)	4.2% (10)	3.5% (10)	3.1% (8)	4.5% (6)
45-54 years	15.5% (340)	13.4% (31)	22% (73)	13% (54)	14.6% (44)	15.1% (36)	15.2% (43)	15.3% (39)	15% (20)
55-64 years	23.9% (524)	31.5% (73)	23.8% (79)	20.5% (85)	22.3% (67)	21.4% (51)	27% (76)	21.2% (54)	29.3% (39)
65-74 years	18.9% (413)	21.1% (49)	15.1% (50)	17.8% (74)	16.6% (50)	30.3% (72)	16.3% (46)	19.2% (49)	17.3% (23)
75-84 years	23.9% (523)	20.7% (48)	20.5% (68)	24.1% (100)	26.6% (80)	20.2% (48)	24.5% (69)	30.2% (77)	24.8% (33)
85 years and older	8.7% (191)	5.2% (12)	6.3% (21)	12.8% (53)	11.6% (35)	5% (12)	11.3% (32)	7.1% (18)	6% (8)
Prefer not to say	1.5% (32)	1.3% (3)	0.9% (3)	2.9% (12)	1.3% (4)	1.3% (3)	0% (0)	2.4% (6)	0.8% (1)
Ethnicity	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
White/White British	85.8% (1852)	91.3% (210)	65.1% (216)	80.5% (326)	92.4% (266)	93.7% (223)	93.2% (260)	89.8% (228)	92.5% (123)

Black/Black British	4.3% (93)	0.4% (1)	13.9% (46)	6.9% (28)	1.7% (5)	1.7% (4)	1.1% (3)	2% (5)	0.8% (1)
Asian/Asian British	3.8% (82)	3% (7)	10.2% (34)	4.9% (20)	2.1% (6)	0.8% (2)	1.4% (4)	2% (5)	3% (4)
Mixed	2.6% (56)	1.7% (4)	3% (10)	4.4% (18)	1.4% (4)	2.1% (5)	1.4% (4)	2.8% (7)	3% (4)
Other	1.3% (27)	1.3% (3)	3.9% (13)	0.5% (2)	0.3% (1)	0.4% (1)	1.8% (5)	0.8% (2)	0% (0)
Prefer not to say	2.3% (49)	2.2% (5)	3.9% (13)	2.7% (11)	2.1% (6)	1.3% (3)	1.1% (3)	2.8% (7)	0.8% (1)

Carer Questionnaire Responses

1. Do you feel that hospital staff were well informed and understood the needs of the person you look after?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	42% (901/2143)	37.2% (86/231)	44.8% (143/319)	39.3% (157/399)	43% (130/302)	55.7% (131/235)	38.2% (105/275)	35.1% (87/248)	46.3% (62/134)
Yes, to some extent	44.4% (952/2143)	40.7% (94/231)	45.8% (146/319)	46.4% (185/399)	45.4% (137/302)	36.6% (86/235)	47.3% (130/275)	47.6% (118/248)	41.8% (56/134)
No	13.5% (290/2143)	22.1% (51/231)	9.4% (30/319)	14.3% (57/399)	11.6% (35/302)	7.7% (18/235)	14.5% (40/275)	17.3% (43/248)	11.9% (16/134)

