Great Yarmouth Adult Acute Service, NSFT, Alice Adjemian, Andrew Rolf, Louisa Marshall & Lee Hudson

### Change idea:

<table>
<thead>
<tr>
<th>Predictions</th>
<th>Plan</th>
<th>Do</th>
</tr>
</thead>
</table>
| • Staff more identifiable to both patients and visitors  
  • More professional environment  
  • Staff feeling included as a part of a team |
| • All clinical staff to wear uniform  
  • Communicate the new idea to staff  
  • Prepare staff for the implementation and the rationale behind it |
| • Launch date arranged  
  • 12 month trial  
  • Feedback from staff, patients and carers in the form of questionnaires and community meeting minutes |

### Act

- Communicate the new idea to staff
- Prepare staff for the implementation and the rationale behind it
- All clinical staff to wear uniform
- Launch date arranged
- 12 month trial
- Feedback from staff, patients and carers in the form of questionnaires and community meeting minutes

### Do

- Coloured lanyards ordered
- Spare uniform ordered for staff as requested
- To be reviewed in 6 month’s time

### Study

- Patients and carers said staff are more visible
- Staff reported feeling part of the team
- One person felt like their individuality had been removed
- Patients requested coloured lanyards to distinguish roles

### All teach, all learn

- The change idea was well planned with the views of patients, staff and carers being included.
- Patient and staff satisfaction in the implementation of upcoming ideas has been reviewed.
- Improved co-working between staff, patients and carers.