

NAD
NATIONAL AUDIT OF DEMENTIA



Dementia assessment and diagnosis during the Covid-19 pandemic

The National Audit of Dementia (NAD) is collecting information from memory services to assess the quality of the services they provide.

As part of this, we are asking people who use the services to complete a short questionnaire. This survey was developed by Alzheimer's Society, and we are very grateful for their permission to use it as part of the audit.

The survey asks about the experiences of people diagnosed with dementia during the pandemic. We want to understand how people feel about undergoing assessments and/or receiving a diagnosis remotely.

This is a short survey of 18 questions about your experience with the memory service. It will take 5-10 minutes to answer. Your responses will be compiled into a report that services will use to make improvements to how they meet the needs of people who are seeking a diagnosis.

This survey is intended to be anonymous so please do not provide information which would allow you to be identified. Any possibly identifying information will be removed before reporting. Individual responses will be viewed only by the project team. It is entirely your choice whether you complete the survey, and this cannot affect your care and treatment in any way. For further information about how we use and look after the personal information and your rights in relation to it, please see our [privacy notice](#) or visit our [website](#).

Entering the data: Please navigate through the questionnaire using the buttons at the bottom of the page

Reset: Clears your answers on the current page.

Next: Moves you onto the next page.

Submit: Once you have answered all of the questions, please click submit to send the data to the NAD team.

Which country do you live in?

England

Wales

Please tell us about yourself:

- I am a person living with dementia
- I am a family member of someone living with dementia
- I am a volunteer/support worker completing for someone living with dementia
- Other (please specify below):

Click here for text

Please tell us about yourself:

- I am a person living with dementia
- I am a family member of someone living with dementia
- I am a volunteer/support worker completing for someone living with dementia
- Other (please specify below):

Click here for text

What type of dementia were you or the person you support diagnosed with?

- | | |
|---|--|
| <input type="radio"/> I just know it's dementia | <input type="radio"/> Young-onset dementia (before 65) |
| <input type="radio"/> Alzheimer's disease | <input type="radio"/> Posterior cortical atrophy (PCA) |
| <input type="radio"/> Vascular dementia | <input type="radio"/> Alcohol-related brain damage |
| <input type="radio"/> Mixed dementia | <input type="radio"/> Unspecified dementia |
| <input type="radio"/> Dementia with Lewy bodies | <input type="radio"/> Not diagnosed yet |
| <input type="radio"/> Frontotemporal dementia (FTD) | <input type="radio"/> Other (please specify): |

Click here for text

Where do you live?

--Click Here-- ▼

- North East
- North West
- Yorkshire and Humber
- West Midlands
- East Midlands
- East of England
- South West
- South East
- London

Where do you live?

--Click Here-- ▼

- North Wales
- Mid and West Wales
- South East Wales

Where does the person you support with dementia live?

--Click Here-- ▼

- North East
- North West
- Yorkshire and Humber
- West Midlands
- East Midlands
- East of England
- South West
- South East
- London

Where does the person you support with dementia live?

--Click Here-- ▼

- North Wales
- Mid and West Wales
- South East Wales

Do you know the name of the memory service you used?

Yes

No

Please write the name of the service here:

What borough/town/area do you live in?

(for example: Hackney/ Coventry North/ Bridgend. Please don't enter your address. The area will allow information you provide to be matched to the memory service that you used. It cannot be used to identify you)

When did you start going to appointments at the memory service?

- Before 23 March 2020 (start of lockdown)
- 23 March- end July 2020
- Beginning August 2020 - end December 2020
- January 2021 onwards

Approximately how long did you wait for a diagnosis after being referred to the memory service?

- Under 6 weeks
- Between 6 and 9 weeks
- Between 9 and 12 weeks
- Between 12 and 15 weeks
- Between 15 and 18 weeks
- Between 18 and 21 weeks
- Between 21 and 24 weeks
- Over 24 weeks
- Not recieved yet

Please use the box below for any further comments:

Were any of your appointments at the memory service conducted by video/ computer and/or telephone?

- Yes
- No
- Don't know

You said you hadn't had any appointments by video/ computer link or telephone. Have you had any issues getting support or a diagnosis?

The following questions will be specifically about the video/ computer or telephone appointments you've had at the memory service.

What were the video and/or telephone appointments for?

- Assessment
- Diagnosis
- Both

Did you have enough support from the memory service to access the virtual appointments (for example a phone call or written instructions)?

- Yes
- No
- Don't know

Please tell us what support you were offered from the memory service:

Is there anything that would have helped you to access the appointment(s) more easily?

- Yes
- No
- Don't know

If you answered yes, please tell us what would have helped you access the appointment more easily:

Please tell us of any benefits experienced from having the appointment(s) by video/ computer or telephone.

For example, not having to travel.

Please tell us of any challenges you experienced from having the appointment(s) by video/ computer or telephone?

This could include: practical challenges such as using the internet, cultural challenges such as language barriers or emotional challenges.

Were you given enough support (information about your condition, being told about services, therapies or other support) following your diagnosis?

- Yes
- No
- Don't know

Please tell us about the support you received after your diagnosis:

What could have been done differently to improve your experience?

How would you rate your experience of having a virtual appointment(s)?

- | | |
|---|--------------------------------------|
| <input type="radio"/> Excellent | <input type="radio"/> Poor |
| <input type="radio"/> Good | <input type="radio"/> Extremely poor |
| <input type="radio"/> Neither good nor poor | <input type="radio"/> Don't know |

About you

Sometimes people's needs and priorities are different, and this can be associated with their age group, gender or ethnicity. To help us identify any themes like this across all the survey responses we receive, we would really appreciate you taking a moment to answer the following short questions. These are optional and all responses are anonymous.

Here's a link which provides you with information on how we will handle your personal information in accordance with the law

My **gender** is:

- Male
- Female
- Other
- Prefer not to say

My **age group** is:

- Under 45
- 45 to 54
- 55 to 64
- 65 to 74
- 75 to 84
- 85+
- Prefer not to say

What is your **ethnicity**?

- White/White British
- Asian/Asian British
- Black/African/Caribbean/Black British
- Mixed ethnic group
- Prefer not to say
- Other (please specify):

This is the end of the survey. Please click "submit" to submit your responses.