2. Do you feel confident that hospital staff delivered high quality care that was appropriate to the needs of the person you look after?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	49.7% (1066/2144)	43.7% (101/231)	55.2% (171/310)	46.4% (185/399)	49.3% (150/304)	61.4% (145/236)	49.3% (139/282)	40.8% (102/250)	55.3% (73/132)
Yes, to some extent	39.2% (840/2144)	39% (90/231)	35.5% (110/310)	42.1% (168/399)	40.8% (124/304)	31.8% (75/236)	40.1% (113/282)	43.2% (108/250)	39.4% (52/132)
No	11.1% (238/2144)	17.3% (40/231)	9.4% (29/310)	11.5% (46/399)	9.9% (30/304)	6.8% (16/236)	10.6% (30/282)	16% (40/250)	5.3% (7/132)
3. Was the person you look after given enough help with personal care from hospital staff? For example, eating, drinking, washing and using the toilet.	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	48.2% (992/2058)	42.9% (97/226)	51.2% (147/287)	43.2% (166/384)	53.6% (158/295)	62.2% (143/230)	41.2% (110/267)	40.3% (95/236)	57.1% (76/133)
Yes, to some extent	37.6% (774/2058)	35% (79/226)	38.3% (110/287)	41.9% (161/384)	35.6% (105/295)	27.8% (64/230)	42.3% (113/267)	40.3% (95/236)	35.3% (47/133)
No	14.2% (292/2058)	22.1% (50/226)	10.5% (30/287)	14.8% (57/384)	10.8% (32/295)	10% (23/230)	16.5% (44/267)	19.5% (46/236)	7.5% (10/133)

4. Was the person you look after treated with respect by hospital staff?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	70.2% (1488/2119)	69.6% (158/227)	72.5% (227/313)	66.5% (262/394)	68.6% (208/303)	79.2% (187/236)	68.8% (185/269)	63.4% (156/246)	80.2% (105/131)
Yes, to some extent	25.8% (546/2119)	25.1% (57/227)	25.2% (79/313)	28.9% (114/394)	28.7% (87/303)	16.9% (40/236)	27.1% (73/269)	28.9% (71/246)	19.1% (25/131)
No	4% (85/2119)	5.3% (12/227)	2.2% (7/313)	4.6% (18/394)	2.6% (8/303)	3.8% (9/236)	4.1% (11/269)	7.7% (19/246)	0.8% (1/131)
5. Were you (or the patient, where appropriate) kept clearly informed about their care and progress during the hospital stay? For example, about plans for treatment and discharge.	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	38.7% (827/2138)	35.2% (83/236)	43.2% (133/308)	41.3% (161/390)	39% (119/305)	47.9% (113/236)	34.3% (95/277)	27.3% (68/249)	40.1% (55/137)
Yes, to some extent	39.7% (848/2138)	38.1% (90/236)	42.5% (131/308)	36.4% (142/390)	42.6% (130/305)	35.2% (83/236)	40.4% (112/277)	44.2% (110/249)	36.5% (50/137)
No	21.7% (463/2138)	26.7% (63/236)	14.3% (44/308)	22.3% (87/390)	18.4% (56/305)	16.9% (40/236)	25.3% (70/277)	28.5% (71/249)	23.4% (32/137)

6. Were you (or the patient, where appropriate) involved as much as you wanted to be in decisions about their care?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	42.2% (898/2127)	41% (94/229)	48.5% (149/307)	40.2% (160/398)	42.9% (130/303)	49.8% (118/237)	39.5% (107/271)	31.5% (78/248)	46.3% (62/134)
Yes, to some extent	36.8% (782/2127)	32.8% (75/229)	37.1% (114/307)	37.7% (150/398)	40.3% (122/303)	32.9% (78/237)	39.1% (106/271)	37.1% (92/248)	33.6% (45/134)
No	21% (447/2127)	26.2% (60/229)	14.3% (44/307)	22.1% (88/398)	16.8% (51/303)	17.3% (41/237)	21.4% (58/271)	31.5% (78/248)	20.1% (27/134)
7. Did hospital staff ask you about the needs of the person you look after to help plan their care?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Yes, definitely	42.9% (919/2144)	36.6% (83/227)	48.9% (154/315)	43.1% (172/399)	44.4% (135/304)	53.8% (128/238)	38% (105/276)	32.4% (82/253)	45.5% (60/132)
Yes, to some extent	32.8% (704/2144)	28.6% (65/227)	32.1% (101/315)	34.3% (137/399)	32.6% (99/304)	29.8% (71/238)	38% (105/276)	32% (81/253)	34.1% (45/132)
No	24.3% (521/2144)	34.8% (79/227)	19% (60/315)	22.6% (90/399)	23% (70/304)	16.4% (39/238)	23.9% (66/276)	35.6% (90/253)	20.5% (27/132)

8. Overall, how would you rate the care received by the person you look after during the hospital stay?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Excellent	28.6% (631/2208)	23.4% (55/235)	23.1% (77/333)	26.3% (109/415)	33.1% (101/305)	43.8% (105/240)	24.9% (71/285)	24% (62/258)	37.2% (51/137)
Very good	30.7% (677/2208)	29.4% (69/235)	40.2% (134/333)	31.1% (129/415)	26.2% (80/305)	30.8% (74/240)	34% (97/285)	24% (62/258)	23.4% (32/137)
Good	19.7% (435/2208)	20% (47/235)	19.2% (64/333)	19.8% (82/415)	19.3% (59/305)	11.3% (27/240)	20.4% (58/285)	26% (67/258)	22.6% (31/137)
Fair	14.5% (320/2208)	16.2% (38/235)	12.3% (41/333)	17.3% (72/415)	14.8% (45/305)	8.3% (20/240)	15.1% (43/285)	16.3% (42/258)	13.9% (19/137)
Poor	6.6% (145/2208)	11.1% (26/235)	5.1% (17/333)	5.5% (23/415)	6.6% (20/305)	5.8% (14/240)	5.6% (16/285)	9.7% (25/258)	2.9% (4/137)
9. How likely would you be to recommend the service to friends and family if they needed similar care or treatment?	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Extremely likely	36% (767/2129)	33.8% (76/225)	34.5% (108/313)	31.3% (127/406)	38.7% (116/300)	50.4% (119/236)	35.1% (95/271)	28.2% (69/245)	42.9% (57/133)
Likely	35.7% (759/2129)	30.2% (68/225)	42.8% (134/313)	40.4% (164/406)	34.3% (103/300)	29.2% (69/236)	36.2% (98/271)	32.2% (79/245)	33.1% (44/133)
Neither likely nor unlikely	15.9% (338/2129)	19.1% (43/225)	15.3% (48/313)	16.3% (66/406)	17.3% (52/300)	10.2% (24/236)	14.4% (39/271)	21.6% (53/245)	9.8% (13/133)

Unlikely	7.9% (169/2129)	10.7% (24/225)	4.8% (15/313)	7.6% (31/406)	6.7% (20/300)	6.8% (16/236)	9.6% (26/271)	9.4% (23/245)	10.5% (14/133)
Extremely unlikely	4.5% (96/2129)	6.2% (14/225)	2.6% (8/313)	4.4% (18/406)	3% (9/300)	3.4% (8/236)	4.8% (13/271)	8.6% (21/245)	3.8% (5/133)
10. Overall, how satisfied are you with the support you have received from this hospital to help you in your role as a carer?									
	National R5 % (N/D)	East of England	London	Midlands	North East & Yorkshire	North West	South East	South West	Wales
Very satisfied	42.8% (882/2063)	39.1% (86/220)	44.7% (131/293)	40.5% (160/395)	44.8% (134/299)	53.9% (124/230)	42.9% (105/245)	31.7% (78/246)	47.4% (64/135)
Somewhat satisfied	37.1% (765/2063)	33.2% (73/220)	38.6% (113/293)	37.5% (148/395)	40.5% (121/299)	30.4% (70/230)	38.4% (94/245)	38.6% (95/246)	37.8% (51/135)
Somewhat dissatisfied	11.9% (246/2063)	14.1% (31/220)	10.9% (32/293)	15.2% (60/395)	9% (27/299)	8.3% (19/230)	10.2% (25/245)	17.1% (42/246)	7.4% (10/135)
Very dissatisfied	8.2% (170/2063)	13.6% (30/220)	5.8% (17/293)	6.8% (27/395)	5.7% (17/299)	7.4% (17/230)	8.6% (21/245)	12.6% (31/246)	7.4% (10/135)